Portfolio Navigator Free.Smart.Simple

Supported by Great Lakes

- Easily accessible by logging in to your Great Lakes website account

- Filter NSLDS data to identify at-risk students regardless of servicer

- Provides e-mail, letter, and call campaigns tailored to students' situations.

- Using NSLDS Data the Portfolio Navigator informs students who to contact for repayment help, including the servicer's name, website, and phone number.

- https://schools.mygreatlakes.org

wted.mygreatlakes.org/web/FAP/home

Great Lakes / Internal

Portfolio Navigator

Portfolio Navigator

print help

School User

SCHOOL ONE (00400700)

mhetzel@glhec.org

Manage My Profile | Log Out

Borrower Search

- Borrower Status Tool
- ScholarNet

Borrower SSN

Search

My Support Team

Representative information is temporarily not available

▶ **Manage Data**   Last Loaded: Great Lakes 02/25/2015 | NSLDS Not Loaded
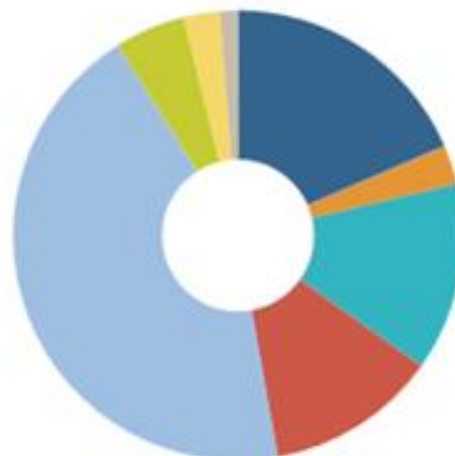
▼ **Portfolio Summary**

Cohort Year	Institution View	Loan Type	
All	Great Lakes Serviced Only	All	Refresh Portfolio

Status	Count
In School	7,649
Grace	1,158
Deferment	5,599
Forbearance	5,102
Repayment	18,126
Early Delq (31-134 Days)	2,110
Mid Delq (135-239 Days)	1,064
Late Delq (240+ Days)	545

Subscribe to view Great Lakes data in a weekly report
Learn how to view and filter your portfolio data

Use Action Center to help your students.   **Action Center**

Great Lakes Summary   **All Servicer Summary**

Financial Aid Professionals

Search for...   **Search**

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👤 **Becky Davis**

FONTBONNE UNIVERSITY
(00246400)

RDavis@glhec.org

Change Institution

View Users

⚙ Manage My Profile   🔒 Log Out

Borrower Search

⚫ Borrower Status Tool

⚪ ScholarNet

Borrower SSN

Search

My Support Team

Representative information is
temporarily not available

Upload Servicer Data

❓ help

To view loan data for all borrowers, regardless of their servicer, you must upload your school's data from the National Student Loan Data System (NSLDS).

Note that you can only upload files in Portfolio Navigator if they meet certain size limits. If the loans in the file exceed 100,000 or if your total NSLDS file size exceeds 50MB, you will need to upload files using Secure File Transfer Protocol (SFTP). Contact your support team representative to get your school set up with SFTP.

For additional information, find out how to Upload NSLDS Data in Portfolio Navigator.

1 Load School Data File

School Data File (SCHPR1) Last Loaded - Not Loaded

Select the school data file(s) you wish to upload. At least one school data file is required.

[   ] [Browse...]

Upload Additional School Data Files

2 Load Delinquency Data File

Delinquency Data File (DELQ01) Last Loaded - Not Loaded

Select the delinquency data file(s) you wish to upload. At least one delinquency data file is required.

[   ] [Browse...]

Upload Additional Delinquency Data Files

NSLDS

Navigating the NSLDS Website

• Use the NSLDS website (https://www.nslds.ed.gov).
• Access files via the Org tab or the Report tab.
• Great Lakes recommends using the Org tab to gather information for their entire portfolio monthly with no need to sort in Portfolio Navigator later.
• Great Lakes does not recommend using the Report tab, as it only allows a three-year reporting window, which requires more maintenance.

File Types

• School Portfolio file (SCHPR1)
• Delinquency file (DELQ01)

Note: Schools must obtain both file types in fixed-width format.

EDconnect

Receive	COD	14-15 Data	14-15 Sys. Gen. PLUS App. Ack. Non AY Spec.	CRSP15OP	w:\financial aid\edudbs\data\crsp15op.138
Receive	COD	15-16 Data	15-16 Sys. Gen. Prom. Note 15-16 AY Spec.	CRPN16OP	w:\financial aid\edudbs\data\crpn16op.003
Receive	CPS	14-15 Data	14-15 ISIR Data - Daily Automatic	IDSA15OP	w:\financial aid\edudbs\data\idsa15op.dat
Receive	NSLDS		SCHOOL PORTFOLIO REPORT- FIXED WIDTH	SCHRPFOP	w:\financial aid\edudbs\data\schrpfop.019
Receive	CPS	15-16 Data	15-16 ISIR Data - CPS Pushed Automatic	IGSA16OP	w:\financial aid\edudbs\data\igsa16op.dat
Receive	CPS	15-16 Data	15-16 ISIR Data - Daily Automatic	IDSA16OP	w:\financial aid\edudbs\data\idsa16op.dat
Receive	COD		DLOAN ENTRANCE COUNSELING ACK	CRECMYOP	w:\financial aid\edudbs\data\crecmyop.463

Receive	NSLDS		EXIT COUNSEL RPT DL FORMAT FIXED LENGTH	EXITFFOP	w:\financial aid\edudbs\data\exitffop.171
Receive	NSLDS		EXIT COUNSEL RPT DL FORMAT FIXED LENGTH	EXITFFOP	w:\financial aid\edudbs\data\exitffop.179
Receive	NSLDS		NSLDS DELINQ BORROWER REPORT COMMA DELIMITED	DELQCMOP	w:\financial aid\edudbs\data\delqcmop.042
Receive	NSLDS		EXIT COUNSEL RPT DL FORMAT FIXED LENGTH	EXITFFOP	w:\financial aid\edudbs\data\exitffop.180
Receive	NSLDS		EXIT COUNSEL RPT DL FORMAT FIXED LENGTH	EXITFFOP	w:\financial aid\edudbs\data\exitffop.174
Receive	NSLDS		EXIT COUNSEL RPT DL FORMAT FIXED LENGTH	EXITFFOP	w:\financial aid\edudbs\data\exitffop.182
Receive	NSLDS		SCHOOL DEFAULT RATE REPORT	SHCDRROP	w:\financial aid\edudbs\data\shcdrrop.004

My Support Team

Representative information is temporarily not available
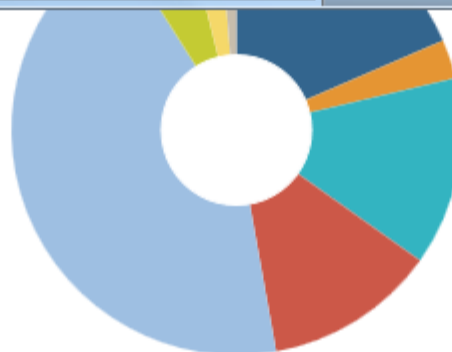
🟩 Deferment	5,599
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Great Lakes Summary

Portfolio

Total Number of Borrowers	17,220
Total Number of Loans	55,998
Total Loan Amount	$181,129,621.00
Total borrowers signed up for mygreatlakes.org	9,549

All Servicer Summary

Cohort   Learn about 3-Year CDR

▼ **2013 Cohort Year**

Borrowers in Default	16
Borrowers Entered Repayment	172
Borrowers over 270 days Delinquent	1

▶ **2014 Cohort Year**

▶ **2015 Cohort Year**

▼ **Recent News**   📰 All Ne

FASTChoice Enhancements Improve Student Experience   **March 13, 2015**

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👤 **School User**

CHOOL ONE (00400700)

hetzel@glhec.org

🔧 **Manage My Profile** | 🔒 **Log Out**

orrower Search

◉ Borrower Status Tool

○ ScholarNet

[orrower SSN]

Search

y Support Team

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mporarily not available

Action Center

❓ help

You're targeting borrowers in the High-Priority Delinquency group with an email campaign that's specifically designed to be effective for borrowers who are 75-115 days delinquent and have never made a payment.

Based on criteria you select on this page, you'll receive outreach data that includes all available borrower email addresses, along with each borrower's servicer name, phone, and URL. You can sort this data and customize your email to help borrowers connect with their servicer for the help they need.

You'll have the option of editing your email template. You release Great Lakes from any liability associated with your use of this template. State laws may require you to include your school's legal disclosure statement at the end of this communication. Please check with your legal department for additional information. Great Lakes is not responsible for any changes you may make to the provided template.

🛟 Default Prevention
FUNDAMENTAL Action Track

You're Using Great Lakes Data

👥 **High-Priority Delinquency Email**
Includes borrowers who are 75-115 days delinquent and have never made a payment.

Select Group

○ **All** ◉ **New Since Last Outreach** (i.e., 04/26/2015)

Select Cohort

○ **All** ◉ **Current** (i.e., three years affecting this year's cohort default rate)

This request would result in 78 borrowers.

Borrower Search

- Borrower Status Tool
- ScholarNet

Borrower SSN

Search

Support Team

Representative information is temporarily not available

Select the right track for your schedule.

You're using Great Lakes Data.

All Servicer (NSLDS) data can be loaded via our Upload Servicer Data page or by using SFTP.
Please contact your administrator if you would like to view and use NSLDS data.

FUNDAMENTAL Action Track

Quickly and efficiently reach out to your most at-risk borrowers.

High-Priority Delinquency

✓ Email

Late Delinquency

✓ Email
✓ Letter
✓ Phone

Start Actions

COMPREHENSIVE Action Track

Take a little extra time and include mid delinquency.

High-Priority Delinquency

✓ Email
✓ Letter
• Phone

Late Delinquency

✓ Email
✓ Letter
✓ Phone

Mid Delinquency

✓ Email

Early Delinquency

• Email

Start Actions

ALL-INCLUSIVE Action Track

Proactively reach out to all borrowers who need your help.

High-Priority Delinquency

✓ Email
✓ Letter
• Phone

Late Delinquency

✓ Email
✓ Letter
✓ Phone

Mid Delinquency

✓ Email
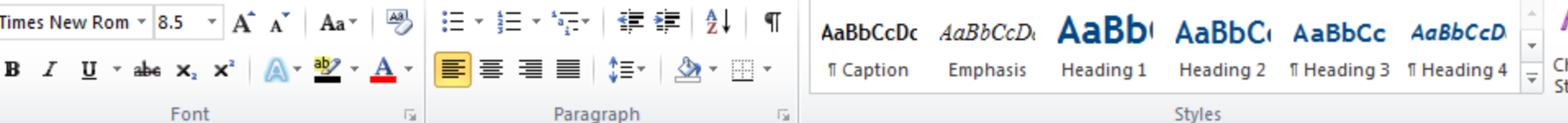• Letter
• Phone

Early Delinquency

• Email
• Letter

Hi «Borrower_First_Name»,

Your servicer has been trying to reach you about your federal student loans.

███
██████████████

Monthly Payments As Low As $0

Switching to an income-driven repayment plan may reduce your payment to as low as $0 per month. **But you have to take action.**

- To get started, contact «Servicer_Contact_Information».
- Or, apply directly at the U.S. Department of Education's website at https://studentaid.ed.gov/repay-loans/understand/plans/income-driven.

Make a Payment

███
████████████████████████████████████

Doing Nothing Only Makes It Worse

███
███
████████████████

████████████████████████████████

[School Legal Disclosure]

Mail merge

- Click on mailings
- Select recipients
- Click on Saved recipient list
- Click Send

Contact: Becky Davis

877-215-7693

bdavis@glhec.org