

A large, abstract graphic composed of thick, blue brushstrokes that form a rough, irregular shape around the central text. The strokes are dynamic and expressive, with varying thickness and direction, creating a sense of movement and energy. The background is white, and the entire graphic is enclosed within a thin orange border.

The Missouri Department
of Higher Education presents

SHOW-ME SUCCESS

**Committee on Transfer
& Articulation Conference**

February 24, 2017

Capitol Plaza Hotel • Jefferson City, Mo.

8-9 a.m.
Registration and Continental Breakfast
Missouri Capitol Ballroom

9-9:50 a.m.
Welcome
Missouri Capitol Ballroom

Beverly Schenkel, *Chair, Committee on Transfer and Articulation, Associate Provost, Northwest Missouri State University*
Dr. Rusty Monhollon, *Assistant Commissioner for Academic Affairs, Missouri Department of Higher Education*
Keynote Speaker: Zora Mulligan, *Commissioner, Missouri Department of Higher Education*

10-11:10 a.m.
Session One Breakouts

Higher Education Core Curriculum Act
Truman BC Room

To facilitate the transfer of general education courses, Senate Bill 997 charges the Coordinating Board for Higher Education to develop a recommended Core Curriculum that all public institutions shall adopt. The Core Curriculum will consist of 42 hours of lower-division coursework and include a common course numbering equivalency matrix. This session will provide information about the Core Curriculum and the impact its implementation will have on transfer.

Presenter
Dr. Rusty Monhollon, *Assistant Commissioner for Academic Affairs, Missouri Department of Higher Education*

Moderator
Artie Fowler, *Kirksville Director, Moberly Area Community College*

Effective Dual Credit and Dual Enrollment Program Practices
Jefferson A Room

This session will focus on best practices for quality concurrent/dual credit enrollment programs. Matriculation, curriculum faculty, student assessment, and evaluation standards will be discussed.

Presenter
Melissa Smith, *Director of Concurrent Enrollment and Regional Centers, Crowder College*

Moderator
Dr. David Jones, *Associate Vice President/Associate Dean of Faculty, Westminster College*

Transfer Mentor Program: A Concurrent Advising and Enrollment Pilot Program
Jefferson BC Room

Southeast Missouri State University (SEMO) and Jefferson College will pilot a Transfer Mentor Program this spring. The program will provide Jefferson College students interested in transferring to SEMO with a clear pathway for bachelor's degree completion. Students will work with a transfer mentor to monitor progress toward a bachelor's degree, beginning in a student's first semester at Jefferson College.

Participating students will have access to Degree Works, the degree audit system at SEMO. Participating schools will share official transcripts each semester at no cost to the student. Focused on the success of individual students, this program will facilitate concurrent enrollment and reverse transfer, when appropriate.

Presenters
Deborah Below, *Vice President for Enrollment Management and Student Success, Southeast Missouri State University*
Brooke Lockhart, *Assistant Director of Admissions for Transfer, Southeast Missouri State University*
Dr. Kim Harvey, *Vice President of Student Services, Jefferson College*
Caron Daugherty, *Vice President of Instruction, Jefferson College*

Moderator
B.J. White, *Transfer Services Manager, St. Charles Community College*

Transcript Pre-Evaluations: Helping Students Shop Around
Truman A Room

How does my credit transfer? How long will it take me to graduate? How much is it going to cost? All transfer students need answers to these questions, and many students will want this information before they apply to a school. The more thorough the answer, the more likely students will choose a school. This presentation will cover the method the University of Missouri–St. Louis Office of Transfer Services uses for potential transfer students to submit unofficial transcripts for a detailed evaluation prior to applying and the steps necessary to set up this process at your school.

Presenter
Douglas Hettich, *Transfer Specialist, University of Missouri–St. Louis*

Moderator
Benjamin Howard-Williams, *Undergraduate Curriculum and Articulation Specialist, University of Missouri–Kansas City*

National Reverse Transfer
Lincoln Room

The National Student Clearinghouse's Reverse Transfer is a landmark project for a national solution to offer millions of students the ability to get an associate degree. Its service has the ability to cross public, private and state lines. Topics covered in this session include what reverse transfer is, why it is important, how it works, and how you can participate.

Presenter
Michelle Blackwell, *National Manager of Reverse Transfer, National Student Clearinghouse*

Moderator
Michael Olsen, *Assistant Director of Admissions, University of Central Missouri*

11:10-11:20 a.m.
Break

11:20 a.m.-12:30 p.m. Session Two Breakouts

Promoting On-time College Completion: Missouri's 15 to Finish, Guided Pathways to Success, and Concurrent Enrollment

Truman BC Room

One strategy for reducing the cost of higher education is to increase on-time college completion. Less than one-third of Missouri students earn an associate degree in two years or a bachelor's degree in four years. The Missouri Department of Higher Education recently launched a 15 to Finish initiative to urge full-time college students to complete 15 or more credit hours a semester and graduate on time. Guided Pathways to Success can help students follow a clear pathway to graduation. Concurrent Enrollment allows students to be admitted, take courses, and have access to resources at two higher education institutions at the same time. Pilot programs for Guided Pathways to Success and Concurrent Enrollment are currently underway.

Presenters

Liz Coleman, *Director of Communications and Marketing, Missouri Department of Higher Education*

Dr. Rusty Monhollon, *Assistant Commissioner for Academic Affairs, Missouri Department of Higher Education*

Moderator

Gavin O'Connor, *Special Assistant to the Provost, Ozarks Technical Community College*

Improving Transfer Credit Transparency: How Columbia College's Equivalency Guides Assist Students and Advisors

Jefferson A Room

Columbia College's Office of the Registrar is continually searching for ways to improve the transparency of transfer credit for prospective and current students. Using a third party vendor, Columbia College is not only able to illustrate how courses will transfer but also show how they will apply toward a bachelor's degree.

Presenter

Scott Ziolko, *Senior Evaluator at the Office of the Registrar, Columbia College*

Moderator

Angelette Prichett, *Research Associate, Missouri Department of Higher Education*

Win-Win Negotiations: How Do You Build and Maintain Transfer Partnerships and Articulation Agreements?

Jefferson BC Room

According to a 2012 National Student Clearinghouse study, one-third of all college students transfer at least once during their undergraduate careers. For many Missouri colleges and universities, effective transfer partnerships are vital to sustaining enrollment numbers and supporting student success. Negotiating and maintaining these agreements can be a daunting task. How does your institution build these key partnerships? What are your peers around the state doing, and how could you work better together? Get both a four-year and a two-year perspective on transfer partnerships followed by an open discussion on best practices.

Presenter

Benjamin Howard-Williams, *Undergraduate Curriculum and Articulation Specialist, University of Missouri-Kansas City*

B.J. White, *Transfer Services Manager, St. Charles Community College*

Moderator

Krystal Lang, *Director of Community College Relations, University of Missouri-St. Louis*

An Online System for Re-Evaluation and Pre-Approval of Transfer Credit

Truman A Room

This presentation will offer an overview of Missouri State University's online system for students to request re-evaluation or pre-approval of transfer credit and how departments act on those requests.

Presenter

Brian Edmond, *Coordinator of Management Information Systems, Missouri State University*

Don Simpson, *Associate Vice President for Enrollment Management, Missouri State University*

Moderator

Beverly Schenkel, *Associate Provost, Northwest Missouri State University*

12:30-1:30 p.m.

Lunch

Missouri Capitol Ballroom

1:30-2:40 p.m.

Session Three Breakouts

Sending the Right Signals for Transfer

Jefferson A Room

Metropolitan Community College is participating in the Lumina Foundation's Right Signals Project. The college is investigating the use of credential frameworks to improve the transparency of credentials coming into and leaving the college, including evaluating prior learning, clarifying the value of courses and credentials to employers and receiving institutions, and possibly issuing micro-credentials. Participants will discuss the project and potential uses for the credential framework developed by the Lumina Foundation.

Presenters

Dr. Tristan Londre, *Career and Technical Education Director, Metropolitan Community College*

Lauren Cornell, *Student Records Manager, Metropolitan Community College*

Moderator

Dr. Kim Harvey, *Vice President of Student Services, Jefferson College*

Online Students: How Webster University Serves This Important Population

Truman A Room

Part of Webster University's historic mission is to provide educational opportunities to underserved populations. With a world-wide presence, the university's online population is diverse and includes international students and students in the military. In this presentation, staff from Webster's Admissions and Academic Advising offices and Online Learning Center will discuss how the university facilitates a seamless transition between educational modalities, providing online students with information about transfer credit and academic programs, and resources.

Presenters

Kim Kleinman, *Director for Undergraduate Advising, Webster University*

Michelle Loyet, *Manager, Online Learning Center, Webster University*

Chrissy Gilbert, *Associate Director for Transfer Admissions, Webster University*

Moderator

Seth Carruthers, *Registrar, Fontbonne University*

Transfer and Articulation Policy Truman BC Room

This presentation is a work session to review a draft of the new Revised Transfer and Articulation Policy. At the 2016 Committee on Transfer and Articulation Conference, the Transfer and Articulation Policy Workgroup conducted a session to discuss new ideas for reworking the Transfer Credit Guidelines. Many of the comments and suggestions were taken into consideration for the new policy. This session will provide an opportunity for additional comments and suggestions.

Presenters

Michael Olsen, *Assistant Director of Admissions, University of Central Missouri*

Dr. David Jones, *Associate Vice President/Associate Dean of Faculty, Westminster College*

Krystal Lang, *Assistant Director of Admissions for Transfer Recruitment, University of Missouri–St. Louis*

B.J. White, *Transfer Services Manager, St. Charles Community College*

Amy Werner, *Research Associate, Missouri Department of Higher Education*

Moderator

Amy Werner, *Research Associate, Missouri Department of Higher Education*

Math Pathways Jefferson BC Room

This session will provide information about math pathways and co-requisite courses from the perspective of a department chairperson and a registrar. Information about progress being made by the Missouri Math Pathways Taskforce also will be presented.

Presenters

Dr. Tameia Randolph, *Chairperson and Professor, Southeast Missouri State University*

Sandy Hinkle, *Registrar, Southeast Missouri State University*

Moderator

Brooke Lockhart, *Assistant Director of Admissions for Transfer, Southeast Missouri State University*

2:45-3 p.m. Closing Remarks Missouri Capitol Ballroom

Conference Evaluation Collection

Attendance Prizes

Speakers

Zora Mulligan Missouri Commissioner of Higher Education

Zora Mulligan was appointed Missouri commissioner of higher education by the Coordinating Board for Higher Education in August 2016.

Mulligan served as assistant commissioner, general counsel and legislative liaison for the Missouri Department of Higher Education from 2007 to 2010. During that time, she participated in the development of the state's coordinated plan for higher education; assisted in establishing policies to implement landmark higher education legislation, including a new need-based financial aid program; and conducted a review of the state's public college and university facilities to develop a process for prioritizing capital projects.

Mulligan served as the executive director of the Missouri Community College Association (MCAA) from 2010 to 2014. MCAA represents Missouri's 12 community colleges and provides professional development opportunities for community college employees at all levels and assists community college leaders in developing consensus on shared issues. Mulligan secured \$50 million in federal grants for job-training programs, successfully lobbied for a special appropriation from the state general assembly to provide community colleges with more equitable funding, and increased individual and organizational membership in the association.

From 2014 to 2016, Mulligan was the chief of staff for the University of Missouri System. In that role, she advised the president, coordinated activities that involved multiple departments within the system office and multiple campuses within the four-campus system, and assisted with the ongoing implementation of the system's strategic plan.

Mulligan holds bachelor's degrees in political science and psychology from Drury College and a master's degree in education and juris doctor from the University of Kansas.



Michelle Blackwell National Manager of Reverse Transfer

Michelle Blackwell recently joined the National Student Clearinghouse as the national manager of reverse transfer. As a national reverse transfer leader, subject matter expert and speaker, Blackwell advises multiple states on the reverse transfer process. Her experience working with faculty, administrators, students and technical personnel helped establish a generative reverse transfer system, taking into account technical limitations and privacy, security, and transparency policy issues.

Blackwell previously served as the program director for the nationally recognized project, "Credit When It's Due," between the University of North Carolina and North Carolina Community College System to minimize barriers to statewide postsecondary education and maximize student success. Blackwell's work led to more than 2,100 credentials awarded to students, increasing transfer associate degrees attained for the state community colleges.

Prior to serving at the University of North Carolina, Blackwell was the director of transfer student services for Middle Tennessee State University. Under her leadership, the university became the first campus in Tennessee to negotiate concurrent enrollment and reverse transfer agreements. Her work eventually inspired the creation of a statewide task force for reverse transfer.





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P.O. Box 1469, Jefferson City, MO 65102-1469

800-473-6757 • 573-751-3940

Fax: 573-751-6635

dhe.mo.gov • info@dhe.mo.gov

