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Missouri Department of Higher Education

*Building Missouri's future...  
by degrees.*



MISSOURI DEPARTMENT OF HIGHER EDUCATION

# **The Free Application for Federal Student Aid (FAFSA)**

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Training Services Coordinator

# What is the FAFSA?

- The FAFSA is the application that a student must complete yearly to apply for federal Title IV financial aid and Missouri need-based state aid programs
- The FAFSA results indicate the student or student's family financial strength to pay for college

# Types of Applications

1. [FAFSA on the Web \(FOTW\)](#)
2. [FAA Access to CPS Online](#)
3. [Paper/PDF FAFSA](#)
4. [FAFSA on the Phone](#)

The screenshot shows the 'Contact Us' page of the FAFSA website. At the top, it features the FAFSA logo with the tagline 'START HERE GO FURTHER FEDERAL STUDENT AID' and 'Free Application for Federal Student Aid'. Below the logo is a navigation bar with icons for Home, About Us, Student Aid on the Web, PIN Site, Contact Us, and Browse Help, along with a search box. The main content area is titled 'Contact Us' and contains three service options:

- FAFSA on the Web - Live Help:** Described as a secure online chat session. Hours: Monday through Friday, 8:00 a.m. - 11:59 p.m. (Eastern Time); Saturdays, 9:00 a.m. - 6:00 p.m. (Eastern Time). Not available on Sundays and federal holidays. A 'LIVE HELP' button is present.
- Call Us:** Provides phone numbers: 1-800-4-FED-AID (1-800-433-3243) or 318-337-6686. Also mentions a TTY line at 1-800-730-8913. Hours: Monday through Friday, 8:00 a.m. - 11:59 p.m. (Eastern Time); Saturdays, 9:00 a.m. - 6:00 p.m. (Eastern Time). Not available on Sundays and federal holidays. A note mentions automated telephone services available 24 hours a day.
- E-mail Us:** Instructs users to use an online form to ask questions, send comments, or report technical issues. Hours: Available anytime, with a response within one day, except for Sundays and federal holidays. An 'E-MAIL US' button is present.

The page also includes a sidebar with links for 'Help', 'FAQ', 'FAA Acc', 'NEED HE', 'Welcom', 'Use FAA A', and 'Select Nex'. At the bottom, it shows 'FOIA | F' and 'Site Last Updated: Sunday, March 4, 2012'. The footer contains 'FOIA | Privacy | Security | Notices' and 'Whitehouse.gov | USA.gov | ED.gov'.

# FAFSA Deadlines

- FAFSA processing cycle last 18 months
  - January 1, 2012 through June 30, 2013
- Federal Student Aid Deadline
  - June 30, 2013
- Missouri State Aid Deadline
  - April 2, 2012

# Federal Student Aid PIN

**PIN Website:**

[www.pin.ed.gov/](http://www.pin.ed.gov/)

**PIN FAQs:**

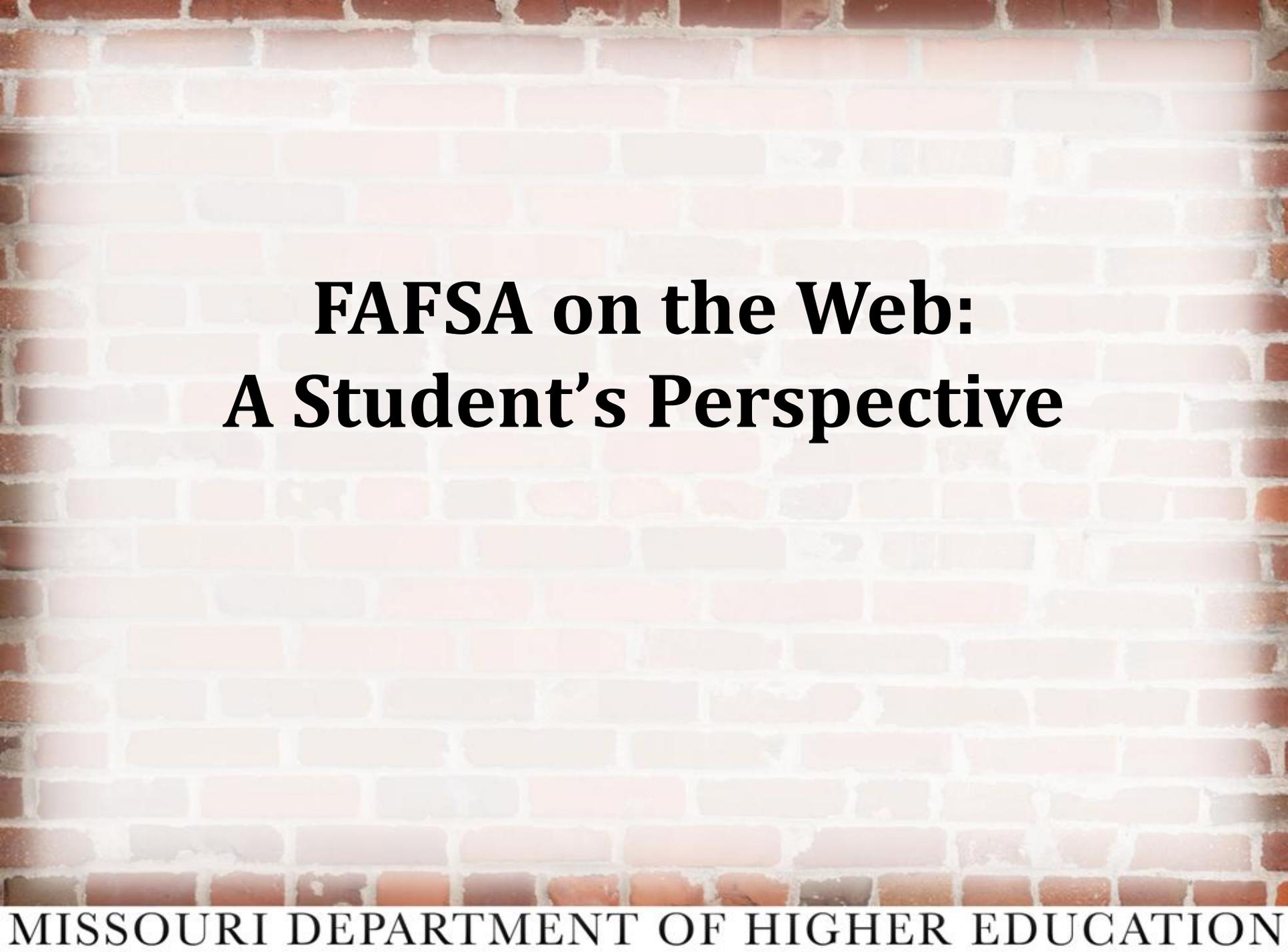
[www.pin.ed.gov/pinfaqs.htm](http://www.pin.ed.gov/pinfaqs.htm)

The screenshot shows the homepage of the Federal Student Aid PIN website. At the top left is the logo with the text "START HERE GO FURTHER FEDERAL STUDENT AID". The main heading is "Federal Student Aid PIN". A navigation bar includes links for "PIN Home", "Help", "Contact Us", "FAQs", and "About Us". A language selector for "English | Español" is on the right. A left sidebar contains a menu with options: "Apply For A PIN", "Check PIN Status", "Request A Duplicate PIN", "Access My PIN E-mail", "Change My PIN", "Update My Personal Information", "Disable My PIN", "Reestablish My PIN", and "Activate My PIN". Below the menu are "Helpful Links" for "Student Aid on the Web", "Links to Federal Student Aid Electronic Services", and "FAFSA on the Web". The main content area features a "Welcome to the Federal Student Aid PIN Web site" message with a graphic of blue dots. Below this is a section titled "Apply For A PIN" with a sub-heading "The PIN Application is for students and parents who want to apply for a Federal Student Aid PIN." and an "APPLY NOW" button. A footer contains "FOIA | Privacy | Security | Notices", "WhiteHouse.gov | USA.gov | ED.gov", and a copyright notice for 2010 fafsa.gov.

The screenshot shows the FAQ page of the Federal Student Aid PIN website. It features the same header and navigation as the home page. A blue bar at the top of the content area reads "PIN Request and Information". Below this is a section titled "PIN FREQUENTLY ASKED QUESTIONS" with a list of hyperlinks: "What is a PIN?", "Where can I use my PIN?", "How do I apply for a PIN?", "How will I receive my PIN?", "What if I never received my PIN e-mail?", "How can I check the status of my PIN application?", "What if my information does not match with the Social Security Administration?", "Why isn't my PIN working?", "When do I have to activate my PIN?", "How can I request a duplicate PIN?", "How can I change my PIN?", "When should I update my personal information?", "What if I change my last name?", "When should I disable my PIN?", and "Does my PIN expire?". A footer contains "FOIA | Privacy | Security | Notices", "WhiteHouse.gov | USA.gov | ED.gov", and a copyright notice for 2010 fafsa.gov.

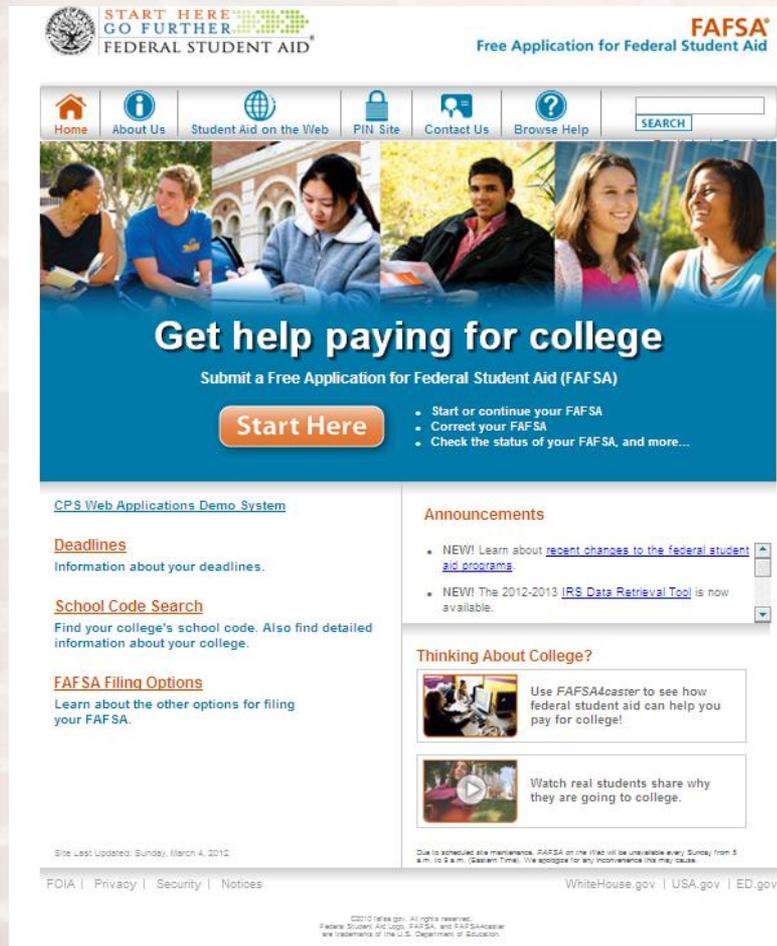
# Information Necessary to Complete the FAFSA

- Social Security Number
- Driver's license
- 2011 W-2 forms and other records of money earned
- 2011 Federal Income Tax Return
  - IRS 1040, 1040A, 1040 EZ
  - Foreign Tax Return, or
  - Tax Return for Puerto Rico, Guam, American Samoa, the U.S. Virgin Islands, the Marshall Islands, the Federal States of Micronesia, or Palau
- Parents' 2011 Federal Income Tax Return (if you are a dependent student)
- 2011 untaxed income records
- Current bank statements
- Current business and investment mortgage information, business and farm records, stock, bond and other investment records
- Alien registration or permanent resident card (if you are not a U.S. citizen)

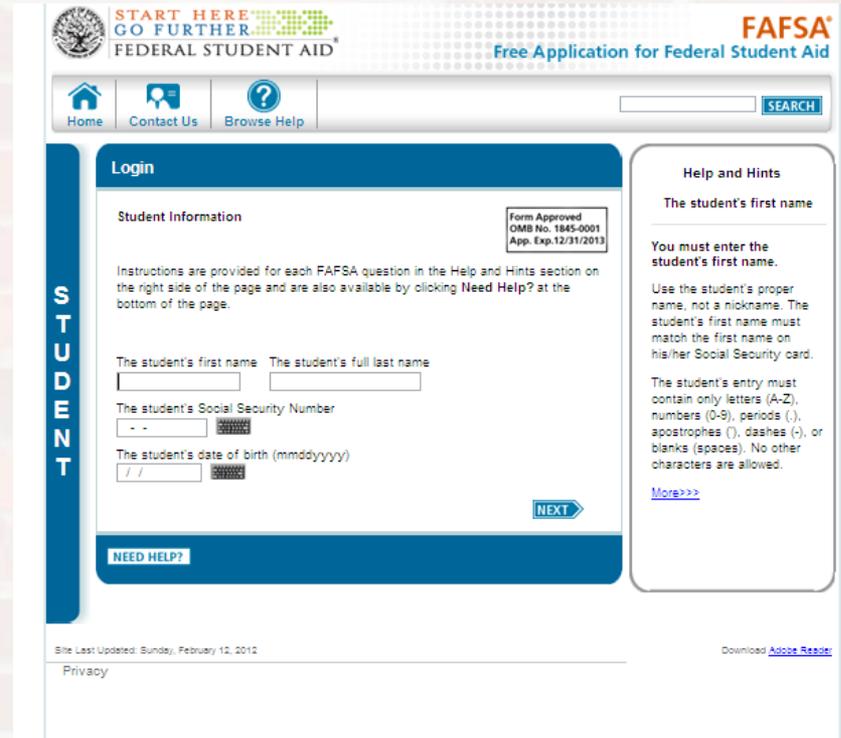
The background of the slide is a close-up photograph of a brick wall. The bricks are reddish-brown and arranged in a standard running bond pattern. The mortar is a light, off-white color. The lighting is even, highlighting the texture of the bricks.

# **FAFSA on the Web: A Student's Perspective**

# Getting Started



The screenshot shows the FAFSA home page. At the top, it features the FAFSA logo with the tagline "START HERE GO FURTHER FEDERAL STUDENT AID" and "Free Application for Federal Student Aid". Below the logo is a navigation bar with icons for Home, About Us, Student Aid on the Web, PIN Site, Contact Us, and Browse Help, along with a search box. A large banner image shows a group of diverse students sitting at a table, with the text "Get help paying for college" and "Submit a Free Application for Federal Student Aid (FAFSA)". A prominent "Start Here" button is present, followed by a list of actions: "Start or continue your FAFSA", "Correct your FAFSA", and "Check the status of your FAFSA, and more...". Below the banner, there are sections for "CPS Web Applications Demo System", "Deadlines" (information about deadlines), "School Code Search" (find college codes), and "FAFSA Filing Options" (learn about filing options). A "Thinking About College?" section includes a video player and a link to "Use FAFSA4caster to see how federal student aid can help you pay for college!". At the bottom, there is a footer with "FOIA | Privacy | Security | Notices" and "WhiteHouse.gov | USA.gov | ED.gov".



The screenshot shows the FAFSA login page. It features the same FAFSA logo and navigation bar as the home page. A vertical "STUDENT" label is on the left side. The main content area is titled "Login" and contains a "Student Information" section. This section includes a "Form Approved" stamp (OMB No. 1845-0001, App. Exp. 12/31/2013) and instructions: "Instructions are provided for each FAFSA question in the Help and Hints section on the right side of the page and are also available by clicking Need Help? at the bottom of the page." Below the instructions are input fields for "The student's first name", "The student's full last name", "The student's Social Security Number", and "The student's date of birth (mmd/yyyy)". A "NEXT" button is located at the bottom right of the form. To the right of the form is a "Help and Hints" section titled "The student's first name". It contains the instruction: "You must enter the student's first name. Use the student's proper name, not a nickname. The student's first name must match the first name on his/her Social Security card. The student's entry must contain only letters (A-Z), numbers (0-9), periods (.), apostrophes ('), dashes (-), or blanks (spaces). No other characters are allowed." A "More>>>" link is at the bottom of this section. At the bottom of the page, there is a "NEED HELP?" button, a "Site Last Updated: Sunday, February 12, 2012" notice, and a "Download Adobe Reader" link. A "Privacy" link is also present.

# My FAFSA

**START HERE GO FURTHER**  
FEDERAL STUDENT AID

**FAFSA**  
Free Application for Federal Student Aid

Home Contact Us Browse Help Welcome Logout SEARCH

### My FAFSA

Welcome

2012-2013

We did not find a 2012-2013 FAFSA on file for you.

However, we see that you completed a 2011-2012 FAFSA or submitted a FAFSA4caster. Information from that application can be used to renew your 2012-2013 FAFSA.

**FAFSA RENEWAL**

OR

You can also start a new 2012-2013 FAFSA.

**START NEW FAFSA**

### Federal Student Aid PIN

PIN Status: Active [Request A Duplicate PIN](#)

You can use your PIN to sign your FAFSA electronically or make corrections to your FAFSA.

**NEED HELP?**

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Privacy

**STUDENT**

**START HERE GO FURTHER**  
FEDERAL STUDENT AID

**FAFSA**  
Free Application for Federal Student Aid

Home Contact Us Browse Help SEARCH

### Start Your 2012-2013 FAFSA

Form Approved  
OMB No. 1845-0001  
App. Exp. 12/31/2013

You must create a password. Don't forget the password you create, because you will need it if you save your FAFSA and want to return to it later.

Password

Re-enter Password

**NEXT**

**NEED HELP?** **MY FAFSA**

### Help and Hints

#### Password

You must enter a password.

The password must be between 4 and 8 characters long. You can use any combination of numbers and / or uppercase and lowercase letters. For example, the password "Student2" is different than the password "sTuDeNt2."

Try to choose a password

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**STUDENT**

# Student Demographic Information

START HERE GO FURTHER FEDERAL STUDENT AID FAFSA® Free Application for Federal Student Aid

Contact Us Browse Help SEARCH

Student Demographics School Selection Dependency Status Parent Demographics Financial Information Sign & Submit Confirmation

### Student Demographic Information

Verify that your mailing address matches what is shown on this page.

Your last name  Your first name  Your middle initial

Your Social Security Number

Your date of birth (mmddyyyy)

Are you male or female?  
 Male  Female

Your permanent mailing address (include apt. number)

Your city (and country if not U.S.)  Your state

Your ZIP code

What is your state of legal residence?

Did you become a legal resident of Florida before January 1, 2007?  
 Yes  No

Your permanent telephone number

Your e-mail address

What is your marital status as of today?

Do you have driver's license information that you want to provide?  
 Yes  No

PREVIOUS NEXT

NEED HELP? SAVE CLEAR ALL DATA VIEW FAFSA SUMMARY EXIT

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START HERE GO FURTHER FEDERAL STUDENT AID FAFSA® Free Application for Federal Student Aid

Contact Us Browse Help SEARCH

Student Demographics School Selection Dependency Status Parent Demographics Financial Information Sign & Submit Confirmation

### Student Eligibility

Are you a U.S. citizen?  
 Yes, I am a U.S. citizen (or U.S. national)

Are you registered with Selective Service?  
 Yes  No

When you begin college in the 2012-2013 school year, what will be your high school completion status?  
 High school diploma

When you begin the 2012-2013 school year, what will be your grade level?  
 Select

When you begin the 2012-2013 school year, what degree or certificate will you be working on?  
 1st bachelor's degree

Are you interested in being considered for work-study?  
 Select

Will you have your first bachelor's degree before July 1, 2012?  
 Yes  No

Highest school your father completed  
 Other/unknown

Highest school your mother completed  
 Select

PREVIOUS NEXT

NEED HELP? SAVE CLEAR ALL DATA VIEW FAFSA SUMMARY EXIT

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### Help and Hints

#### Student's Citizenship Status Question 14

You must select the option that indicates your citizenship status.

Select **U.S. citizen (or U.S. national)** if you are a U.S. citizen or U.S. national.

Select **Eligible noncitizen** if you are:

- A U.S. permanent resident, with a Permanent Resident Card (I-551), or a conditional permanent resident with a

# School Selection



**START HERE  
GO FURTHER**  
FEDERAL STUDENT AID

**FAFSA**  
Free Application for Federal Student Aid

[Contact Us](#)
[Browse Help](#)

SEARCH

**Student Demographics**

**School Selection**

Dependency Status

Parent Demographics

Financial Information

Sign & Submit

Confirmation

### School Selection

**I** JOHN, based on the information you provided, we have determined that you may qualify for federal student aid. Continue through the application for us to determine how much aid you can receive.

**✓** Application was successfully saved.

You can add up to 10 colleges to your FAFSA. If you know your college's school code, use the option to the right to search. If you need help finding your college, use the state (required), city (optional), and school name (optional) fields to begin your search.

State:

City:  (optional)

School Name:  (optional)

[SEARCH](#) [Search Tips](#)

OR

Federal School Code:

[SEARCH](#)

← PREVIOUS
NEXT →

NEED HELP?
SAVE
CLEAR ALL DATA
VIEW FAFSA SUMMARY
EXIT

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**START HERE  
GO FURTHER**  
FEDERAL STUDENT AID

**FAFSA**  
Free Application for Federal Student Aid

[Contact Us](#)
[Browse Help](#)

SEARCH

**Student Demographics**

**School Selection**

Dependency Status

Parent Demographics

Financial Information

Sign & Submit

Confirmation

### School Selection Summary

For each school listed, select the appropriate housing plan from the dropdown list.

School Name	Federal School Code	Housing Plans	
		On Campus <input type="text"/>	<a href="#">Remove</a>

← PREVIOUS
NEXT →

NEED HELP?
SAVE
CLEAR ALL DATA
VIEW FAFSA SUMMARY
EXIT

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# Dependency Determination

**START HERE GO FURTHER**  
FEDERAL STUDENT AID

**FAFSA**  
Free Application for Federal Student Aid

Contact Us Browse Help SEARCH

Student Demographics School Selection **Dependency Status** Parent Demographics Financial Information Sign & Submit Confirmation

**STUDENT**

**Dependency Determination**

Application was successfully saved.

Were you born before January 1, 1989?  
 Yes  No

As of today, are you married?  
 Yes  No

At the beginning of the 2012-2013 school year, will you be working on a master's or doctorate program (such as an MA, MBA, MD, JD, PhD, EdD, or graduate certificate, etc.)?  
 Yes  No

Do you have children who will receive more than half of their support from you between July 1, 2012 and June 30, 2013?  
 Yes  No

Do you have dependents (other than your children or spouse) who live with you and who receive more than half of their support from you, now and through June 30, 2013?  
 Yes  No

Are you currently serving on active duty in the U.S. Armed Forces for purposes other than training?  
 Yes  No

Are you a veteran of the U.S. Armed Forces?  
 Yes  No

At any time since you turned age 13, were both your parents deceased, were you in foster care or were you a dependent or ward of the court?  
 Yes  No

As determined by a court in your state of legal residence, are you or were you an emancipated minor?  
 Yes  No

As determined by a court in your state of legal residence, are you or were you in legal guardianship?  
 Yes  No

On or after July 1, 2011, were you homeless or were you at risk of being homeless?  
 Yes  No

PREVIOUS NEXT

NEED HELP? SAVE CLEAR ALL DATA VIEW FAFSA SUMMARY EXIT

**Help and Hints**  
Student Born Before January 1, 1989?  
Question 45

The answer to this question is pre-filled based on your answer to the date of birth question earlier in the application.

**START HERE GO FURTHER**  
FEDERAL STUDENT AID

**FAFSA**  
Free Application for Federal Student Aid

Contact Us Browse Help SEARCH

Student Demographics School Selection **Dependency Status** Parent Demographics Financial Information Sign & Submit Confirmation

**STUDENT**

**Dependency Status Results**

Based on your answers to the dependency status questions, you are considered a **dependent student**. This means you must provide **parental** information. Select "I will provide parental information" and click **Next** to continue to Parent Demographics.

If you have a **special circumstance** and are unable to provide parental information, under very limited circumstances, you may be able to submit your FAFSA without parental information. Select "I am unable to provide parental information" and click **Next** to get additional information.

I will provide parental information  
 I am unable to provide parental information

PREVIOUS NEXT

NEED HELP? SAVE CLEAR ALL DATA VIEW FAFSA SUMMARY EXIT

**Help and Hints**  
Dependency Status Results

For dependent students, a special circumstance is a situation that exists between the student applicant and his or her parent(s) which prevents the student from providing parental information.

Select **I will provide parental information** to continue to Parent Demographics.

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# Parent Demographics & Financial Information

**START HERE GO FURTHER**  
FEDERAL STUDENT AID

FAFSA®  
Free Application for Federal Student Aid

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Student Demographics School Selection Dependency Status Parent Demographics Financial Information Sign & Submit Confirmation

**Parent Demographics Information**

**1** Your father's/stepfather's Social Security Number listed above the input box only shows the last 4 digits. If the full Social Security Number is believed to be incorrect, enter the correct Social Security Number.

Your mother's/stepmother's Social Security Number listed above the input box only shows the last 4 digits. If the full Social Security Number is believed to be incorrect, enter the correct Social Security Number.

Application was successfully saved.

What is your parents' marital status as of today?  
Married or Remarried

When did your parents get married or remarried? Enter the month and year.  
(mmyyyy)  
02/1990

What is your father's/stepfather's Social Security Number?  
XXX-XX-0014

What is your father's/stepfather's last name?  
THOMPSON

What is your father's/stepfather's first initial?  
M

What is your father's/stepfather's date of birth? (mmdyyy)  
11/04/1963

What is your mother's/stepmother's Social Security Number?  
XXX-XX-0008

What is your mother's/stepmother's last name?  
THOMPSON

What is your mother's/stepmother's first initial?  
F

What is your mother's/stepmother's date of birth? (mmdyyy)  
01/27/1968

Your parents' e-mail address

What is your parents' state of legal residence?  
Florida

Did your parents become legal residents of Florida before January 1, 2007?  
 Yes  No

When did your parents become legal residents? Enter the month and year for your parent who has lived in the state the longest. (mmyyyy)

**Help and Hints**  
Parents' Marital Status Question 58

You must select the answer that describes your parents' marital status as of today.  
[More>>>](#)

**START HERE GO FURTHER**  
FEDERAL STUDENT AID

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Contact Us Browse Help SEARCH

Student Demographics School Selection Dependency Status Parent Demographics Financial Information Sign & Submit Confirmation

**Parent Tax Information**

Application was successfully saved.

For 2011, have your parents completed their IRS income tax return or another tax return?  
Select

[PREVIOUS](#) [NEXT](#)

[NEED HELP?](#) [SAVE](#) [CLEAR ALL DATA](#) [VIEW FAFSA SUMMARY](#) [EXIT](#)

**Help and Hints**  
Parents Filed 2011 Income Tax Return? Question 79

This question asks whether or not your parents have filed or will file a 2011 income tax return. If your parents are now married (even if they were not married in 2011), answer this question about them as a couple. If they are

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Privacy

# IRS Data Retrieval Tool

START HERE™  
GO FURTHER™  
FEDERAL STUDENT AID

FAFSA®  
Free Application for Federal Student Aid

Home | Change Text Size | Contact IRS | About IRS | Site Map | Español | Help

IRS

Advanced Search Search Tips

Individuals | Businesses | Charities & Non-Profits | Government Entities | Tax Professionals | Retirement Plans Community | Tax Exempt Bond Community

Employees | Farmers | International Taxpayers | Military | Parents | Self-Employed | Seniors & Retirees | Students

Order a Transcript

Our new telephone hours of operation are 7am to 7pm, local time. Please disregard any reference to our 7am to 10pm operating hours. We will update our systems with the new information very soon. Thank you.

En Español

- 1 Choose your transcript...**
  - Tax Return Transcript provides most line items from your original return.
  - Tax Account Transcript provides basic info, including marital status, type of return filed, AGI, taxable income, and later adjustments, if any.
- 2 Gather your information...**
  - Social Security Number (or your IRS individual taxpayer identification number);
  - Date of birth;
  - Street address; and
  - Zip Code or Postal Code.
- 3 Go get your transcript!**
  - Go to [Order a Transcript](#), or
  - Call 1-800-808-9948

Note: We cannot process your request online if you need transcripts mailed to an address other than the one we have on file for you. To send your transcript to a different address, complete and send [Form 4509-1](#) or call us at 1-800-829-1049.

Page Last Reviewed or Updated: January 09, 2012

Accessibility | Freedom of Information Act | Important Links | IRS Privacy Policy | USA.gov | U.S. Treasury

[LINK TO IRS](#)

PREVIOUS NEXT

NEED HELP? SAVE CLEAR ALL DATA VIEW FAFSA SUMMARY EXIT

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Privacy

- Transfer tax information to FAFSA
- If **not** used, students are required to order a tax transcript from [www.irs.gov](http://www.irs.gov)

# Sign & Submit and Confirmation Page

Demographics Information

## Sign & Submit

[VIEW OR PRINT YOUR FAFSA INFORMATION](#)

Are you a preparer?  
 Yes  No

Student's Social Security Number

Student's last name

Student's date of birth

What is your (the student's) PIN?  
[I Forgot/Don't Know My PIN](#)

**READ BEFORE PROCEEDING**

By signing this application electronically using your Federal Student Aid PIN (by signing a signature page and mailing it to us, YOU, THE STUDENT, certify that you:

- will use federal and/or state student financial aid only to pay the cost attending an institution of higher education,
- are not in default on a federal student loan or have made satisfactory arrangements to repay it,
- do not owe money back on a federal student grant or have made

Terms of Agreement - Student  
 Agree  Disagree

How do you (the parent) want to provide your signature?  
 Sign Electronically With My PIN (Easiest) [Learn More About Signing Electronically](#)  
 Print A Signature Page  
 Submit Without Signatures

**READ BEFORE PROCEEDING**

By signing this application electronically using your Federal Student Aid PIN (by signing a signature page and mailing it to us, YOU, THE PARENT, agree as asked:

- to provide information that will verify the accuracy of your completed form
- to provide U.S. or state income tax forms that you filed or are require to file.

Terms of Agreement - Parent  
 Agree  Disagree

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Privacy

**Help and Hints**

Are you a preparer?

A preparer is anyone who charges a fee for helping you fill out your FAFSA.

Typically high school counselors, school financial aid administrators, or other mentors do not charge a fee to help you complete your application, so they are not considered preparers unless you paid them for their services.

If you are a preparer, select Yes.

Student Demographics School Selection Dependency Status Parent Demographics Financial Information Sign & Submit Confirmation

## 2012-2013 Confirmation Page

Confirmation Number: F 0102223902 03/07/2012 12:08:13  
 Data Release Number (DRN): 9999

Congratulations, JOHN! Your FAFSA was successfully submitted to Federal Student Aid. You should print this page for your records.

**Optional Feature - Transfer your parents' information into another FAFSA** - Do your parents need to complete a FAFSA for your brother or sister? Click [here](#) and all the information your parents provided in this application will be transferred to a new FAFSA. Your parents will have to provide a signature again, but that's all.

**Eligibility Information** You may be eligible to receive the following:

**Estimated Expected Family Contribution (EFC) = 99999**  
 The EFC is an index that schools use to determine your eligibility and is not the amount of money that you have to pay. Your school's financial aid office will use your EFC to determine the specific types and amounts of student aid you are eligible to receive.

**Pell Grant Estimate - \$3,400.00**  
**Direct Stafford Loan Estimate - \$5,500.00**  
 You may also be eligible to receive other federal, state, or institutional grants, scholarships, and/or work-study.

Your parent(s) indicated that they were going to file their taxes and were providing estimated 2011 tax information. Once your parent(s) have filed their tax return, you must update the information you reported on the FAFSA to reflect the actual information from the 2011 tax return your parents filed. If your parents filed a federal tax return with the IRS, when you access your FAFSA online, your parents may be eligible to use the [IRS Data Retrieval Tool](#), which is the best and easiest way to provide accurate tax information. With just a few simple steps, your parents can view information from their IRS tax return and transfer that information directly into your FAFSA.

**College Rates**  
 The table shows the [graduation, retention, and transfer rates](#) for the schools you selected. Go to the College Navigator Web site at [www.nces.ed.gov/collegenavigator](http://www.nces.ed.gov/collegenavigator) for complete information.

School Name	Graduation Rate	Retention Rate	Transfer Rate
COLUMBIA COLLEGE	42%	63%	NA

**Next Steps**  
 The colleges you listed will have access to your FAFSA information once your application is processed. For more information about student aid go to [www.studentaid.ed.gov/aidinfo](http://www.studentaid.ed.gov/aidinfo). Return to FAFSA on the Web at any time to check the status of your application, or to make corrections or changes.

**Contact Us**  
 If you have questions, call the Federal Student Aid Information Center at 1-800-4-FED-AID (1-800-433-3243) or 319-337-6665. If you are hearing-impaired and have questions, contact the TTY line at 1-800-730-8913.



# Special Circumstances

## Professional Judgment (PJ)

- Permits FAOs the authority to recalculate financial information in cases of special or unusual circumstances not taken into consideration on the FAFSA

## Dependency Overrides

- Allows FAOs the use of professional judgment to classify a dependent student, with unusual circumstances, as independent for the purposes of determining financial aid eligibility

# Resources

- [FAFSA on the Web \(FOTW\)](#)
- [FAA Access to CPS Online](#)
- [Paper/PDF FAFSA](#)
- [FAFSA on the Phone](#)
- [FAFSA on the Web demo](#)
  - Username: eddemo
  - Password: fafsatest
- [2012-2013 Federal Student Aid Handbook](#)
  - [Application & Verification Guide](#)
- [Federal Student Aid PIN Website](#)
- [2012-2013 SAR Comment Codes and Text](#)
- [2012-2013 ISIR Guide](#)

# Questions

P.O. Box 1469

Jefferson City, MO 65102-1469

Info. Center: 800-473-6757

Phone: 573-751-3940

Fax: 573-751-6635

[www.dhe.mo.gov](http://www.dhe.mo.gov)

[info@dhe.mo.gov](mailto:info@dhe.mo.gov)

[facebook.com/journeytocollege](https://facebook.com/journeytocollege)

[twitter.com/Journey2College](https://twitter.com/Journey2College)