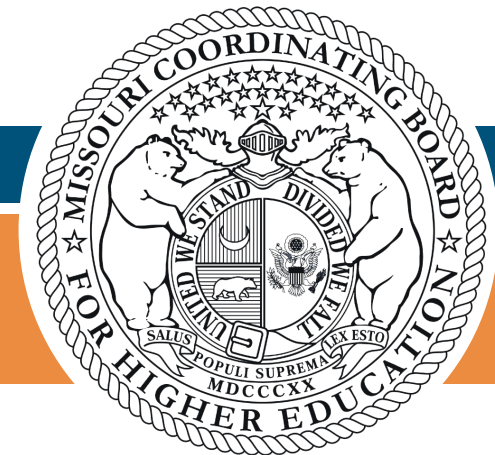


Coordinating Board for Higher Education

Public Meeting

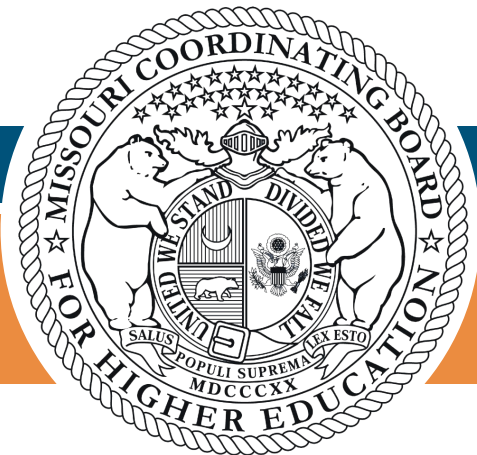
June 16, 2021

Welcome!



Online Meeting Rules of the Road

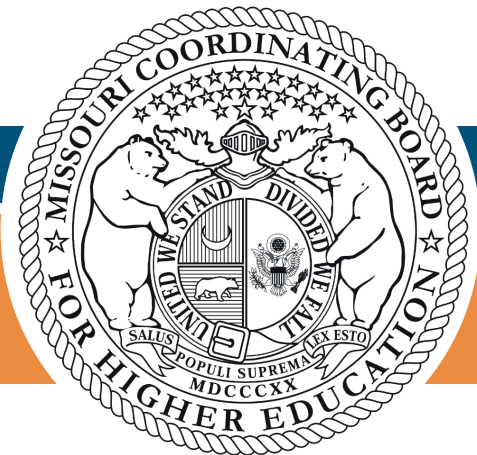
- Please keep your phone or computer microphone on **MUTE**.
- Feel free to speak up or offer comments in the chat.



Coordinating Board for Higher Education

June 16, 2021

General Business



Coordinating Board for Higher Education

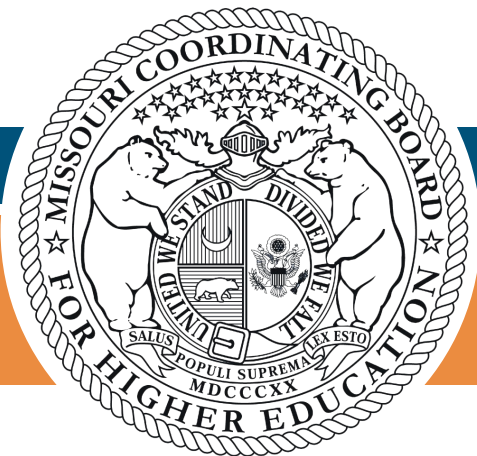
June 16, 2021

Call to Order

Roll Call

Determination of Quorum

Action Item



GENERAL BUSINESS

Coordinating Board for Higher Education

June 16, 2021

Welcome New CBHE Members



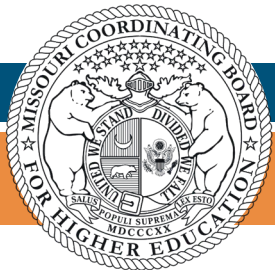
Anne-Marie Clarke
1st Congressional District



Hollie Elliot
4th Congressional District



Phil Hoffman
6th Congressional District



Coordinating Board for Higher Education
June 16, 2021

Departing Presidents and Chancellors



Dr. Corey Bradford
Harris-Stowe State University



Dr. Jerald Woolfolk
Lincoln University



Coordinating Board for Higher Education
June 16, 2021

Welcome New Presidents and Chancellors



Dr. LaTonia Collins Smith
Interim President
Harris-Stowe State University



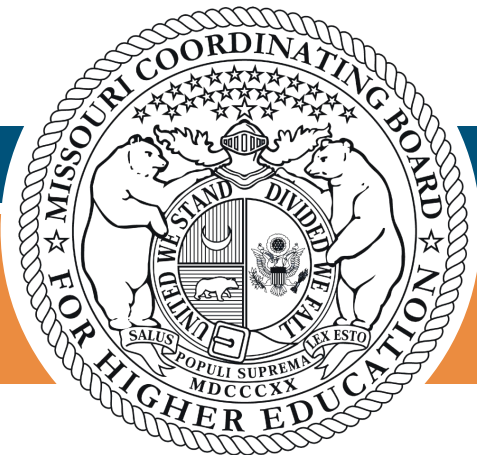
Dr. John B. Moseley
Interim President
Lincoln University



Coordinating Board for Higher Education
June 16, 2021

Review and Approve Agenda

Action Item



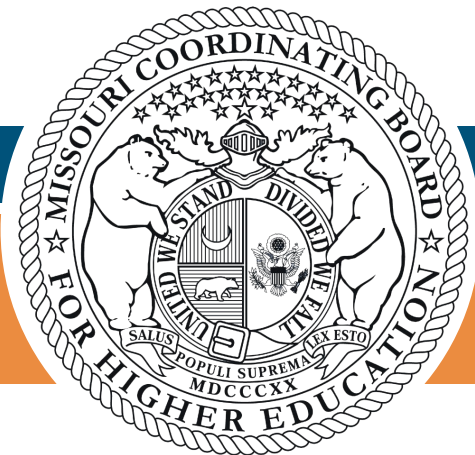
GENERAL BUSINESS

Coordinating Board for Higher Education

June 16, 2021

Review and Approve Consent Agenda

Action Item

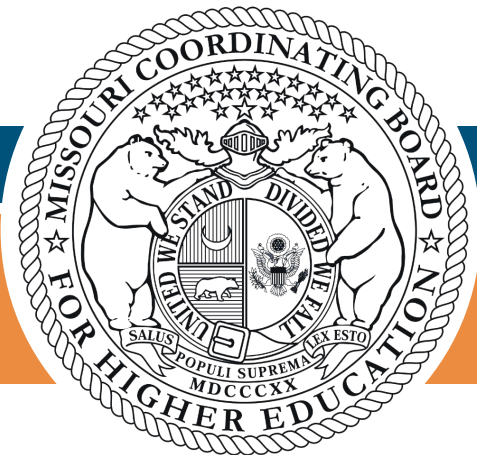


GENERAL BUSINESS

Coordinating Board for Higher Education

June 16, 2021

Coordinating Board for Higher Education September Meetings



GENERAL BUSINESS

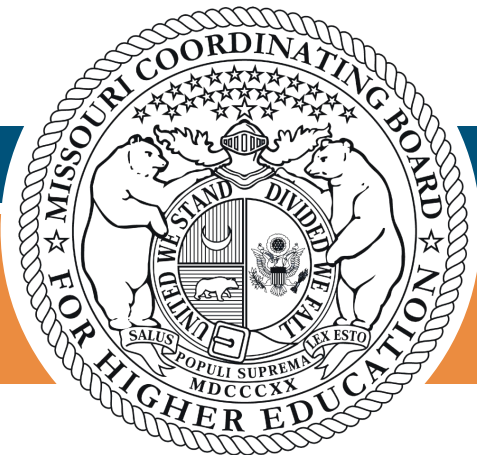
Coordinating Board for Higher Education

June 16, 2021

Report of the Commissioner

Information Item

Zora Mulligan
Commissioner



REPORT OF THE COMMISSIONER

Coordinating Board for Higher Education

June 16, 2021

Welcomed New Board Members

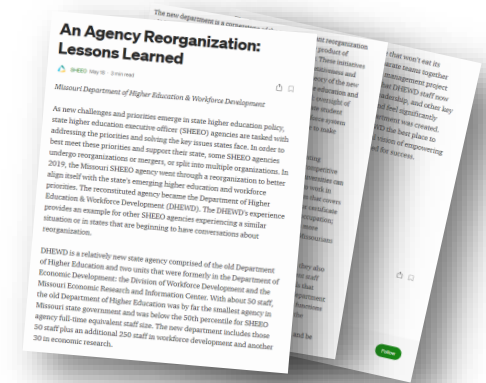


REPORT OF THE COMMISSIONER

Coordinating Board for Higher Education
June 16, 2021

Celebrate Success: National Recognition

- Selected to participate in SHEEO Attainment Academy
- Featured in SHEEO newsletter
- OWD presenting two sessions at NASWA
- Apprenticeship Missouri:
 - Collaborated with NGA for an Enhancing Access to Work-Based Learning Cohort
 - Participated in Maher & Maher Innovation Cohort for Increasing Apprentice Diversity



REPORT OF THE COMMISSIONER

Coordinating Board for Higher Education
June 16, 2021

Internal Wins

- **Staff are making progress with Best Place to Work initiatives**
- **We're using OpEx tools**
 - Planning for legislative implementation
 - JCF employer and job seeker journey mapping
 - OPP comprehensive review
 - Green Belt training
 - Collaboration to prepare for the strategic planning data presentation
- **QPS results show improvements**



REPORT OF THE COMMISSIONER

Coordinating Board for Higher Education
June 16, 2021

Commissioner's Priorities: Next 6 Months

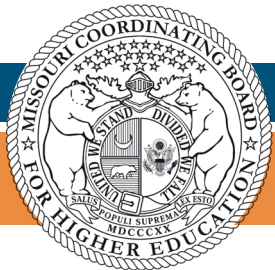
- State budget request
- Strategic plan
- Opportunities to connect federal funds to state and institution needs



REPORT OF THE COMMISSIONER

Coordinating Board for Higher Education
June 16, 2021

Presidential Advisory Committee



PRESIDENTIAL ADVISORY COMMITTEE

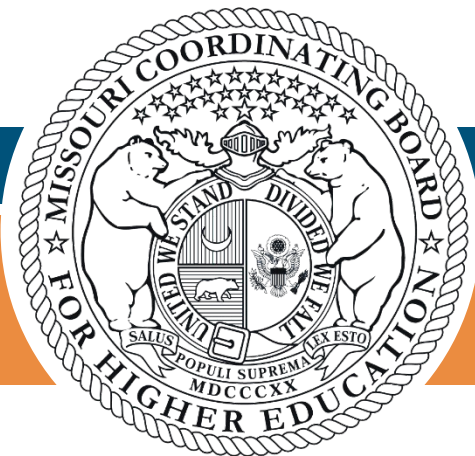
Coordinating Board for Higher Education
June 16, 2021

Final Report on 2021 Legislative Session

Information Item

Gerren McHam

Special Assistant for External Relations



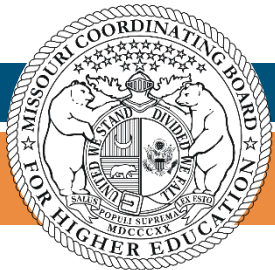
PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education

June 16, 2021

Session Statistics



PRESIDENTIAL ADVISORY COMMITTEE

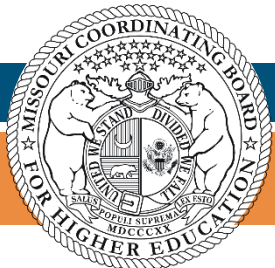
TAB 1

Coordinating Board for Higher Education
June 16, 2021

The First Regular Session of the 101st General Assembly

Dates & Numbers

- ✓ Session began: **Wednesday, January 6**
- ✓ Session ended: **Friday, May 14**
- ✓ Number of bills filed: **2,278**
- ✓ Number of bills truly agreed to and finally passed (including budget bills): **65**
- ✓ Number of resolutions agreed to and finally passed: **4**
- ✓ Number of higher education bills truly agreed to and finally passed: **1**



PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education
June 16, 2021

HB 297

- **Designates statewide missions for Harris-Stowe State University, Northwest Missouri State University, and Southeast Missouri State University**
- **Allows public IHEs to exceed the limitations on tuition increases currently established by the Higher Education Student Funding Act starting July 1, 2022**



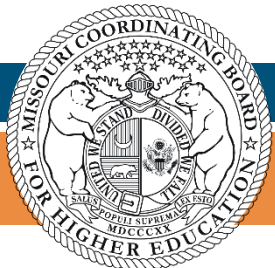
PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education
June 16, 2021

HB 297

- **Allows the Curators of the University of Missouri to subdivide, sell, or convey title to land located within a university campus**
- **Creates the “Students’ Right to Know Act”**
- **Community college annexation**
- **Expands the use of 529s to any eligible educational institution**



PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education
June 16, 2021

HB 297

- **Requires the State Board of Education to develop a statewide plan for minimum requirements for career and technical education certificates**
- **Prohibits public and private IHEs from preventing a student from earning compensation for their name, image, likeness rights, or athletic reputation**



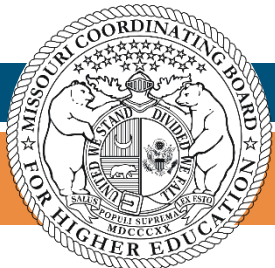
PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education
June 16, 2021

Next Steps

- ✓ Deadline for Governor to sign or veto budget bills: **June 30**
- ✓ Deadline for Governor to sign or veto policy bills: **July 16**
- ✓ Effective date of laws unless otherwise noted: **August 28**
- ✓ Veto session: **September 15**

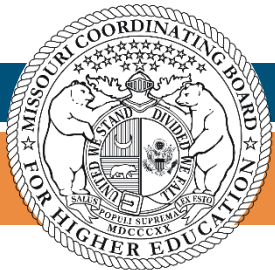


PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education
June 16, 2021

Notable Bills Not TAFPed



PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education
June 16, 2021

SB 265 & HB 101

- **Governor's priority legislation focused on preparing students for postsecondary life and providing support for K-12 schools**
- **Proposal included the following requirements:**
 - Students to prepare an Individual Career and Academic Plan
 - FAFSA completion; provides exemptions
 - DHEWD to establish procedure to assist students at career centers with applying for WIOA training dollars



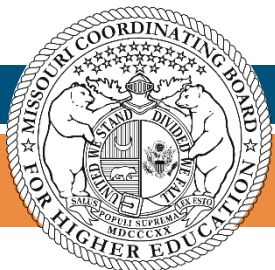
PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education
June 16, 2021

SB 585 & HB 1346

- Established procedures for determining funding allocations for public IHEs based on the workforce readiness of students
- Formulas would be phased in separately for 2-year and 4-year institutions; redistributed core funding
- Lawmakers continue to share interest in a public IHE funding formula



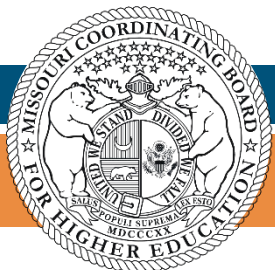
PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education
June 16, 2021

SB 204 & HB 320

- **Required that a successfully completed computer science course that meets state graduation requirements would be equivalent to one science course or one practical arts credit to satisfy any admission requirements of any public IHE**



PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

Coordinating Board for Higher Education
June 16, 2021

HB 1141 & HB 1067

- **Changed how a student's high school GPA was calculated for the A+ Program for the two school years during the pandemic**
- **Intent was to protect students whose GPA was adversely affected by COVID-19**
- **The fiscal impact of the legislation was unknown**



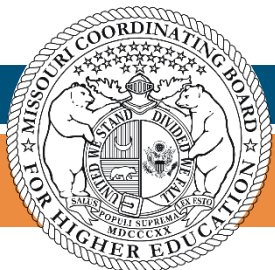
PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

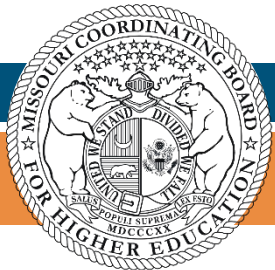
Coordinating Board for Higher Education
June 16, 2021

HB 1208

- **Required public IHEs to grant undergraduate course credit for students who score 3 or higher on advance placement examinations**
- **Required DHEWD to work with DESE to identify correlations between subject matter and content in courses and examinations in the AP program**



Questions



PRESIDENTIAL ADVISORY COMMITTEE

TAB 1

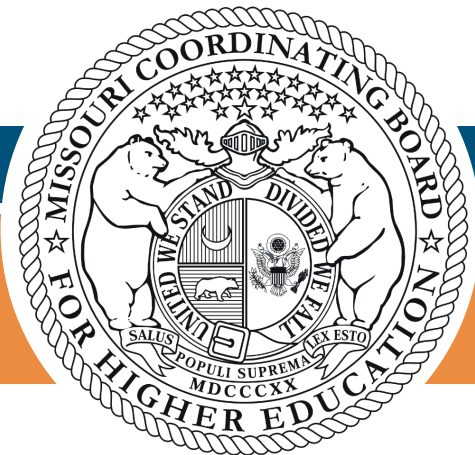
Coordinating Board for Higher Education
June 16, 2021

Implementation of

New Laws

Information Item

Kristin Stokely
General Counsel



PRESIDENTIAL ADVISORY COMMITTEE

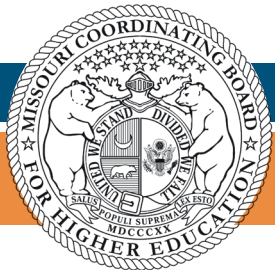
TAB 2

Coordinating Board for Higher Education

June 16, 2021

New Laws

- **HB 3 – DHEWD Budget**
- **HB 7 – DED, DOLIR, DCI Budget**
- **HB 19 – Capital Projects Budget**
- **HB 297 – Higher Education Omnibus**



PRESIDENTIAL ADVISORY COMMITTEE

TAB 2

Coordinating Board for Higher Education
June 16, 2021

HB 3 – DHEWD Budget

- **3.010 – Includes GEER appropriations**
- **3.070 – \$5 million for A+ dual credit reimbursement**
 - **Note – New A+ reporting requirements**
- **3.145 – Nine special workforce development career and training programs**



HB 7 – DED, DOLIR, DCI Budget

- **\$2 million for grants to IHE nursing programs**
 - **DHEWD to work with State Board of Nursing to administer**



PRESIDENTIAL ADVISORY COMMITTEE

TAB 2

Coordinating Board for Higher Education
June 16, 2021

HB 19 – Capital Projects Budget

- **19.160 – \$1.5 million for CTE building in Ashland**
- **19.165 – \$5 million for CTE building in Perryville**
- **19.215 – \$18 million for community college deferred maintenance**
- **19.220 – \$5 million for CTE building at Mineral Area College**



PRESIDENTIAL ADVISORY COMMITTEE

TAB 2

Coordinating Board for Higher Education
June 16, 2021

HB 297 – Higher Ed. Omnibus

- **161.625 – Students’ Right to Know Act**
 - **New data publication duties for DHEWD**
- **162.441 – New rules for community college school district attachment**
- **170.029 – DHEWD to participate in DESE workgroup on statewide plan for CTE**



PRESIDENTIAL ADVISORY COMMITTEE

TAB 2

Coordinating Board for Higher Education
June 16, 2021

HB 297 – Higher Ed. Omnibus

- **173.280 – Student athlete likeness**
- **173.1003 – HESFA changes**
 - **Removes all requirements except annual July 1 submission of tuition for upcoming academic year**
 - **Differential tuition**



PRESIDENTIAL ADVISORY COMMITTEE

TAB 2

Coordinating Board for Higher Education
June 16, 2021

HB 297 – Higher Ed. Omnibus

- **174.281 – SEMO statewide mission**
- **174.283 – Northeast statewide mission**
- **174.285 – Harris-Stowe statewide mission**
- **174.450 – corresponding changes to governing boards**

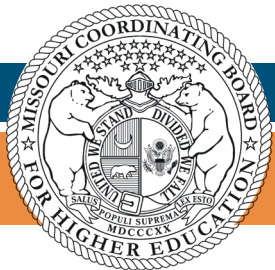


PRESIDENTIAL ADVISORY COMMITTEE

TAB 2

Coordinating Board for Higher Education
June 16, 2021

Questions

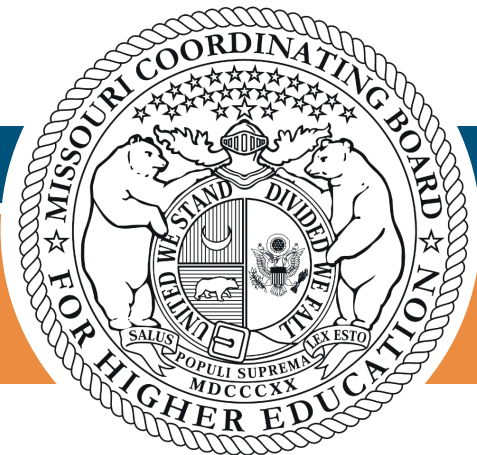


PRESIDENTIAL ADVISORY COMMITTEE

TAB 2

Coordinating Board for Higher Education
June 16, 2021

Budget and Financial Aid Committee



BUDGET & FINANCIAL AID COMMITTEE

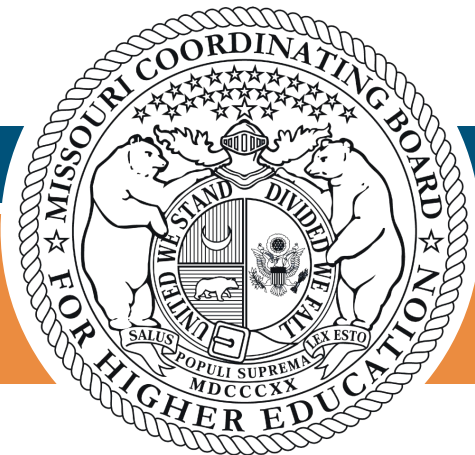
Coordinating Board for Higher Education

June 16, 2021

GEER Excels

Action Item

Zora Mulligan
Commissioner



BUDGET & FINANCIAL AID COMMITTEE

TAB 3

Coordinating Board for Higher Education

June 16, 2021

Federal Authorization

- **Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA) was signed into law on December 27, 2020**
- **CRRSAA authorized additional funding for the Governor's Emergency Education Relief (GEER) Fund**



Background

- **GEER Excels is a grant program that will fund projects in line with federal GEER requirements and drive progress toward economic recovery**
- **RFP was issued March 1**
- **Deadline to respond was April 1**
- **DHEWD received 22 applications requesting \$19.66 million**



Funding Recommendations

| | |
|---------------------------------------|-----------|
| Crowder College | \$352,469 |
| East Central College | \$871,761 |
| Harris-Stowe State University | \$453,118 |
| Jefferson College | \$221,118 |
| Lincoln University | \$382,388 |
| Metropolitan Community College | \$893,743 |
| Missouri Southern State University | \$123,118 |
| Missouri State University—West Plains | \$953,118 |
| Missouri Western State University | \$442,152 |
| Moberly Area Community College | \$213,118 |
| North Central Missouri College | \$494,893 |

| | |
|-------------------------------------|-----------|
| Northwest Missouri State University | \$303,118 |
| Ozarks Technical Community College | \$772,850 |
| St. Charles Community | \$953,118 |
| St. Louis Community College | \$632,218 |
| Southeast Missouri State University | \$492,940 |
| State Fair Community College | \$428,186 |
| State Technical College of Missouri | \$273,118 |
| Three Rivers College | \$749,118 |
| Truman State University | \$549,543 |
| University of Central Missouri | \$491,664 |
| University of Missouri System | \$953,118 |

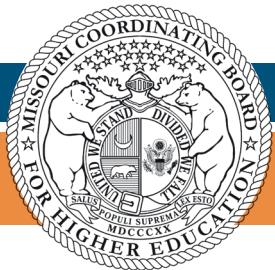


BUDGET & FINANCIAL AID COMMITTEE

TAB

Coordinating Board for Higher Education
June 16, 2021

Questions or Discussion



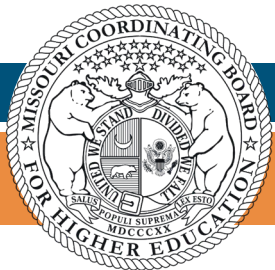
BUDGET & FINANCIAL AID COMMITTEE

TAB 3

Coordinating Board for Higher Education
June 16, 2021

Recommendation

Staff recommend that the Coordinating Board approve the attached list of funding recommendations for GEER Excels.



BUDGET & FINANCIAL AID COMMITTEE

TAB 3

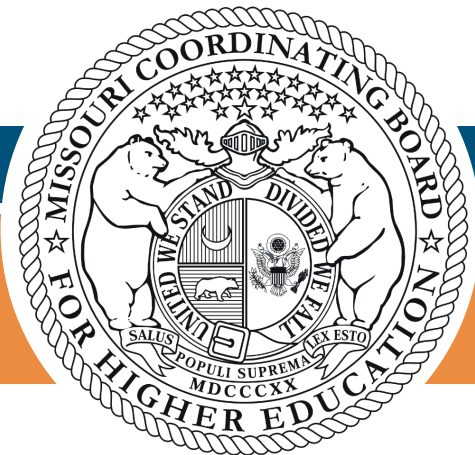
**Coordinating Board for Higher Education
June 16, 2021**

FY 2022 Higher Education and Workforce Development Budget

Information Item

Leroy Wade

Deputy Commissioner - Operations



BUDGET & FINANCIAL AID COMMITTEE

TAB 4

Coordinating Board for Higher Education

June 16, 2021

FY 2021 Supplemental

- \$5.6M for higher education

| Institution/Program | Amount | Fund Source |
|-------------------------------------|-------------|-------------|
| A+ Scholarship | \$5,191,632 | Lottery |
| Southeast Missouri State University | \$25,000 | Debt Offset |
| University of Central Missouri | \$25,000 | Debt Offset |
| Missouri State University | \$265,000 | Debt Offset |
| Northwest Missouri State University | \$50,000 | Debt Offset |
| Missouri Western State University | \$50,000 | Debt Offset |



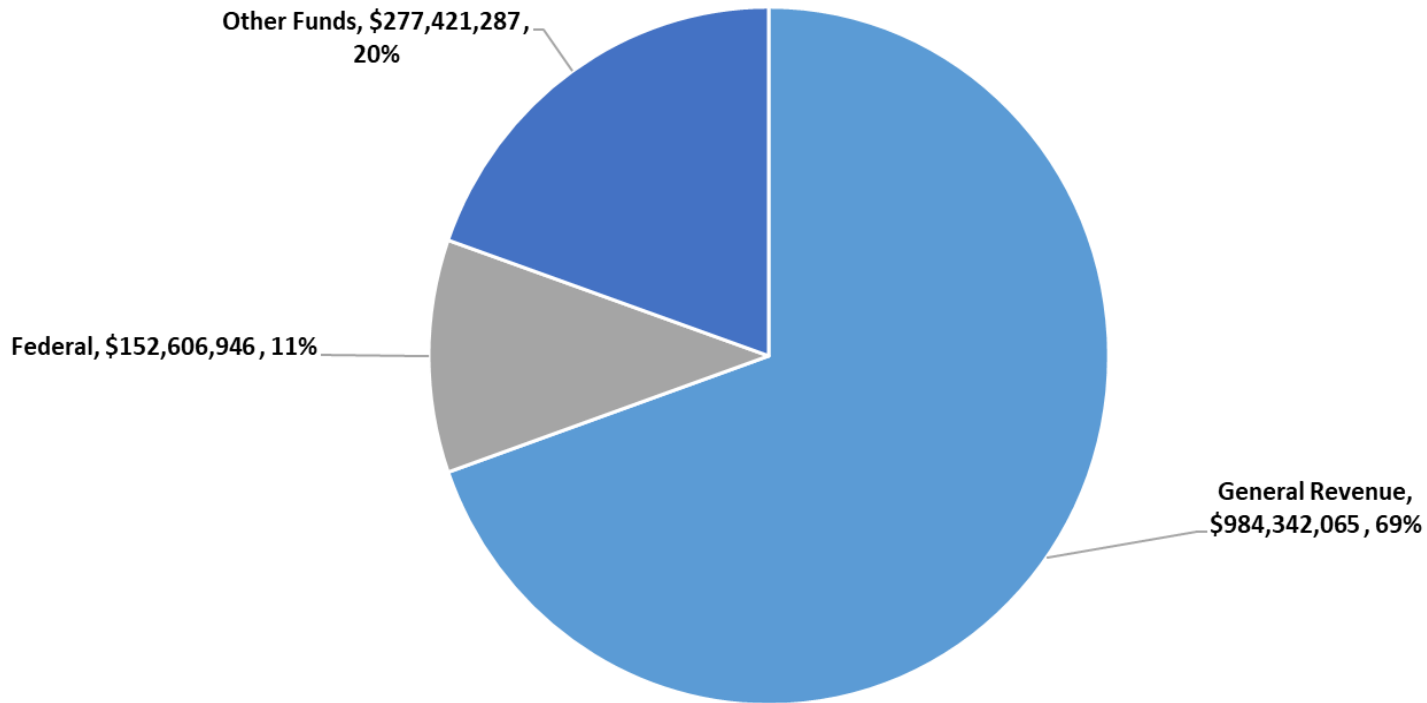
FY 2022 HB 3 Overview

- **Total Appropriation - \$1.4B**
 - **Decrease from \$1.6B in FY 2021**
- **Total by Source**
 - **GR - \$984,342,065 (Up 16.6%)**
 - **Federal - \$152,606,946 (Down 69.8%)**
 - **Other - \$277,421,287 (Down 0.5%)**



FY 2022 HB 3 Overview

DHEWD FY 2022 TAFP Funding



BUDGET & FINANCIAL AID COMMITTEE

TAB 4

Coordinating Board for Higher Education
June 16, 2021

FY 2022 HB 3 Overview



BUDGET & FINANCIAL AID COMMITTEE

Coordinating Board for Higher Education
 June 16, 2021

TAB 4

Department Overview

- **Salary Changes**
 - Two percent cost of living increase
 - Above and Beyond funded
- **Other Department Changes**
 - Small decrease (\$80,000) in GR funding
 - Increase in mileage reimbursement (\$.06)
 - Proprietary Bond Fund change
 - GEER II - \$12M
 - Federal grant authority – Reduced to \$500K



Department Overview

- **Office of Workforce Development**
 - **Workforce Administration: \$20.9M/344 FTE**
 - **Includes Missouri Economic Research and Information Center (MERIC)**
 - **Workforce Autism: \$200,000**
 - **Show-Me Heroes: \$500,000**



Department Overview

- **Office of Workforce Development (cont.)**
 - **Workforce Programs: \$80.6M**
 - **Special Appropriation Items**
 - **\$935,500 – CWRC/WorkKeys**
 - **\$500,000 – Free computer training/apprenticeships**
 - **\$200,000 – Education curriculum, training, mentoring**
 - **\$300,000 – Construction pre-apprenticeship – STL**
 - **\$100,000 – Job and entrepreneurship – KC**
 - **\$400,000 – Pre-apprenticeship – KC**
 - **\$600,000 – Services for under-resources individuals – STL**
 - **\$600,000 – Services for under-resources individuals – STL**



Student Financial Aid Programs

- **A+ Scholarship – \$54.3M (\$13.2M increase)**
- **A+ Dual Credit/Dual Enrollment – \$5M**
- **Bright Flight – \$24.1M (\$3.9M increase)**
- **Access Missouri – \$66.4M (\$2.5M Increase)**
- **Fast Track – \$5.7M (\$2.7M increase)**
- **Other Programs**
 - **Wartime Veterans Survivor - \$10,000 increase**
 - **MUELP - \$4,000 increase**



Institutional Overview

- **Community Colleges – 7% increase**
- **State Technical College – 47% increase**
- **Public Universities – 3.7% increase**
- **Capital/M&R Projects – \$103M**
- **MoExcels – \$21.8M**
- **Other items**
 - **UM Precision Medicine – \$10M**
 - **Missouri Southern – \$2M**
 - **State Technical College – \$2M**



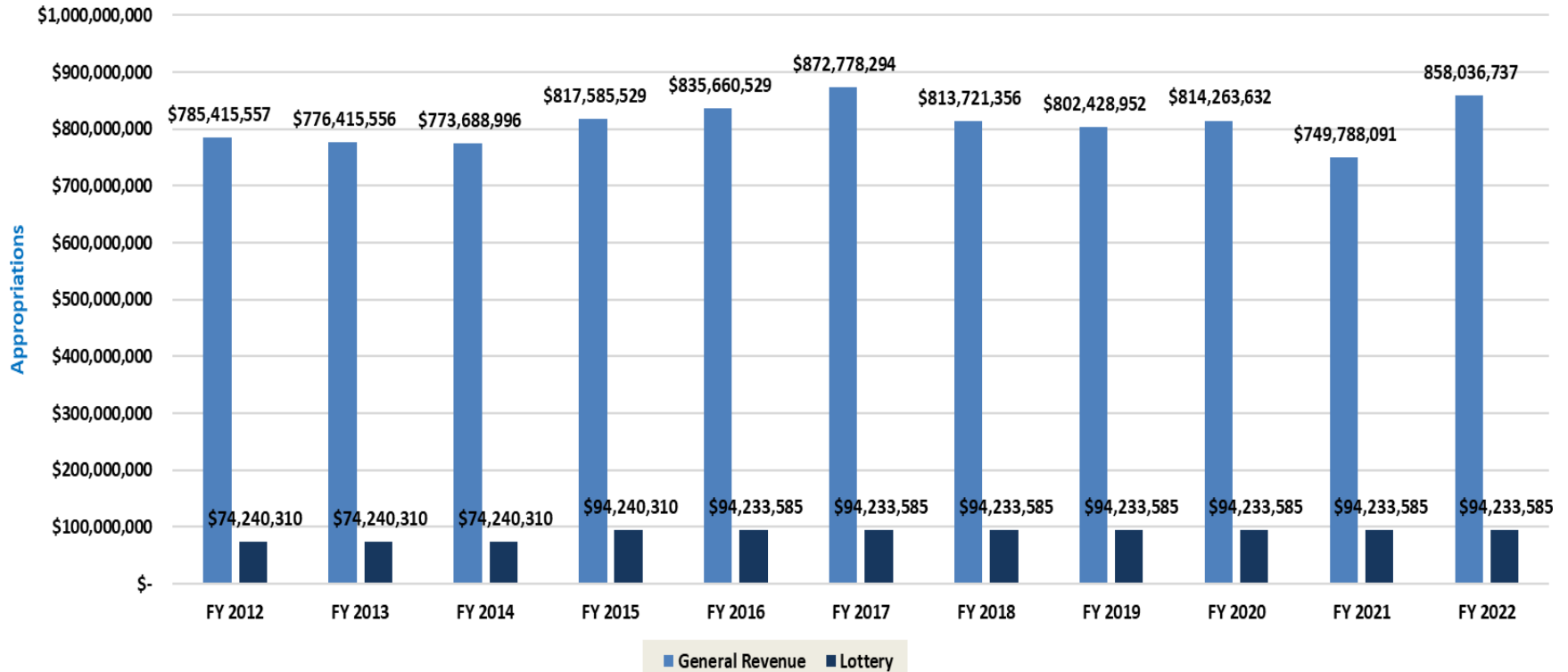
BUDGET & FINANCIAL AID COMMITTEE

TAB 4

Coordinating Board for Higher Education
June 16, 2021

Public University Overview

Institutions' General Revenue & Lottery
10-Year History of Funding



BUDGET & FINANCIAL AID COMMITTEE

TAB 4

Coordinating Board for Higher Education
June 16, 2021

FY 2021/2022 Comparison

| Institution | FY 2021 (TAFP) | | Total FY 2022 (TAFP) |
|-------------------------------------|----------------|--|----------------------|
| University of Central Missouri | \$55,338,357 | | \$57,385,876 |
| Southeast Missouri State University | \$45,879,469 | | \$47,577,009 |
| Missouri State University | \$94,001,060 | | \$97,479,099 |
| Lincoln University | \$17,579,873 | | \$18,374,270 |
| Lincoln University Land Grant Match | \$3,890,320 | | \$4,890,320 |
| Truman State University | \$41,660,322 | | \$43,201,754 |
| Northwest Missouri State University | \$31,186,117 | | \$32,340,003 |
| Missouri Southern State University | \$24,031,242 | | \$26,920,398 |
| Missouri Western State University | \$22,246,755 | | \$23,069,885 |
| Harris-Stowe State University | \$10,461,260 | | \$10,848,327 |
| University of Missouri System | \$416,236,876 | | \$431,647,815 |
| Public University Subtotal | \$762,511,651 | | \$793,734,756 |



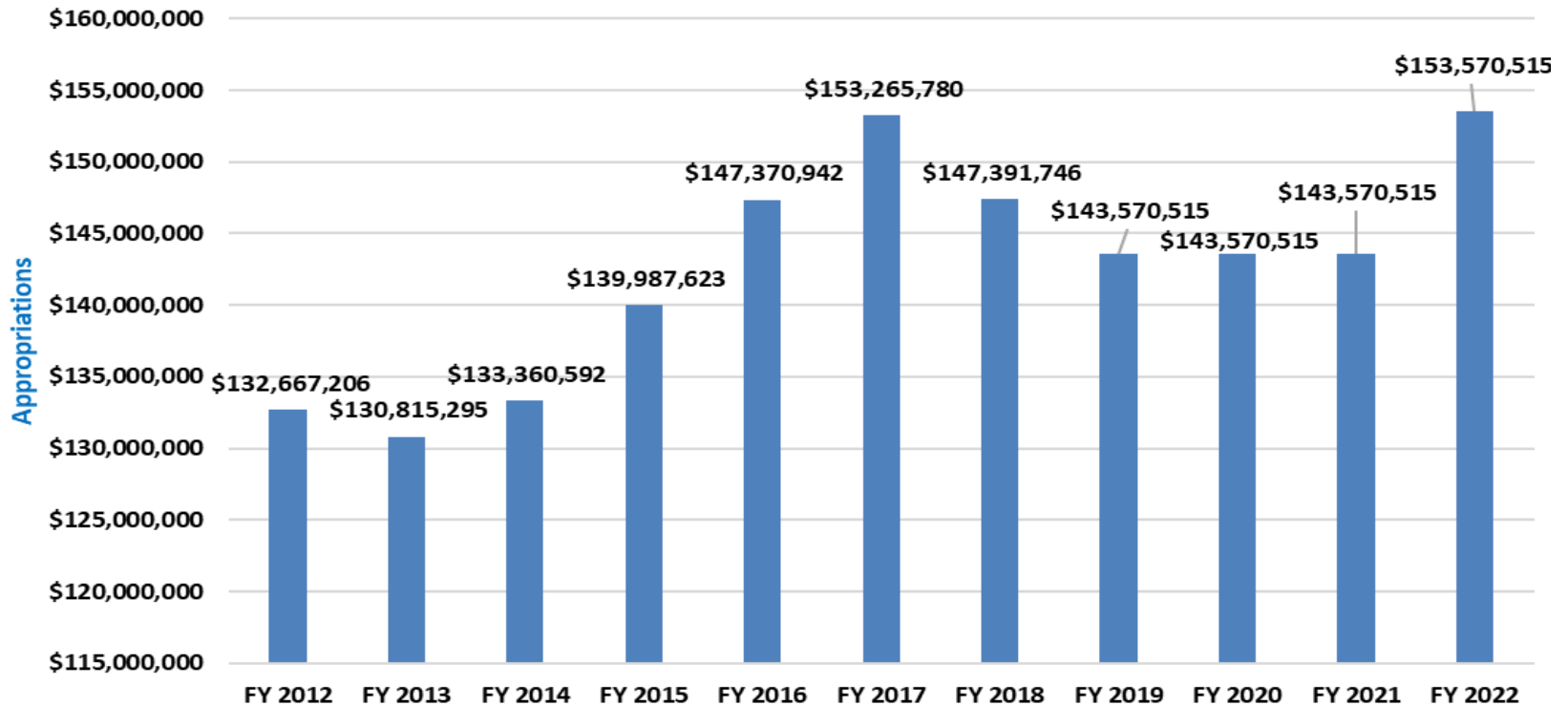
BUDGET & FINANCIAL AID COMMITTEE

TAB 4

Coordinating Board for Higher Education
 June 16, 2021

Public Community College Overview

Community Colleges 10-Year History of Funding



BUDGET & FINANCIAL AID COMMITTEE

TAB 4

Coordinating Board for Higher Education
June 16, 2021

Community College TAFP

| Institution | General Revenue | General Revenue M&R | Lottery | Equity | Total |
|----------------|--------------------|---------------------|-------------------|-------------------|-----------------------|
| Crowder | \$ 5,603,676 | \$ 197,197 | \$ 409,955 | \$ 392,526 | \$ 6,603,354 |
| East Central | \$ 4,647,117 | \$ 143,895 | \$ 397,820 | \$ 380,907 | \$ 5,569,739 |
| Jefferson | \$ 6,663,388 | \$ 343,343 | \$ 567,964 | \$ 543,817 | \$ 8,118,512 |
| Metropolitan | \$ 26,951,137 | \$ 1,186,906 | \$ 2,308,297 | \$ 2,210,162 | \$ 32,656,502 |
| Mineral Area | \$ 4,811,465 | \$ 206,159 | \$ 408,082 | \$ 390,733 | \$ 5,816,439 |
| Moberly | \$ 6,223,579 | \$ 136,555 | \$ 455,793 | \$ 436,415 | \$ 7,252,342 |
| North Central | \$ 2,610,465 | \$ 49,818 | \$ 197,771 | \$ 189,363 | \$ 3,047,417 |
| Ozarks Tech | \$ 14,440,752 | \$ 204,347 | \$ 1,041,010 | \$ 996,752 | \$ 16,682,861 |
| St. Charles | \$ 8,953,544 | \$ 191,680 | \$ 663,106 | \$ 634,915 | \$ 10,443,245 |
| St. Louis | \$ 37,192,948 | \$ 1,421,467 | \$ 3,209,606 | \$ 3,073,151 | \$ 44,897,172 |
| State Fair | \$ 6,026,768 | \$ 192,306 | \$ 447,166 | \$ 428,155 | \$ 7,094,395 |
| Three Rivers | \$ 4,514,951 | \$ 123,045 | \$ 383,420 | \$ 367,119 | \$ 5,388,535 |
| Totals: | 128,639,790 | 4,396,718 | 10,489,990 | 10,044,015 | \$ 153,570,513 |



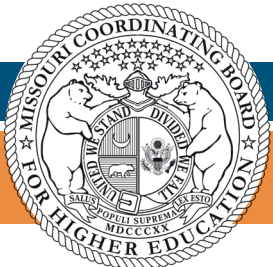
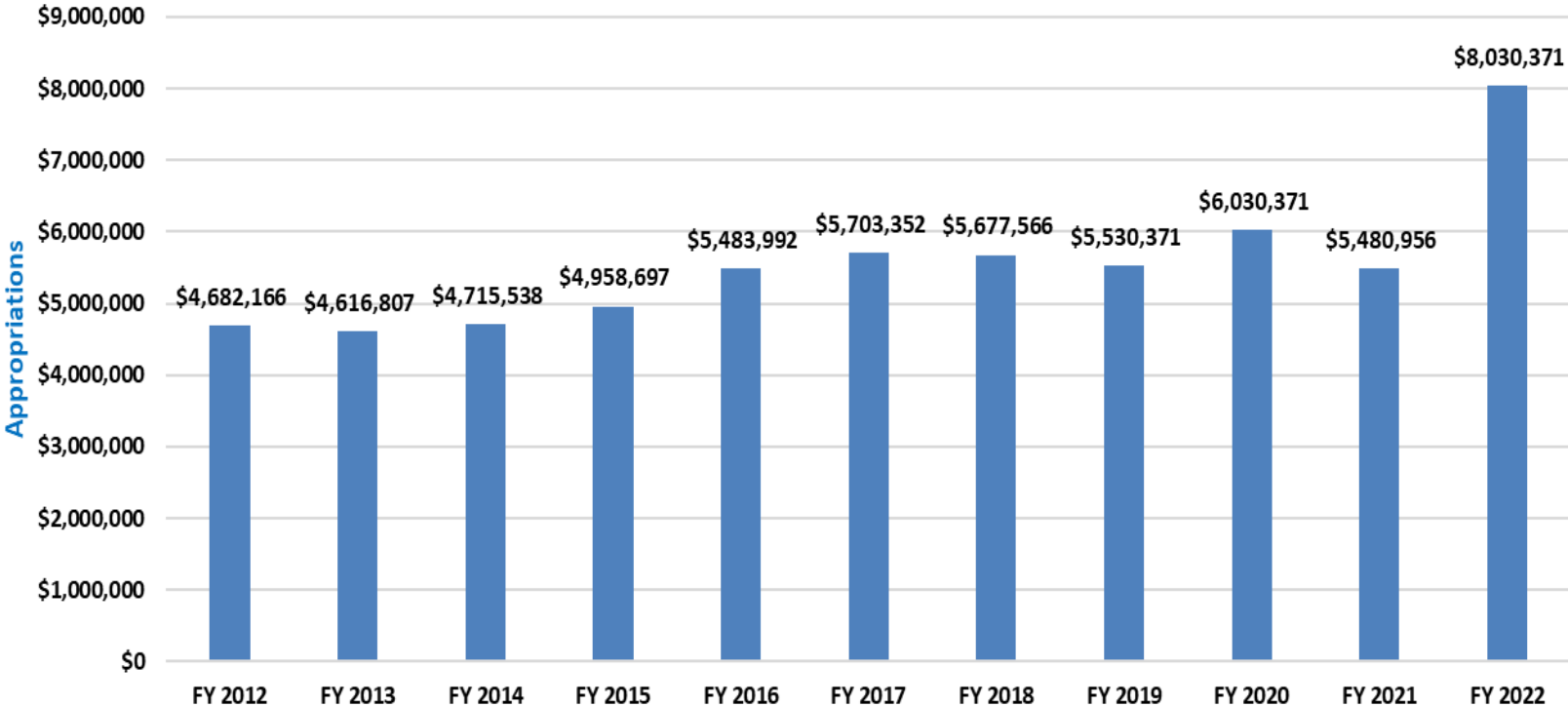
BUDGET & FINANCIAL AID COMMITTEE

TAB 4

Coordinating Board for Higher Education
June 16, 2021

State Technical College

State Technical College of Missouri 10-Year History of Funding



BUDGET & FINANCIAL AID COMMITTEE

TAB 4

Coordinating Board for Higher Education
June 16, 2021

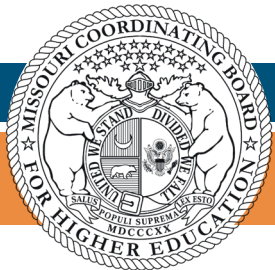
New Higher Education Items

- **Harris-Stowe: \$500K for entrepreneurship education and training**
- **Harris-Stowe: \$500K for urban policing program**
- **University of Missouri Delta Research Center: \$500K**
- **University of Missouri School of Law Veterans Clinic: \$325K**
- **State Historical Society: \$398,022 increase**



Next Steps

- **Governor restricts, signs, vetoes, or line item vetoes**
- **Action required by July 1**

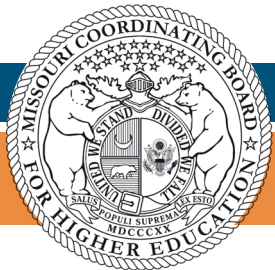


BUDGET & FINANCIAL AID COMMITTEE

TAB 4

Coordinating Board for Higher Education
June 16, 2021

Questions or Discussion



BUDGET & FINANCIAL AID COMMITTEE

TAB 4

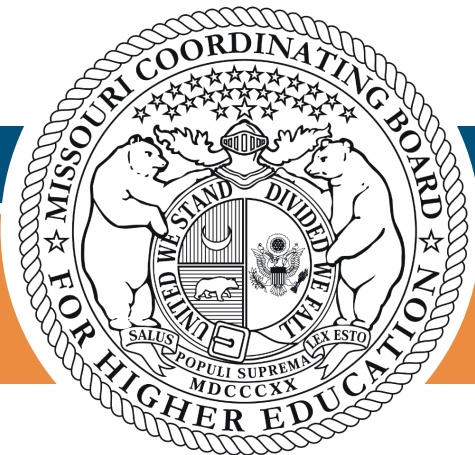
Coordinating Board for Higher Education
June 16, 2021

FY 2023 Budget Instructions

Information Item

Leroy Wade

Deputy Commissioner - Operations



BUDGET & FINANCIAL AID COMMITTEE

TAB 5

Coordinating Board for Higher Education

June 16, 2021

Background

- **Responsible for the development of unified higher education appropriation request**
- **Requires CBHE establish guidelines for requests**
- **Draft shared at March meeting**
- **Input solicited from colleges and universities**



FY 2023 Budget Request

1. Institutional Operating Core

- Increase to core operating appropriations based on inflation

2. Maintenance and Repair

- Additional ongoing funding distributed according to pro-rata model



FY 2023 Budget Request

3. MoExcels

- Proposals for one-time funding to establish or expand programs in high-demand occupations
- Likely funded from American Rescue Plan Act

4. Missouri Returning Heroes

- Request reimbursement for waived tuition

5. New Decision Items

- Part of the department's informal communication about budget requests

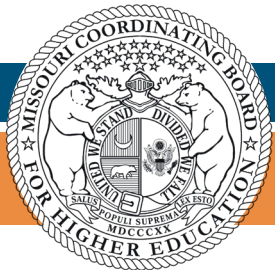


Next Steps

- **Budget instructions to CFOs following meeting**
- **Requests due to DHEWD by Friday, August 6, 2021**
- **Action item for September CBHE meeting**



Questions or Discussion



BUDGET & FINANCIAL AID COMMITTEE

TAB 5

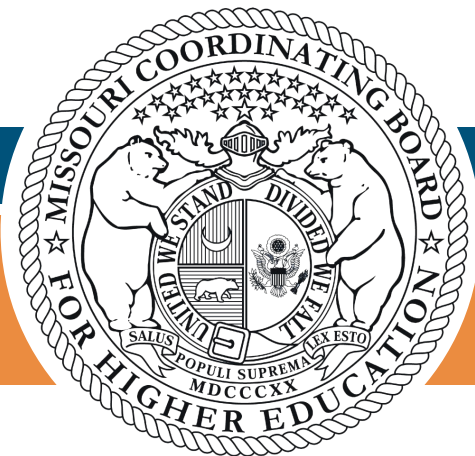
Coordinating Board for Higher Education
June 16, 2021

State Student Aid Status Report

Information Item

Leroy Wade

Deputy Commissioner - Operations



BUDGET & FINANCIAL AID COMMITTEE

TAB 6

Coordinating Board for Higher Education

June 16, 2021

Major Programs

- **Access Missouri**
 - Need-based
 - No age or prior education requirements
- **Bright Flight (Higher Education Academic Scholarship)**
 - Merit-based (ACT/SAT score)
 - Continuous enrollment required
- **A+ Scholarship**
 - Merit-based
 - Promise-type w/high school requirements
- **Fast Track Workforce Incentive Grant**
 - Need-based; Adult-focused
 - Programs leading to high-demand occupations



Program Information

- **Access Missouri**
 - **FY 2020: 43,282 recipients; \$68.4M disbursed**
 - **FY 2020: Awards set 75% of maximum**
 - **FY 2021: Awards at 70% of maximum**
- **Bright Flight**
 - **FY 2020: 7,742 recipients; \$22.0M disbursed**
 - **FY 2020: \$3,000 award for top 3%**
 - **FY 2021: \$2,400 award for top 3%**



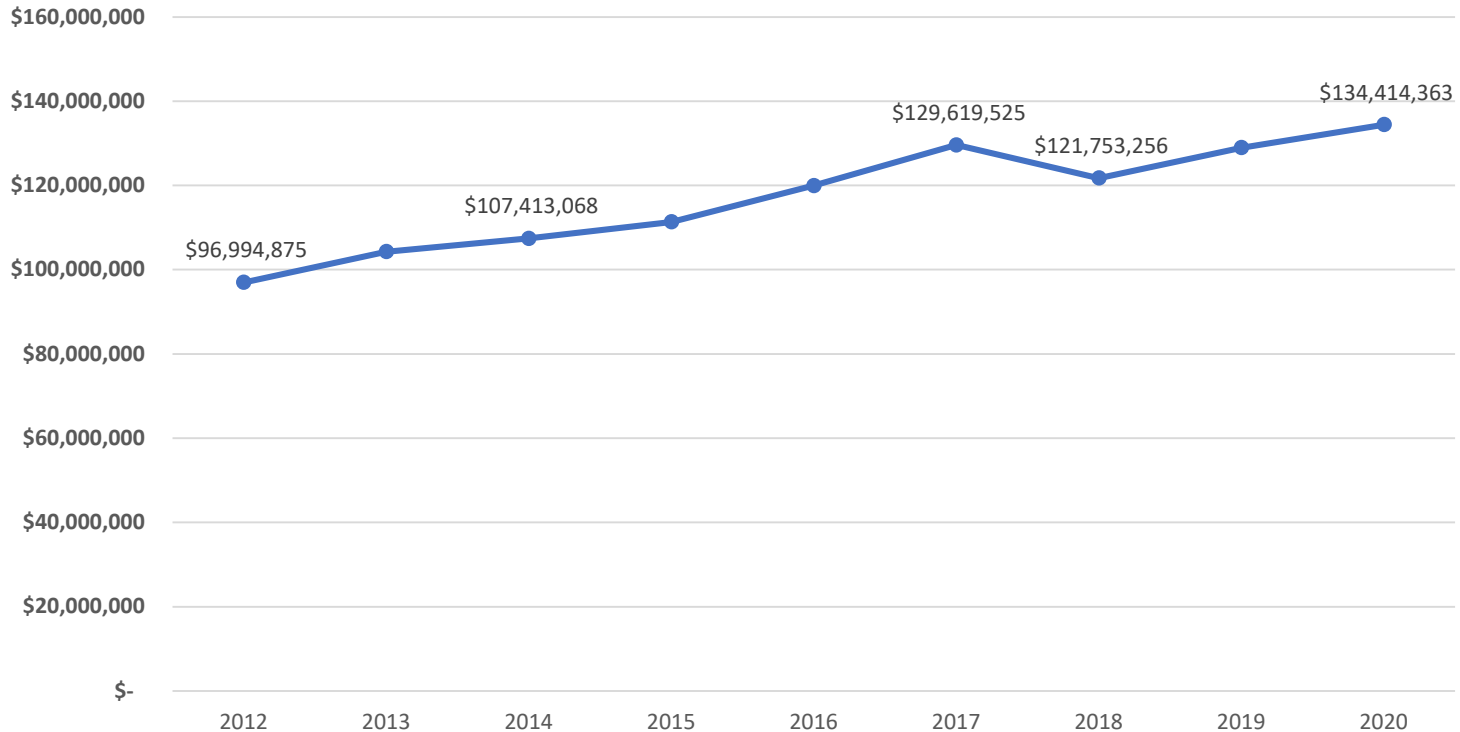
Program Information

- **A+ Scholarship**
 - **FY 2020: 13,493 recipients; \$42.9M disbursed**
 - **FY 2020: \$3,177 average award**
 - **FY 2021: 12% projected increase in recipients**
- **Fast Track**
 - **FY 2020: 600 eligible applicants; 189 recipients**
 - **FY 2020: \$413,887 disbursed**
 - **FY 2021: 850 eligible applicants; 290 projected recipients**



Disbursement History

Student Aid Disbursements, FY 2012 - 2020

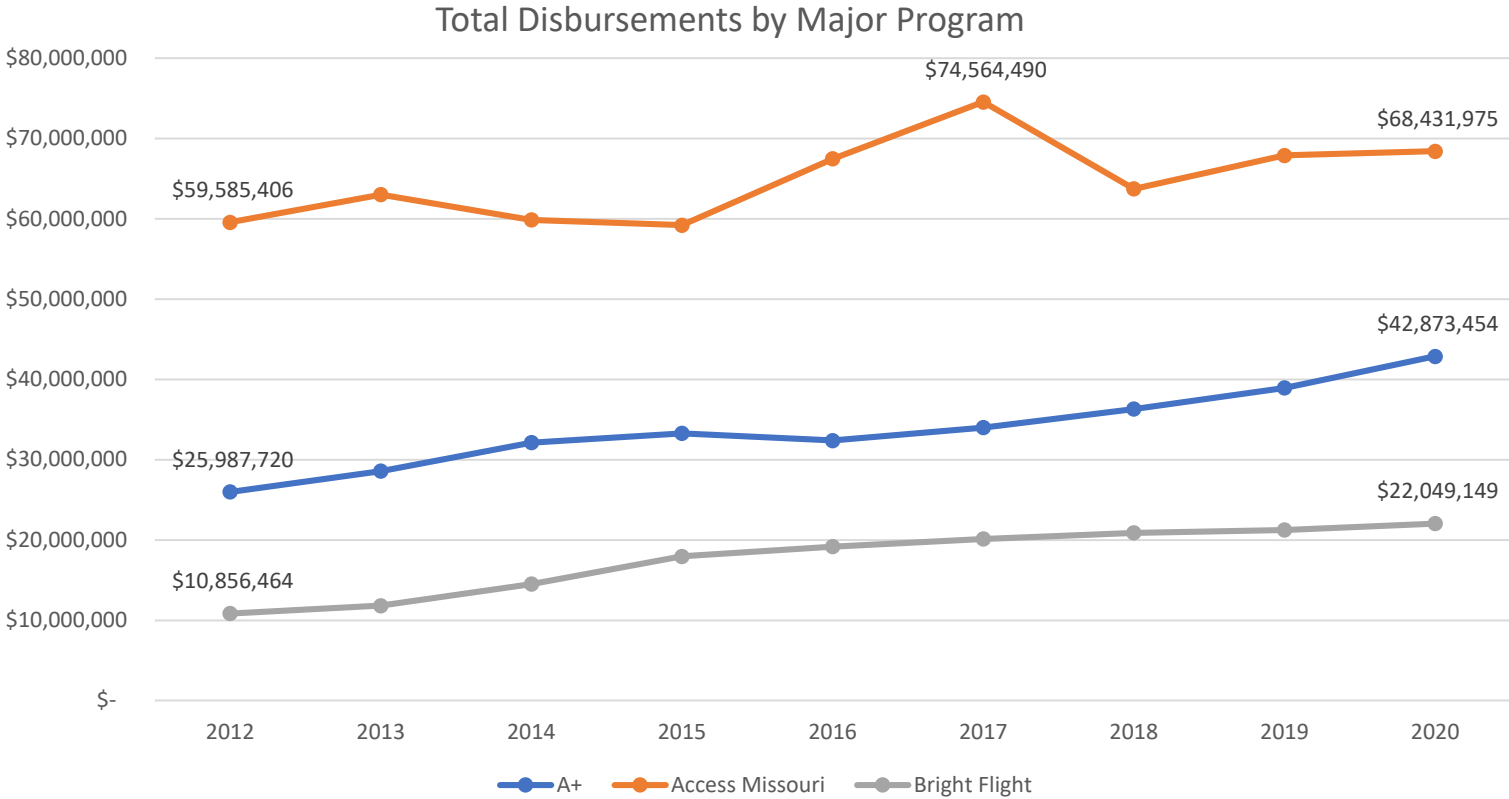


BUDGET & FINANCIAL AID COMMITTEE

TAB 6

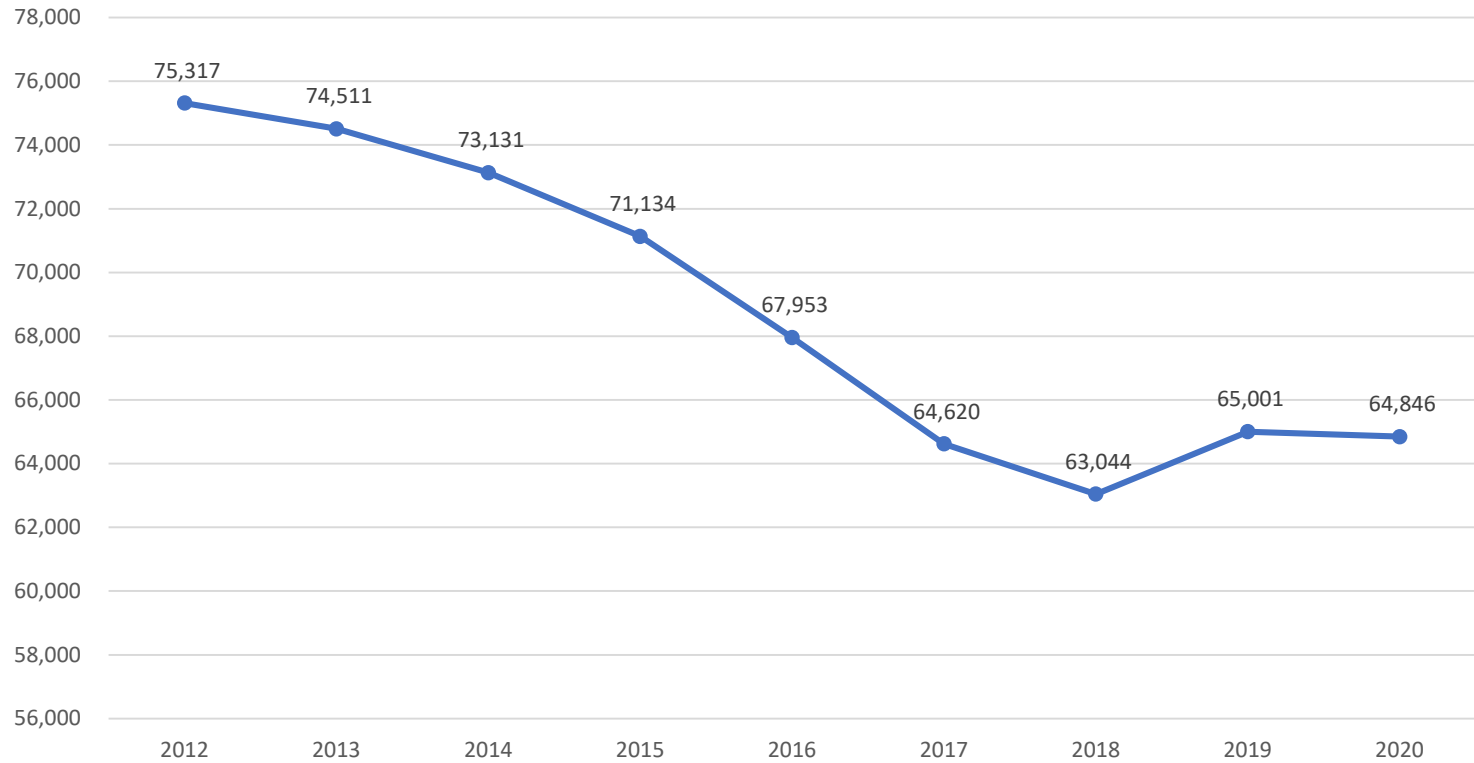
Coordinating Board for Higher Education
June 16, 2021

Major Program History



Recipient History

Recipients, FY 2012 - 2020



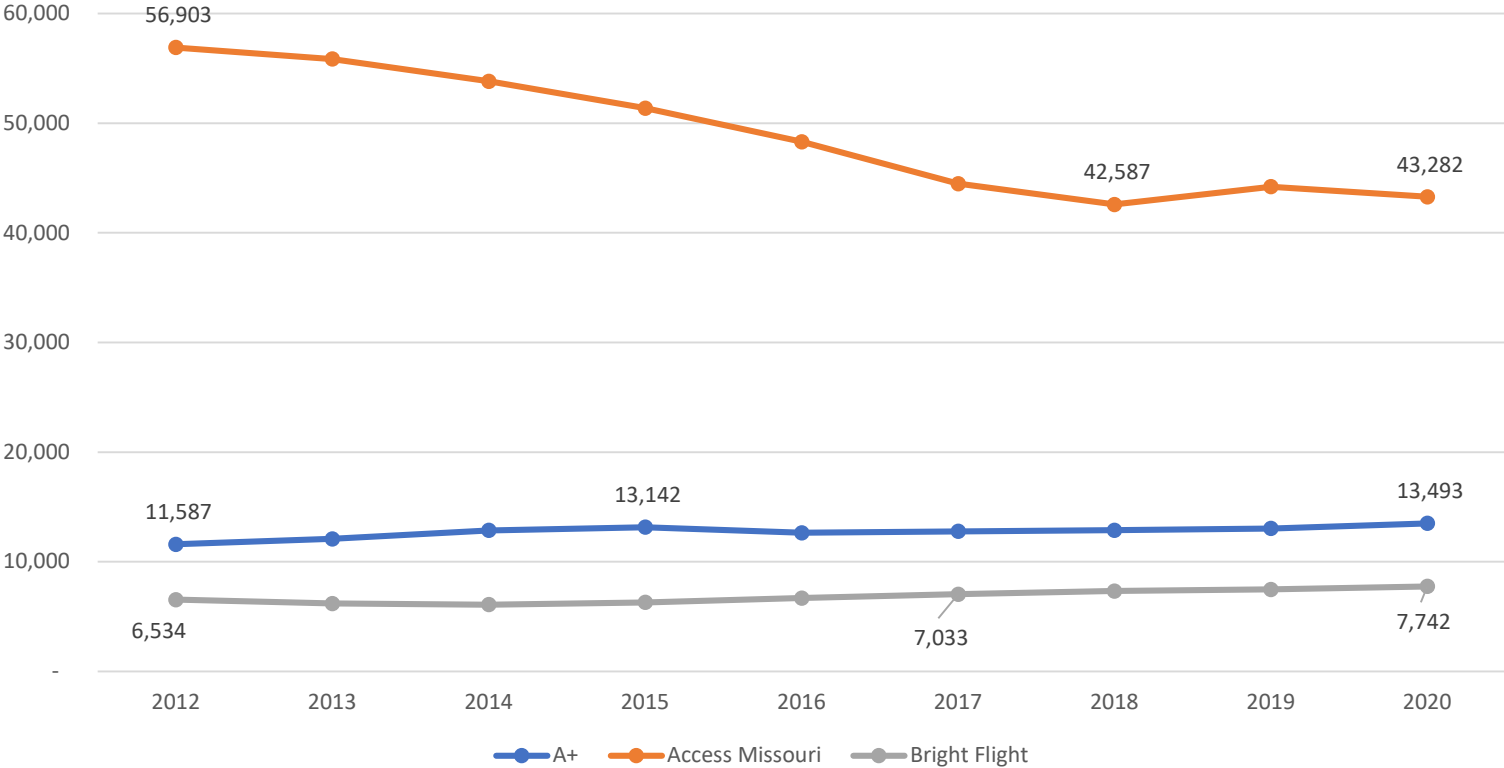
BUDGET & FINANCIAL AID COMMITTEE

TAB 6

Coordinating Board for Higher Education
June 16, 2021

Major Program History

Recipients by Major Program



Selected Program Demographics

- **Access Missouri**
 - Gender – 64% female
 - Financial – 83% Pell eligible
 - Race/Ethnicity – 50% white; 35% other/unknown
- **Bright Flight**
 - Gender – 37% female; 22% other/unknown
 - Financial – 48% \$30,000+ EFC; 19% Pell eligible
 - Race/Ethnicity – 66% white; 28% unknown



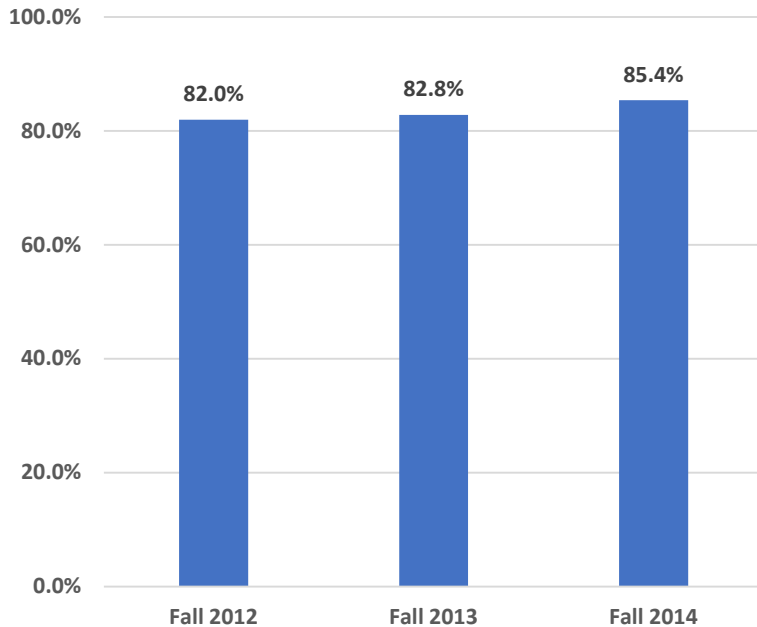
Selected Program Demographics

- **A+ Scholarship**
 - Gender – 55% female
 - Financial – 23% \$30,000+ EFC; 23% Pell eligible
 - Race/Ethnicity – 84% white; 9% other/unknown
- **Fast Track**
 - Gender – 69% female
 - Financial – 69% AGI below \$40,000
 - Race/Ethnicity – 62% white; 31% other/unknown

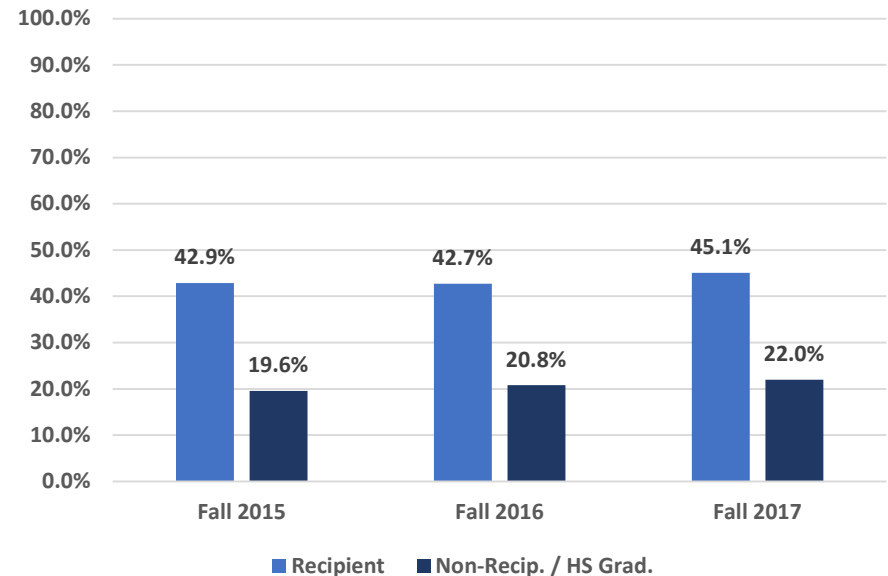


Merit Program Graduation Rates

Six-Year Graduation Rates at Public Universities, Bright Flight



Three-Year Graduation Rates at Public Community and Technical Colleges (A+ Recipient v non-recipient)



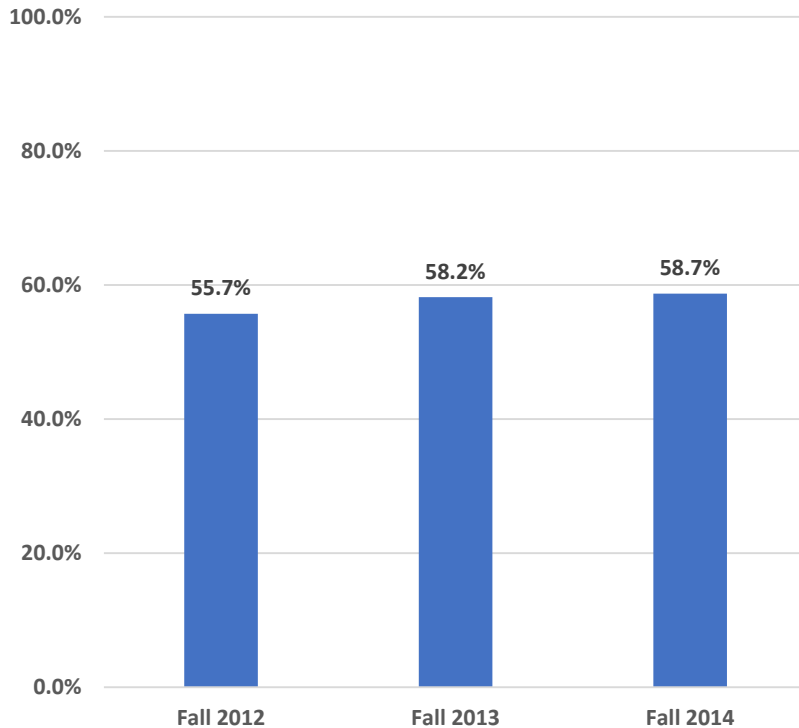
BUDGET & FINANCIAL AID COMMITTEE

TAB 6

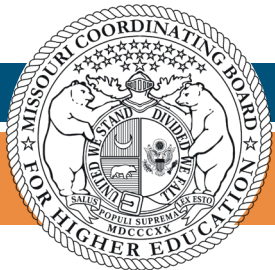
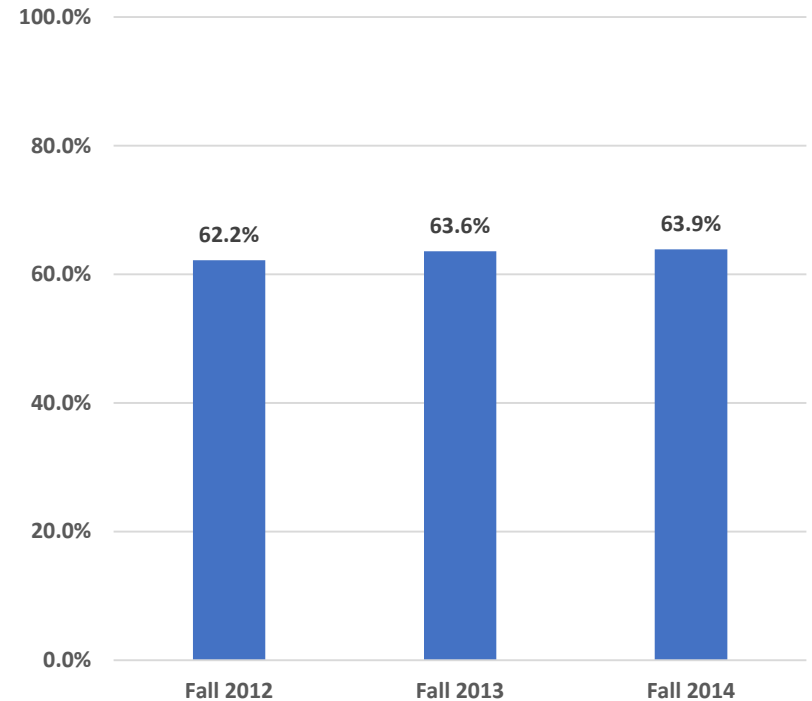
Coordinating Board for Higher Education
June 16, 2021

Access Mo Graduation Rate

Six-Year Graduation Rates at Public Universities, Access Missouri



Six-Year Graduation Rates at Public Universities, Received Neither BF Nor Access



BUDGET & FINANCIAL AID COMMITTEE

TAB 6

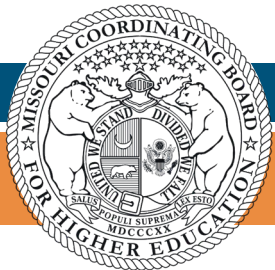
Coordinating Board for Higher Education
June 16, 2021

Other Programs

- **Public Service Officer or Employee's Child Survivor Grant**
- **Wartime Veteran's Survivors Grant**
- **Kids' Chance Scholarship**
- **AP Incentive Grant**
- **Minority and Underrepresented Environmental Literacy Program**



Questions or Discussion



BUDGET & FINANCIAL AID COMMITTEE

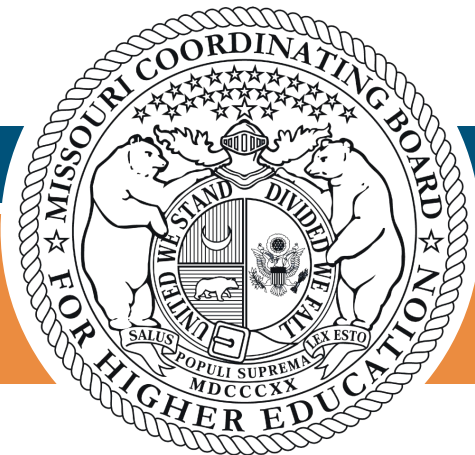
TAB 6

Coordinating Board for Higher Education
June 16, 2021

HESFA Waiver Requests

Information Item

Kristin Stokely
General Counsel



BUDGET & FINANCIAL AID COMMITTEE

TAB 7

Coordinating Board for Higher Education

June 16, 2021

HESFA Waiver Requests

- **Background:**
 - **173.1003** limits tuition increase to CPI + state support reduction (limited to 5%)
 - If exceed, IHE can request a waiver of penalty
- **DHEWD received 3 waiver requests so far**
 - **Missouri State University**
 - **Northwest Missouri State University**
 - **University of Central Missouri**



MSU Waiver Request

- HESFA Approved Tuition – \$7,900.91
- Waiver Request Tuition – \$8,460.00
- Justification – revenue neutral
 - Combined online, seated, and blended tuition amounts
- Commissioner approved on April 14, 2021



Northwest Waiver Request

- HESFA Approved Tuition – \$8,903.87
- Waiver Request Tuition – \$9,133.50
- Justification – revenue neutral
 - Combined online, seated, and blended tuition amounts
 - Implemented over 2 years
- Commissioner approved on May 17, 2021

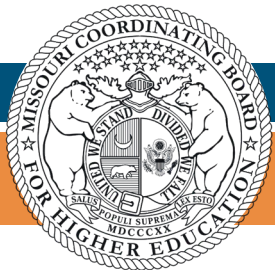


UCM Waiver Request

- **HESFA Approved Tuition – \$8,424.76**
- **Waiver Request Tuition – \$8,671.80**
- **Justification – revenue neutral**
 - **Combined online, seated, and blended tuition amounts**
- **Commissioner approved on May 17, 2021**



Questions or Discussion

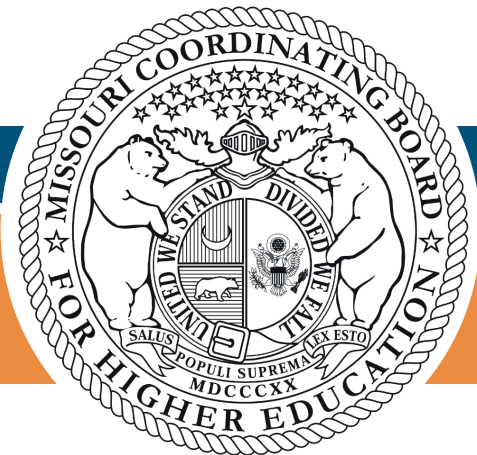


BUDGET & FINANCIAL AID COMMITTEE

TAB 7

Coordinating Board for Higher Education
June 16, 2021

Academic Affairs & Workforce Needs Committee



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

Coordinating Board for Higher Education

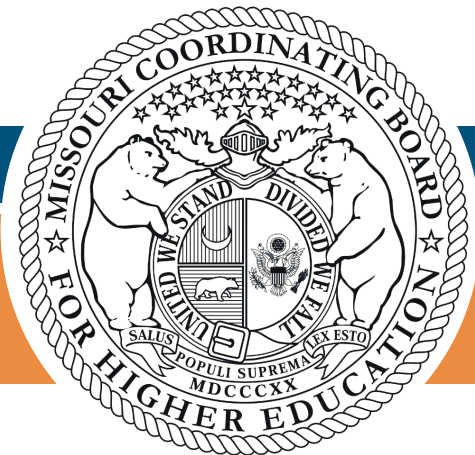
June 16, 2021

Academic Program Actions on Provisionally Approved Programs

Action Item

Dr. Mara Woody

Assistant Commissioner for Postsecondary Policy



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 8

Coordinating Board for Higher Education

June 16, 2021

Recommendation

Staff recommend the Coordinating Board approve the recommended actions listed in Table 1.

Staff further recommends the Coordinating Board extend provisional approval for an additional two years to the programs listed in Table 2.

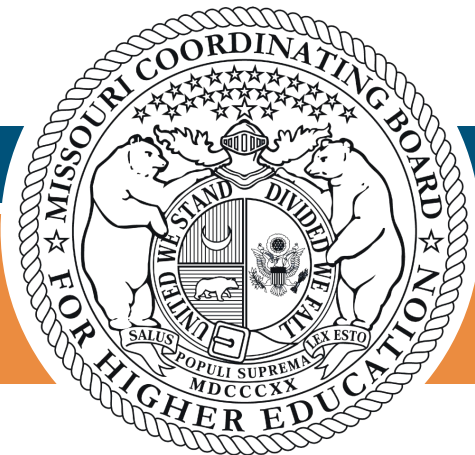


Comprehensive Review Process Update

Information Item

Dr. Mara Woody

Assistant Commissioner for Postsecondary Policy



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 9

Coordinating Board for Higher Education

June 16, 2021

Process Update

- **Utilizing forms-based submission**
- **Clarifies information needed from proposing institutions**
- **Feedback has been process still takes too long**
- **Currently iterating external review team selection**



Next Steps

- **Continue iterations to improve process**
- **Research other state review processes**
- **Administer summer survey to institutions**
- **Begin next round of process improvement based on state and survey data/findings**



Questions or Discussion



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 9

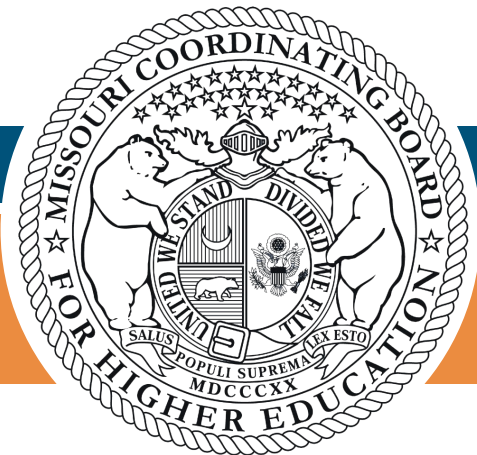
Coordinating Board for Higher Education
June 16, 2021

Dual Credit Eligibility Requirement

Information Item

Dr. Mara Woody

Assistant Commissioner for Postsecondary Policy



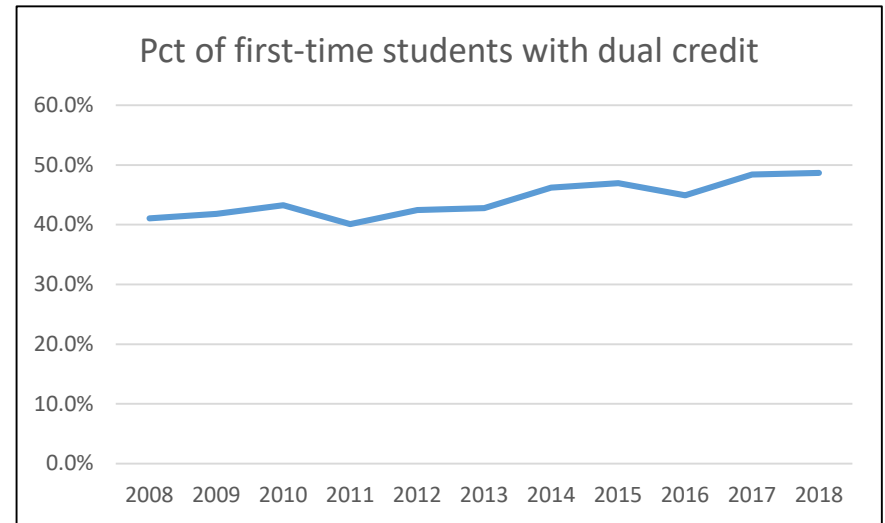
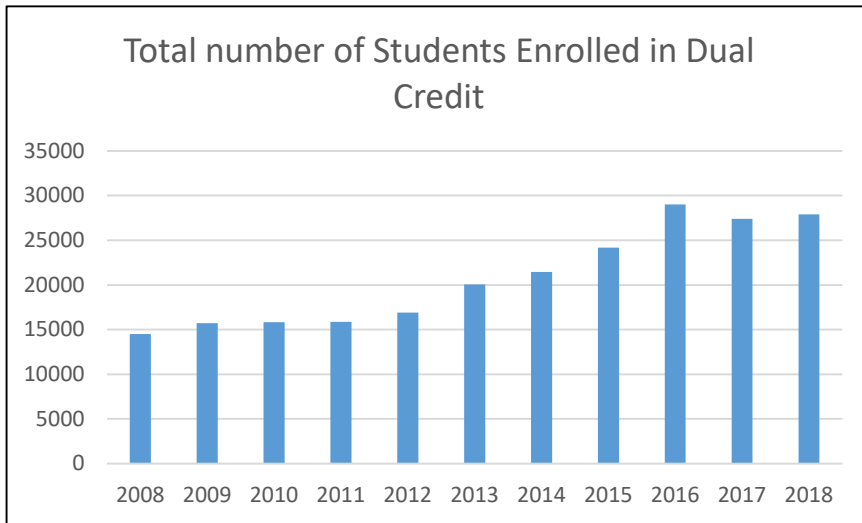
ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

Coordinating Board for Higher Education

June 16, 2021

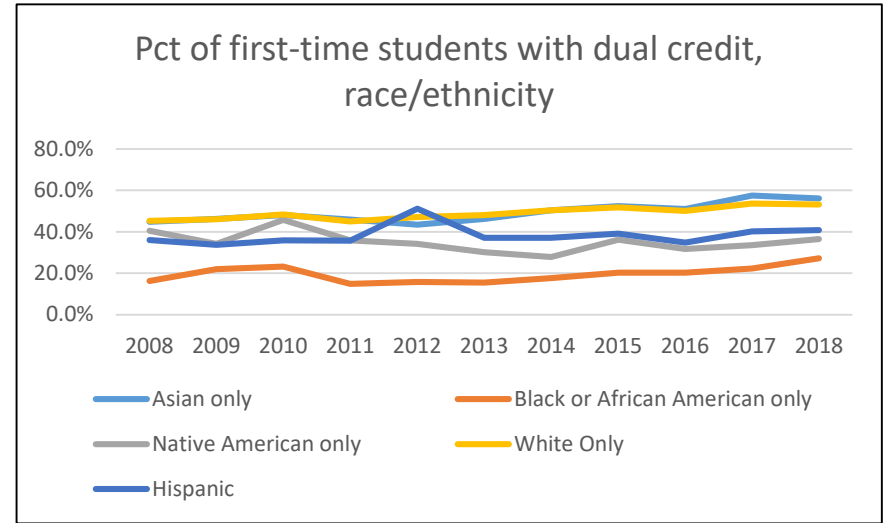
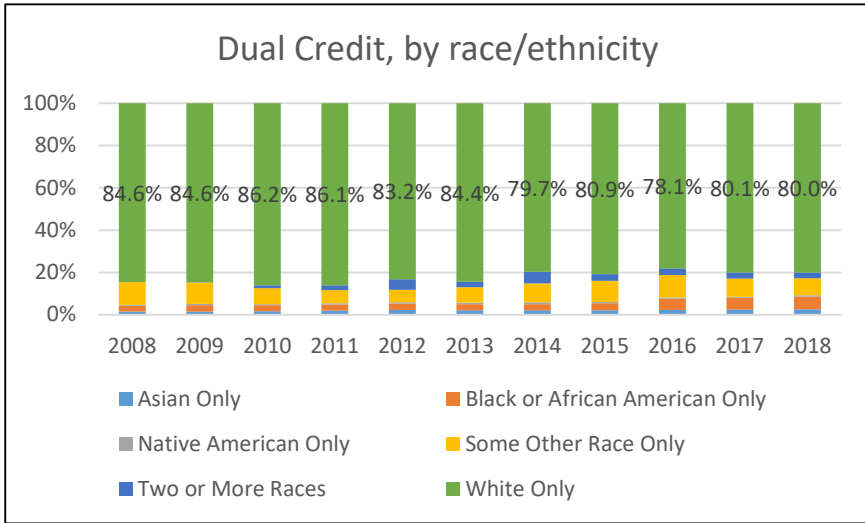
Prevalence of Dual Credit is increasing



More students are enrolling in dual credit in high school, and a larger percentage of first-time students are entering college with credit



Dual credit opportunities are not equitable



Students of color, especially Black students, are less likely to enter college with dual credit; same holds for low-income students and first-gen students



Dual Credit Pilot Overview

Goal: Increase access to postsecondary education, with academic preparation and early college opportunities for underrepresented groups

Barriers: Potential lack of qualified dual credit instructors due to HLC requirements, lack of opportunities for certain student populations

Proposal: Pilot program on differential dual credit modalities and modifying student eligibility criteria



Dual Credit Pilot Overview

- **Partnership with DESE**
 - Identify partner school districts, and up to two cohorts of 20 students
 - Begin January 2022
- **Two-pronged approach**
 - Co-teaching model
 - Student eligibility requirements



Co-teaching Model

- **HLC Policy:**
 - Instructors need master's in content area, or master's and 18 grad hours in content
 - Difficult to find and keep dual credit instructors (especially in rural and low-income regions)
- **Pilot Model:**
 - College or university faculty will co-teach with high school instructor
 - Increased access to students, and professional development for instructors



Student Eligibility Requirements

- **Some student populations are not accessing dual credit equitably**
 - Students of color, low-income, and first-generation
- **Current eligibility requirements are restrictive**
 - 11th and 12th grade: cumulative GPA of 3.0 or higher; with a 2.5-2.99 need letters of recommendation; below 2.5 not eligible
 - 9th and 10th grade: cumulative GPA of 3.0 or higher and letters of recommendation; 9th grade needs ACT/SAT score in 90th percentile



Next Steps

- **By the end of August 2021:**
 - DESE will identify potential partner school districts
 - DHEWD will research alternative dual credit placement measures, potential dual credit courses (CORE 42 eligible), and faculty to teach courses
- **By October 2021:**
 - DESE and DHEWD staff will finalize school districts, cohorts of students, courses, and faculty
 - High school instructors and postsecondary faculty begin meeting about co-teaching plans



Next Steps

- **By September 2021 CBHE Meeting:**
 - Work with higher education institutions to review current selectivity criteria
 - If evidence supports, may submit a proposal to CBHE to update pilot program eligibility criteria to allow for more access to dual credit programming
 - Will analyze data and make determinations regarding future changes



Questions or Discussion



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

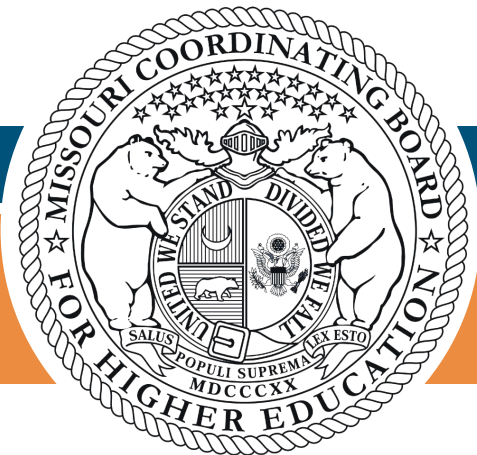
Coordinating Board for Higher Education
June 16, 2021

MoEASE Update

Information Item

Dr. Mara Woody

Assistant Commissioner for Postsecondary Policy



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 11

Coordinating Board for Higher Education

June 16, 2021

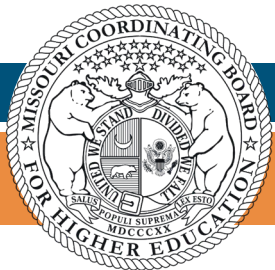
Background

- **Started equity work in 2019**
- **Hack-a-thon identified need to bridge work at DESE and DHEWD**
- **Launched the Missouri Equitable Access, Success, and Engagement (MoEASE) framework in 2020**
- **Re-conceptualized approach due to COVID**



Current Status

- **Convened Equity Advisory Committee to inform work and build communities of practice**
- **Committee began meeting monthly in April**

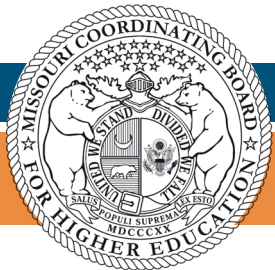


Next Steps

- **Equity Advisory Committee plans to announce the MoEASE community of practice initiative at the October 2021 Equity Summit**
- **The next update to the CBHE will be at its December 2021 meeting**



Questions or Discussion



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

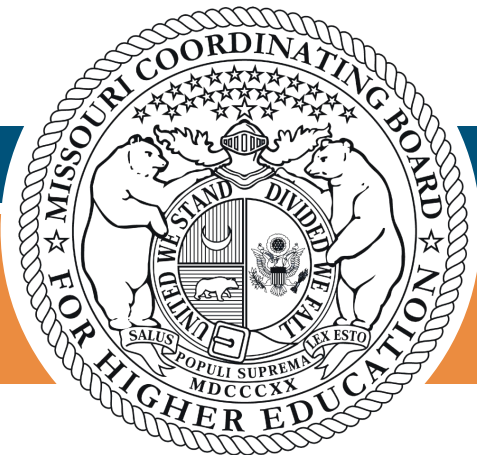
TAB 11

Coordinating Board for Higher Education
June 16, 2021

Job Centers of the Future Update

Information Item

Dr. Mardy Leathers
Director of Workforce Development



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 12

Coordinating Board for Higher Education

June 16, 2021



VISION. CULTURE. PERFORMANCE.



**Dr. Mardy
Leathers**

Director of Office of
Workforce Development

 **@mardyleathers**



DEPARTMENT OF
HIGHER EDUCATION &
WORKFORCE DEVELOPMENT

#MoWorkforce

JOB CENTERS OF THE FUTURE

1st Taskforce Meeting August 25, 2020

- Launched JCF Initiative
- Facilitated Employer Focus Groups
- Interviewed Job Seekers
- Created Customer Journey Maps
- Defined Omnichannel

2nd Taskforce Meeting November 17, 2020

- Facilitated Job Center Staff Focus Groups
- Surveyed Job Center Staff
- Conducted Comparative Analysis Research
- Completed Customer Journey Maps
- Facilitated Policy Workshops

3rd Taskforce Meeting March 23, 2021

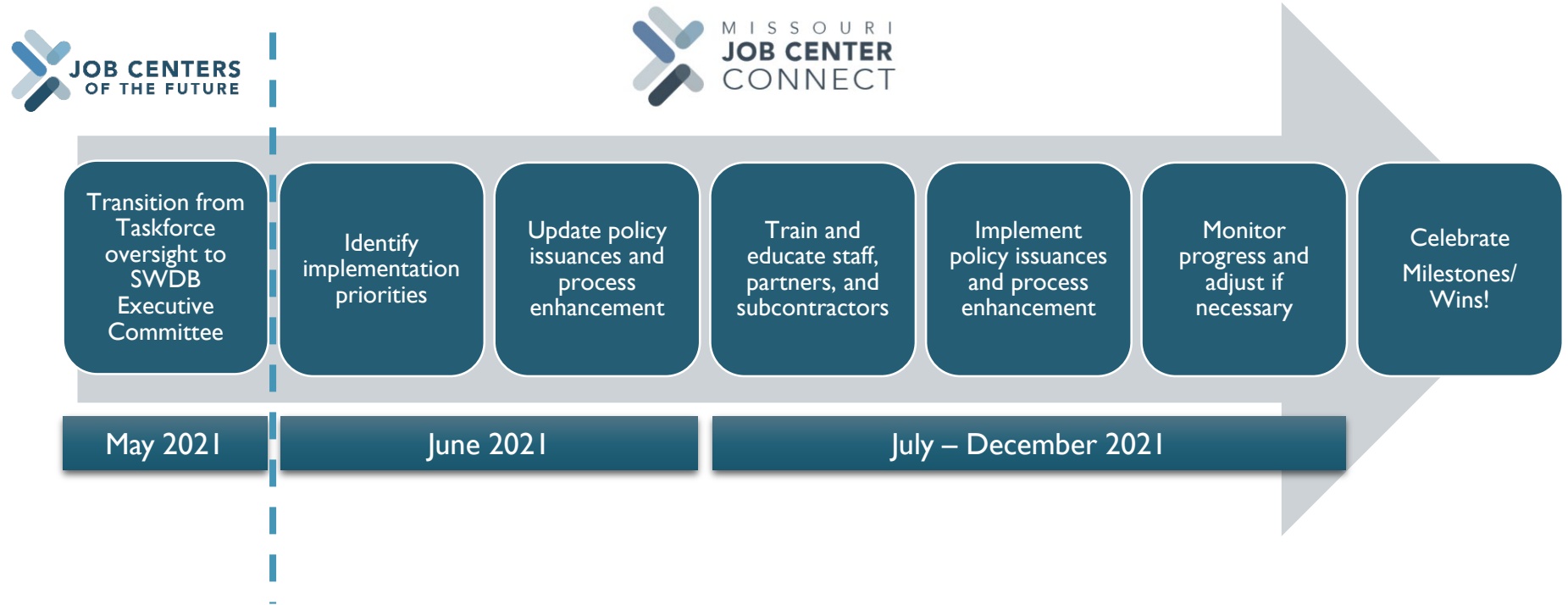
- Completed Comparative Analysis Report
- Facilitated Journey Map Summit
- Identified Policy Priorities
- Marketing and Outreach Plan

Final Taskforce Meeting May 25, 2021

#MoWorkforce



MISSOURI JOB CENTER CONNECT



#MoWorkforce



MISSOURI JOB CENTER CONNECT PILLARS



Better access to
quality
employment
opportunities



Better access to
skilled talent



Better alignment
to workforce
needs



Modernized
infrastructure to
better serve
citizens



#MoWorkforce



OVERVIEW OF TOWN HALL EVENTS

Purpose:

- Share the vision of Job Centers of the Future with key stakeholders
- Gain feedback & further recommendations
- Share each local workforce area's job seeker & journey map
 - Request suggestions for change
- Discuss DHEWD Strategic Planning

Invitees:

- Chief Local Elected Officials
- Legislators
- Non-Profit Organizations which support workforce development efforts
 - Urban League, Sanctuary Workshop, Community Partnership of the Ozarks, Job Point, etc.
- Community Colleges—their workforce & career center staff
- Local Chamber Staff
- K-12 partners, CTE Coordinators, and other DESE stakeholders

#MoWorkforce





EMPLOYERS



JOB SEEKERS



**JOB CENTER
STAFF**

#MoWorkforce



EMPLOYER FEEDBACK

“The Job Centers are great connectors in our community.”

Staff assisted experience with Job Center staff is valuable

- Job Posting
- Job Seeker Matches

Challenging to fill skill-based positions using the Job Center

- Training opportunities not well known
- Perception is that job seekers are entry level

Job Center is not keeping up with the current technology

- Technology is cumbersome to use
- Some employers prefer “self-service”

#MoWorkforce



JOB SEEKER FEEDBACK

“If an individual has a real interest in working, the Job Center can absolutely work”

Assistance from Job Center staff is helpful

- Resume creation
- Job Search
- Training programs

Online platform is not very user friendly

- Several steps to self-register
- Searching for jobs is challenging
- Not optimized for smart phones

Jobs posted on MoJobs more focused on entry level

- Employers perceive job seeker skills are entry level
- Training programs and employer needs not always aligned

#MoWorkforce



JOB CENTER STAFF

“I love helping our communities throughout the region!”

Customer Focus

- 39% of staff focus only on serving Job Seekers
- 5% of staff focus only on serving Employers
- 38% of staff focus on serving both Job Seekers and Employers

Service Delivery

- 55% of staff assist jobs seekers with registration
- 46% of staff assist employers with registration

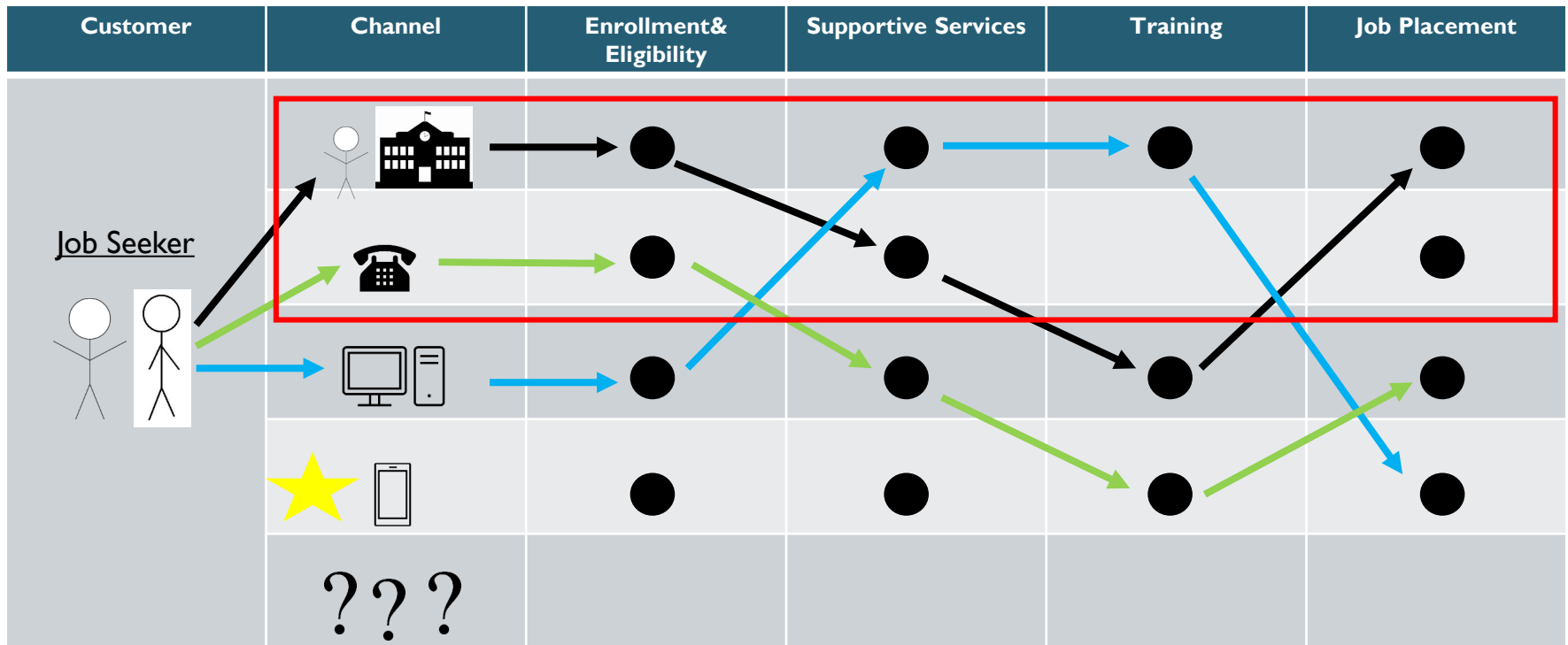
Staff Experience

- 70% of the staff have been in their roles less than 5 years
- With 22% in their role less than one year

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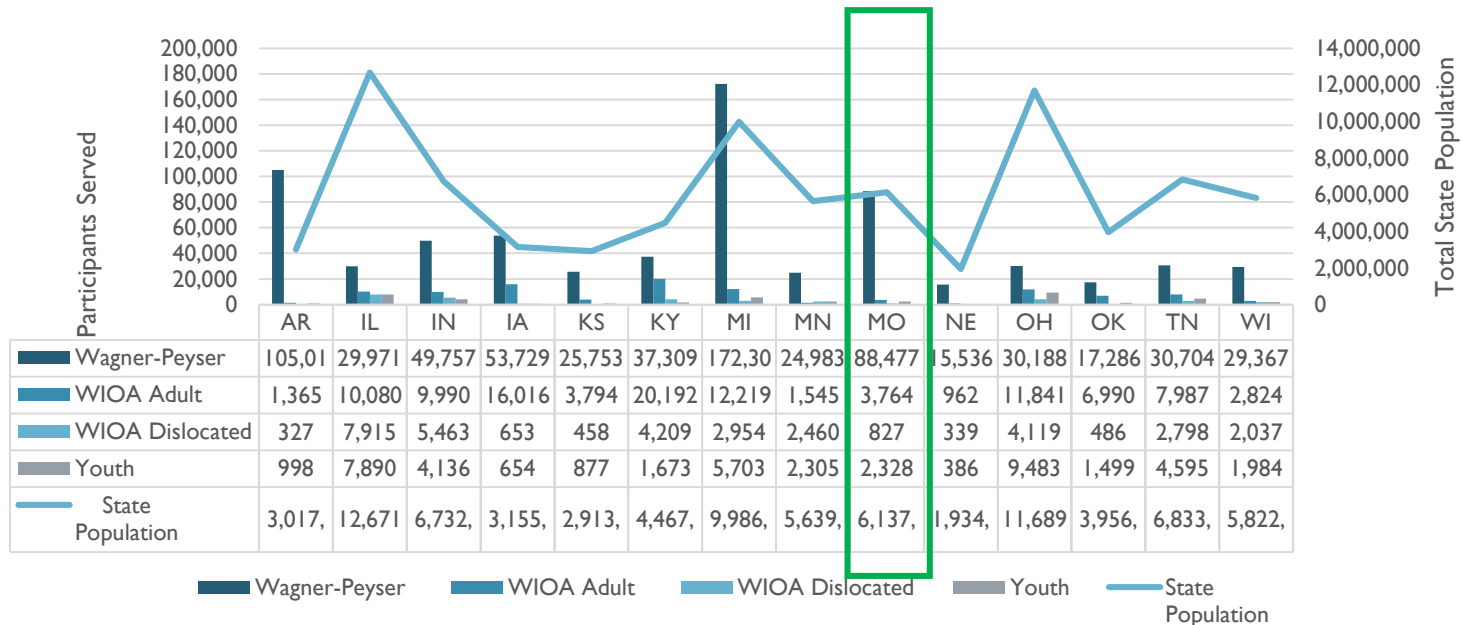
OMNICHANNEL & TECHNOLOGY



#MoWorkforce



TOTAL PARTICIPANTS SERVED ANY SERVICE 07/01/2018 TO 06/30/2019



#MoWorkforce



COST TO PERFORMANCE COMPARISON

WAGNER-PEYSER

(07/01/2018 TO 06/30/2019)

| State | Employment Rate 2nd Quarter after Exit | Median Earnings 2nd Quarter after Exit | Enrollments | Cost per | Population |
|-------|---|---|--------------|-------------|------------|
| IN | 77% (#1) | \$6,723 (#3) | 49,757 | \$181 | 6,732,219 |
| MI | 75% (#2) | \$6,459 | 172,300 (#1) | \$62 (#2) | 9,986,857 |
| WI | 74% (#3) | \$6,534 | 29,367 | \$327 | 5,822,434 |
| IA | 74% (#3) | \$6,224 | 53,729 | \$77 (#3) | 3,155,070 |
| NE | 74% (#3) | \$6,178 | 15,536 (#14) | \$357 | 1,934,408 |
| TN | 73% | \$5,327 (#13) | 30,704 | \$257 | 6,833,174 |
| OH | 73% | \$7,450 (#1) | 30,188 | \$513 (#14) | 11,689,100 |
| AR | 72% | \$5,137 (#14) | 105,016 (#2) | \$40 (#1) | 3,017,825 |
| KS | 72% | \$5,504 | 25,753 | \$215 | 2,913,314 |
| MO | 71% (#10) | \$5,373 (#12) | 88,477 (#3) | \$154 (#5) | 6,137,428 |
| IL | 70% | \$6,007 | 29,971 | \$274 | 12,671,821 |
| MN | 69% (#12) | \$7,287 (#2) | 24,983 (#12) | \$400 (#12) | 5,639,632 |
| OK | 65% (#13) | \$5,541 | 17,286 (#13) | \$443 (#13) | 3,956,971 |
| KY | 53% (#14) | \$5,489 | 37,309 | \$153 | 4,467,673 |



(#6)

#MoWorkforce



COST TO PERFORMANCE COMPARISON

WIOA ADULT

(07/01/2018 TO 06/30/2019)

| State | Employment Rate 2nd Quarter after Exit | Median Earnings 2nd Quarter after Exit | Enrollments | Cost per | Credential Rate | MSG |
|-------|---|---|-------------|---------------|--------------------|-----------|
| MI | 89% (#1) | \$6,608 | 12,219 (#3) | \$2,215 | 80% (#2) | 42% |
| TN | 86% (#2) | \$7,014 (#2) | 7,987 | \$732 (#3) | 71% | 64% |
| OH | 85% (#3) | \$6,236 | 11,841 | \$2,205 | 78% | 64% |
| AR | 85% (#3) | \$6,162 | 1,365 (#13) | \$3,560 (#12) | 81% (#1) | 79% (#1) |
| IN | 84% | \$6,737 | 9,990 | \$1,225 | 70% | 61% |
| MN | 83% | \$7,680 (#1) | 1,545 (#12) | \$3,246 | 79% (#3) | 59% |
| IL | 80% | \$6,846 (#3) | 10,080 | \$4,058 (#14) | 73% | 51% |
| NE | 79% | \$6,237 | 962 (#14) | \$2,889 | 63% | 51% |
| KS | 79% | \$5,562 | 3,794 | \$1,054 | 75% | 68% (#2) |
| WI | 78% | \$6,317 | 2,824 | \$2,870 | 70% | 42% (#12) |
| MO | 76% (#11) | \$5,322 (#14) | 3,764 (#10) | \$3,828 (#13) | 28% (#14) | 48% (#10) |
| IA | 71% (#12) | \$5,326 (#13) | 16,016 (#2) | \$170 (#1) | 52% (#13) | 14% (#14) |
| OK | 67% (#13) | \$5,744 | 6,990 | \$1,293 | 70% | 65% (#3) |
| KY | 66% (#14) | \$5,382 (#12) | 20,192 (#1) | \$527 (#2) | 55% (#12) | 17% (#13) |

#MoWorkforce



EMPLOYERS

Findings

- Increased engagement with employers is desired
- Updating the employer registration and job posting process will help with engagement
- Actively connecting job seekers to employers and job opportunities will improve outcomes and employer engagement

Recommendation

- Streamline the employer registration and job posting process
- Define employer engagement responsibility and focus on active engagement of employers
- Actively connect employers to job seekers

#MoWorkforce



JOB SEEKERS

Findings

- There are opportunities to engage job seekers more productively
- Leveraging technology more effectively will improve the job seeker experience
- Aligning training opportunities more closely with local employer needs will lead to better outcomes

Recommendation

- Improve coordination of job seeker services across all Job Center partners
- Leverage technology to engage job seekers where they are at
- Assist job seekers more proactively with job matching and training choices
- Update process to focus on connecting job seekers to employers

#MoWorkforce



JOB CENTERS, POLICY, TECHNOLOGY & OMNICHANNEL

Findings

- Service delivery silos exist in the job centers, increasing complexity for job center customers
- Job center technology is not utilized effectively or outdated
- High turnover among job center staff. Nearly a quarter of the job center staff started their roles during the pandemic

Recommendation

- Clearly define job seeker and employer service delivery processes from the staff perspective
- Develop processes to more closely coordinate service delivery with job center partners (WP, WIOA, TANF, VR, Veterans, etc.)
- Streamline job seeker and employer technology user processes
- Develop and deliver training for job center staff

#MoWorkforce



Questions or Discussion

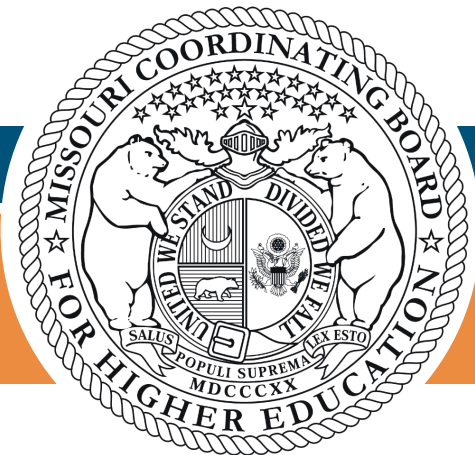


ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 12

Coordinating Board for Higher Education
June 16, 2021

Strategic Planning & External Affairs Committee



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

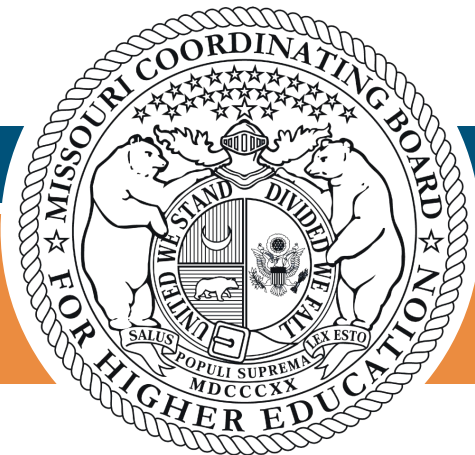
Coordinating Board for Higher Education

June 16, 2021

2021 Department Placemat Update

Information Item

Becky Dunn
Chief of Staff



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

TAB 15

Coordinating Board for Higher Education

June 16, 2021

Background

- The board approved the 2021 placemat in September 2020
- The 12 initiatives have been broken down into action items and each one has been assigned an owner
- The Placemat Steering Committee meets monthly to monitor progress toward initiative implementation



Placemat Updates

Initiative 1: Expanded to include the department strategic plan

Initiative 3: Combined two action items

Initiative 5: Add implementation of dual credit/dual enrollment scholarship tied to A+ eligibility

Initiative 6: Two action items were added: 1.) to increase services to youth through a partnership with Jobs for America's Graduates (JAG) and 2.) to pilot a dual credit program in underserved populations.

Initiative 9: Consolidated two action items due to changes with a federal grant

Initiative 10: Consolidated two similar action items

| DEPARTMENT OF HIGHER EDUCATION & WORKFORCE DEVELOPMENT | | 2021 PLACEMAT Details of Work | | | | |
|--|---|---|--|--|--|---|
| ASPIRATION | EVERY MISSOURIAN EMPOWERED WITH THE SKILLS AND EDUCATION NEEDED FOR SUCCESS. | | | | | |
| THEMES | RAISE AWARENESS OF OPTIONS | MORE MISSOURIANS ON A PATH TO SUCCESS | INCREASE QUALITY ATTAINMENT | MAKE DHEWD THE BEST PLACE TO WORK | DRIVE PERFORMANCE AND OUTCOMES | |
| INITIATIVES | <p>1</p> <p>(2) Make it easier for citizens and staff to find information on the department's websites (OC&O)</p> <ul style="list-style-type: none"> Convert the http://jobs.mo.gov and http://dhewd.mo.gov websites to Drupal version 8 and Disaggregated to citizens' postsecondary and workforce strategy decision-making (OC&O) Internal education on data availability/capabilities and improve process for distributing products and research (provide the "so what" talking points with product releases) (Veronica G.) | <p>4 Reengineer the customer delivery model for Job Centers (OWD)</p> <ul style="list-style-type: none"> 4.1 Launch comprehensive marketing plan to promote services of public workforce agencies (Becky D.) 4.2 Develop policy proposals to improve performance of public workforce system (Becky D.) 4.3 Automate the administration of Fast Track Workforce Incentive Grant, improve communication of program and opportunities (Kelli R.) 4.4 Implement dual credit pilot scholarship tied to A+ eligibility (Erik A.) | <p>5</p> <p>6.2 Develop network of learning communities focused on best practices in equity (Samantha D.)</p> <p>6.3 Develop a pilot partnership with JAG for youth (Megan S.)</p> <p>6.4 Develop a Dual Credit pilot program for underserved populations (Erik A.)</p> | <p>7 Increase quantity and improve quality of postsecondary education (OPP, OP&S)</p> <ul style="list-style-type: none"> 7.1 Increase data transparency and analytics of certified school sector (Laura V.) 7.2 Create an education data portal (Jeremy K.) 7.3 Improve the academic program comprehensive review process (Mara W.) <p>8 Lead a discussion about the higher education, workforce, and challenges of Missouri's colleges and universities (Tracy)</p> <ul style="list-style-type: none"> 8.1 Convene panels of higher education leaders to present findings (Tracy) 8.2 Conduct a workforce alignment of postsecondary education with workforce needs (OWD) 8.3 Establish a pre-apprenticeship framework (Jeanna C.) 8.4 Map short-term credentialing programs (Tracy) | <p>10</p> <p>10.1 Establish an advisory council and showcase dept. values on the intranet and connect to current policies, practices, and procedures (Becky D.)</p> <p>10.2 Increase our culture of diversity and inclusion within the department (Becky D.)</p> <p>10.3 Create a strategic training plan for priority KSAs (Laura H.)</p> <p>1) Make the work easier and more efficient by creating digital processes (Ops)</p> <ul style="list-style-type: none"> 11.1 Document imaging (Jeff B.) 11.2 Electronic Payments (Leroy W.) 11.3 Contract and Grants Management System (Rachel H.) | <p>12 Improve the management of financial resources through implementation of the enterprise resource planning system (Ops)</p> <ul style="list-style-type: none"> 12.1 Assess all current SAM II interfaces and document those needs (Jaimie P.) 12.2 Assess the Grant Management systems (MIP & FRS) to determine if current separate systems can be eliminated (Julie C.) 12.3 Determine the budgetary processes and internal control options for the new ERP system (Jeff B.) |
| | Updated 06/02/2021 | | | | | |



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education
June 16, 2021

TAB 15

| | | | | | |
|--------------------|--|---|---|--|---|
| ASPIRATION | EVERY MISSOURIAN EMPOWERED WITH THE SKILLS AND EDUCATION NEEDED FOR SUCCESS. | | | | |
| THEMES | RAISE AWARENESS OF OPTIONS | MORE MISSOURIANS ON A PATH TO SUCCESS | INCREASE QUALITY ATTAINMENT | MAKE DHEWD THE BEST PLACE TO WORK | DRIVE PERFORMANCE AND OUTCOMES |
| INITIATIVES | <p>(1) Promote the value of postsecondary education and the 60% education attainment goal (OC)</p> <ul style="list-style-type: none"> Develop a comprehensive strategic plan that defines the department's mission, big goals, and strategies. Identify and celebrate best practices linked to increased graduation rates and postsecondary education attainment (Becky D.) <p>(2) Make it easier for citizens and staff to find information on the department's websites (OC&O)</p> <ul style="list-style-type: none"> Convert the http://jobs.mo.gov and http://dhewd.mo.gov websites to Drupal version 8 and integrate content (Jessica D.) <p>(3) Use data disaggregated to tell Missouri's postsecondary education and workforce story and inform decision-making (OPP&S)</p> <ul style="list-style-type: none"> Internal education on data availability/capabilities and improve process for distributing products and research (provide the "so what" talking points with product releases) (Veronica G.) | <p>(4) Reengineer the customer delivery model for Job Centers (OWD)</p> <ul style="list-style-type: none"> 4.1 Launch comprehensive marketing plan to promote services of public workforce system (Jessica D.) 4.2 Develop policy proposals to improve the performance of public workforce system (Becky F.) <p>(5) Increase the affordability and accessibility of postsecondary education options (Ops)</p> <ul style="list-style-type: none"> 5.1 Automate the administration of Fast Track Workforce Initiative Grant, improve communications of program and opportunities (Kelli R.) 5.2 Implement dual credit/dual enrollment scholarship tied to A+ eligibility (Kelli R.) <p>(6) Serve more diverse Missourians in postsecondary and workforce programs to advance equity (OPP, OWD)</p> <ul style="list-style-type: none"> 6.1 Increase diversity of apprentices (Jeanna C.) 6.2 Develop network of learning communities focused on best practices in equity (Samantha D.) 6.3 Develop a pilot partnership with JAG for youth (Megan S.) 6.4 Develop a Dual Credit pilot program for underserved populations (Erik A.) | <p>(7) Increase quantity and improve quality of postsecondary education data (OPP, OP&S)</p> <ul style="list-style-type: none"> 7.1 Increase data transparency and analytics of certified school sector (Laura V.) 7.2 Create an education data portal (Jeremy K.) 7.3 Improve the academic program comprehensive review process (Mara W.) <p>(8) Lead a discussion about the value of higher education, opportunities, & challenges facing Missouri colleges and universities (OC)</p> <ul style="list-style-type: none"> Coordinate panels of higher education leaders to present issues to CBHE (Gerren M.) <p>(9) Increase alignment of postsecondary education with workforce needs (OWD)</p> <ul style="list-style-type: none"> 9.1 Establish a pre-apprenticeship framework (Jeanna C.) 9.2 Map short-term credentialing programs (Tracy O., Heather C.) | <p>(10) Increase staff engagement in department-wide activities and understanding of office roles (OC)</p> <ul style="list-style-type: none"> 10.1 Establish an advisory council and showcase dept. values on the intranet and connect to current policies, practices, and procedures (Becky D.) 10.2 Increase our culture of diversity and inclusion within the department (Becky D.) 10.3 Create a strategic training plan for priority KSAs (Laura H.) <p>(11) Make the work easier and more efficient by creating digital processes (Ops)</p> <ul style="list-style-type: none"> 11.1 Document imaging (Jeff B.) 11.2 Electronic Payments (Leroy ...) <p>11.3 Contract and Grants Management System (Rachel H.)</p> | <p>(12) Improve the management of financial resources through implementation of the enterprise resource planning system (Ops)</p> <ul style="list-style-type: none"> 12.1 Assess all current SAM II interfaces and document those needs (Jamie P.) 12.2 Assess the Grant Management systems (MIP & FRS) to determine if current separate systems can be eliminated (Julie C.) 12.3 Determine the budgetary processes and internal control options for the new ERP system (Jeff B.) |

11.3 Contract and Grants Management System

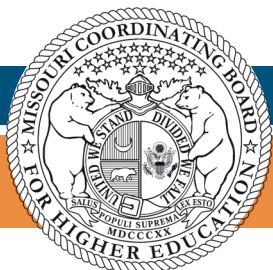
The goal of this project is to streamline contract processes by reducing document processing times, eliminating paper copies, and establishing a central depository for all department-wide contract-related documents.

Updated 06/02/2021

STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

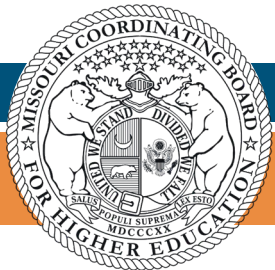
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Next Steps

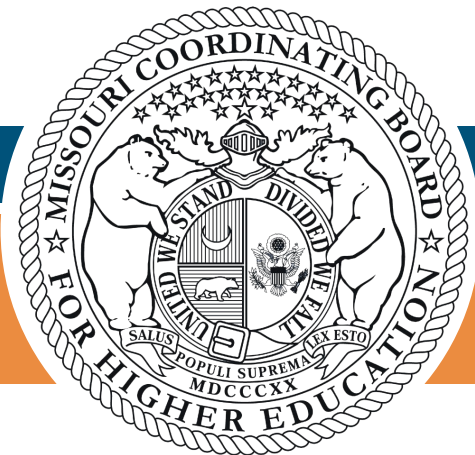
- Department staff will continue to move forward with their 2021 priorities and will provide regular updates to the board and Presidential Advisory Committee at future CBHE meetings.
- Work is underway to collect ideas for potential initiatives on the 2022 placemat.



Strategic Planning Update

Information Item

Becky Dunn
Chief of Staff



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

TAB 16

Coordinating Board for Higher Education

June 16, 2021

STRATEGIC PLANNING TIMELINE

MARCH-MAY



Planning

March – Identify state and national partners to provide assistance
 April – Develop planning framework and timeline and share with stakeholders
 May – Develop data outline and plan summer sessions



CBHE Retreat and Kickoff

June – Present SWOT analysis, collect feedback, and share process publicly

JUNE



Info Gathering

July – learn about best practices
 August – connect higher education and workforce development initiatives

JULY-AUGUST



Processing

September – get stakeholder feedback on preliminary recommendations
 October – evaluate best practices
 November – finalize best practices to adopt

SEPTEMBER-NOVEMBER



DECEMBER

Finalization

December – Present final plan to CBHE for final approval.



DEPARTMENT OF
**HIGHER EDUCATION &
 WORKFORCE DEVELOPMENT**



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

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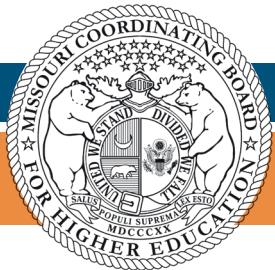
Coordinating Board for Higher Education
 June 16, 2021

Next Steps

- This month, the department launched an outreach plan to inform the public and engage stakeholders throughout the process.
- Updates will be provided through e-distribution messages, social media, and a dedicated webpage available here: <https://dhewd.mo.gov/strategicplan.php>.



Questions or Discussion



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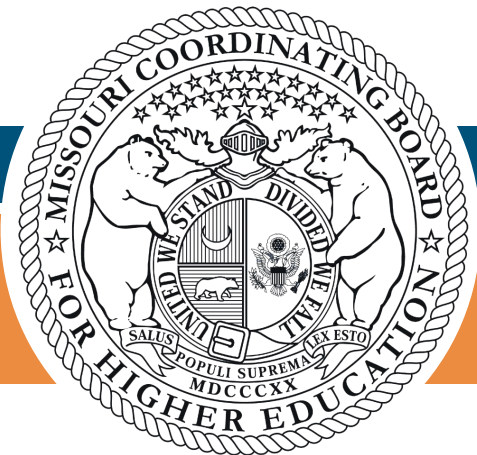
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Show-Me FAFSA Challenge

Information Item

Jessica Duren

Assistant Commissioner for Communications & Outreach



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TAB 17

Coordinating Board for Higher Education

June 16, 2021

Show-Me FAFSA Challenge

- Competition began Oct. 1, 2020, and ended April 1, 2021
- All Missouri public high schools were automatically entered into the competition
- State filing goal of 60% for the class of 2021



SHOW-ME
FAFSA CHALLENGE



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

TAB 17

Coordinating Board for Higher Education
June 16, 2021

Scholarship Sponsors

- Each sponsor allocated \$5,000 to fund the prizes for the Show-Me FAFSA Challenge



FAFSA Challenge Categories

Highest
completion
percentage

Greatest
percentage of
low-income
students

Greatest
percentage
increase in
completion

Most innovative
FAFSA outreach
strategy

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TAB 17

Coordinating Board for Higher Education
June 16, 2021



FAFSA Filing Outcomes

Missouri

42.8%
30,511

-9.0% change
-3,028

National

46%

-7.0% change

*Numbers through April 2, 2021

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Coordinating Board for Higher Education
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Competition Successes

- **Show-Me FAFSA Challenge Tracker makes it easy to search and sort information, comparing schools by size and other categories**
- **Nine schools were able to reach or exceed the 60% FAFSA filing goal despite the pandemic**
- **The competition was well received and was a good start for its first year**



Competition Challenges

- **Tracker was delayed in its release due to the nature of the data and its complexity**
- **Counselor capacity for promoting FAFSA completion was seriously impacted by the pandemic**
- **There was only one submission for the “Most Innovative Strategy” category**



Competition Winners

Highest Overall Completion:

- *1-500 students:* South Holt High (South Holt Co. R-I) 73.7%
 - *501-1200 students:* Bayless Senior High (Bayless) 66.3%
 - *1201+ students:* Rockwood Summit Sr High (Rockwood R-VI) 57.7%
-

Most Improved Completion:

- *1-500 students:* Collegiate School of Med/Bio (St. Louis City) +37.1%
- *501-1200 students:* Chillicothe High (Chillicothe R-II) +33.4%
- *1201+ students:* Marquette Sr High (Rockwood R-VI) +44.2%



Greatest Number of Lowest Income Students Filed:

1-500 students: Tied at 100%!

- Vashon High (St. Louis City)
- Transportation and Law (St. Louis City)
- Sumner High (St. Louis City)
- Osceola Jr-Sr High Milan High
- Hogan Preparatory Academy
- Greenville High (Greenville R-II)
- Frontier School of Excellence
- Confluence Preparatory Academy
Cleveland NJROTC Academy (St. Louis City)
- Alton High (Alton R-IV)

501-1200 students: Tied at 100%!

- Northeast High (Kansas City 33)
Normandy High (Normandy Schools Collaborative)

1201+ students:

- McCluer High (Ferguson-Florissant R-II) 89.3%



Competition Winners:

Most Innovative Strategy: **Charleston High (Charleston R-I)**

Nine schools reached or exceeded the 60% filing goal to qualify for the statewide drawing:

- South Holt High 73.7%
- Collegiate School of Med/Bio (St. Louis City) 72.1%
- Santa Fe High (Santa Fe R-X) 69.0%
- Bayless Senior High (Bayless) 66.3%
- Metro High (St. Louis City) 63.0%
- Salisbury High 60.6%
- Jefferson High (Jefferson C-123) 60.0%
- Hume High 60.0%
- **Chadwick High 60.0%**




Other FAFSA Completion Efforts

- October – January
- January – April
- June – July



FAFSA Frenzy Summer Edition

FAFSA Frenzy
Journey to College



| | |
|---------|---------------------------|
| JUNE 2 | JEFFERSON CITY JOB CENTER |
| JUNE 8 | ST. JOSEPH JOB CENTER |
| JUNE 10 | KENNETT JOB CENTER |
| JUNE 15 | HANNIBAL JOB CENTER |
| JUNE 17 | KIRKSVILLE JOB CENTER |
| JUNE 22 | ROLLA JOB CENTER |
| JUNE 24 | WEST PLAINS JOB CENTER |
| JUNE 29 | CHILlicoTHE JOB CENTER |
| JULY 13 | JOPLIN JOB CENTER |
| JULY 15 | PARK HILLS JOB CENTER |



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Next Steps

- **Keep FAFSA messaging and promotion through the summer months**
- **Plan for the 2021-22 academic year competition**



Questions or Discussion

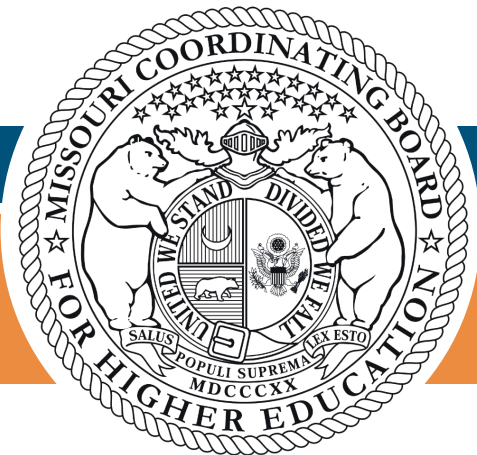


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Adjourn Public Session

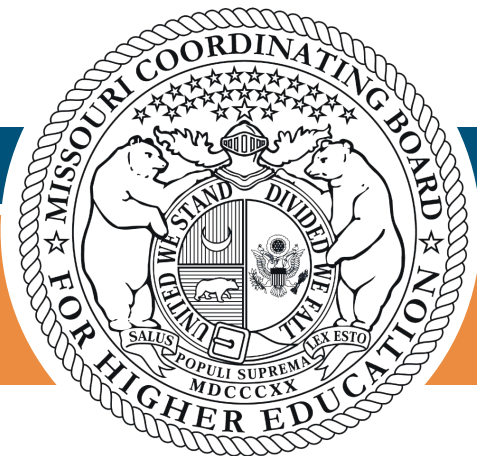


Coordinating Board for Higher Education

June 16, 2021

Coordinating Board for Higher Education Public Meeting

To request a copy of this presentation,
contact Alyssa McLeod at
alyssa.mcleod@dhewd.mo.gov



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June 16, 2021