Coordinating Board for Higher Education Public Meeting March 3, 2021





Online Meeting Rules of the Road

- Please keep your phone or computer microphone on MUTE.
- Feel free to speak up or offer comments in the chat.



General Business



Call to Order Roll Call Determination of Quorum

Action Item



General Business

Welcome New Presidents and Chancellors



Dr. Elizabeth KennedyMissouri Western
State University



ICUM Leadership



Dr. Roger DrakePresident
Central Methodist University



PRESIDENTAL ADVISORY COMMITTEE

Coordinating Board for Higher Education Membership Update



General Business

Review and Approve Agenda

Action Item



General Business

Review and Approve Consent Agenda

Action Item



General Business

Career and Technical Education Advisory Council Appointment

Information Item



General Business

TAB 1

June 2021 Coordinating Board Meeting Location



General Business

Report of the Commissioner

Information Item

Zora Mulligan Commissioner of Higher Education



REPORT OF THE COMMISSIONER

Department Leadership Team Update



Jessica Duren

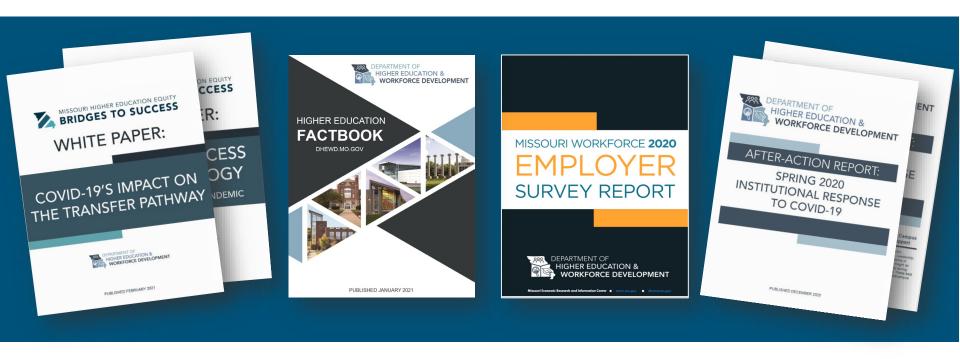
Effective January 1, 2021, Ms. Duren transitioned from Communications Coordinator to Assistant Commissioner for Communications & Outreach



REPORT OF THE COMMISSIONER

DHEWD Reports Published

Department staff share research and data through white papers, after action reports, and annual publications





REPORT OF THE COMMISSIONER

DHEWD Values Project

- Department values were identified through a project with Missouri State University in 2020
- Staff participated in focus groups and completed surveys
- Leaders will continue to implement and reinforce these values throughout the department



Department Values

COLLABORATION

WORK LIFE BALANCE

ACCOUNTABILITY

TEAMWORK



REPORT OF THE COMMISSIONER

Best Place to Work SteerCo



Cadence

BPTW launched in 2021 and will meet monthly

Meetings will be planned and led by the chief of staff



Participants

BPTW will initially be made up of informal influencers, change champions, the rewards and recognition taskforce, and the fun committee



Purpose

Focus on developing and improving org culture; review QPS data; explore ways to get more feedback, and make recs to Senior Staff.



REPORT OF THE COMMISSIONER

Missouri Bicentennial

- Collaborating with the State Historical Society
- Promoting staff engagement
- Offering professional development opportunities









REPORT OF THE COMMISSIONER

Missouri Leadership Academy

Department staff participate in statewide leadership development program

Fall 2020 Class



Samantha Dickey
Director of Strategic Initiatives
Office of Postsecondary Policy



Chuck Norris

Apprenticeship Coordinator

Office of Workforce Development

Spring 2021 Class



Jerri Bowles
Customer Support Unit Lead
Office of Workforce Development



REPORT OF THE COMMISSIONER

Show-Me FAFSA Challenge Update

- Statewide competition for FAFSA filing
- Goal is to have 60% of the high school senior class of 2021 file a FAFSA
- Launched the online challenge tracker in January that provides FAFSA completion percentages by high school





DHEWD Spring Events

- Bridges to Success Equity Webinar Series
- Virtual Job Fairs
- Annual Committee on Transfer & Articulation (COTA) Conference









REPORT OF THE COMMISSIONER

Quarterly Pulse Survey (QPS) Results

Results indicate that we've made tremendous progress since becoming DHEWD

Staff response rate 99%

Shared vision increased 24%

Strategic clarity increased 31%

Source: DHEWD QPS Results (Jan. 2021 QPS 8: N=320) compared to (Dec. 2019 QPS 5: N=290)



REPORT OF THE COMMISSIONER

COVID-19 Update

Information Item

Dr. Mara Woody

Assistant Commissioner for Postsecondary Policy



REPORT OF THE COMMISSIONER

Coordinating Board for Higher EducationMarch 3, 2021

2

Top Strategies to Support Higher Ed

- Continue weekly Office Hours meetings for resources, information, experts, and community to institutions
- Continue to support BinaxNOW testing efforts on campuses
- Advocacy
- Will serve in any capacity needed throughout COVID-19



Top Issues Spring 2021

- COVID-19 Vaccination
- BinaxNOW Testing
- Spring Variant Planning
- Fall 2021 Pandemic/Endemic Planning
- DHEWD Internal Safety Planning



Higher Education COVID-19 Vaccination

- Higher education is in Phase 2: Protecting those who have been disproportionately affected and accelerating economic recovery
- No timeline for activation (supply-demand)
- Weekly Office Hours meetings
- Provide weekly information and updates



Higher Education BinaxNOW Testing

- 31 institutions conducting BinaxNOW testing
- Use for symptomatic testing, athletics testing, surveillance, and re-entry
- Continue to ship tests to institutions, as needed



Spring Variant Planning

- Since January, have discussed and provided resources to institutions regarding variants
- Watching variant plans on campuses in states with variant prevalence
- Experts in weekly meeting to provide planning and preparation updates



Fall 2021 Pandemic/Endemic Planning

- Since January, have discussed and provided resources to institutions regarding fall planning
- Experts in weekly meeting to provide planning and preparation updates
- Active research to provide endemic planning resources



Institutional Accomplishments

- No institution has had to "shut down" due to COVID-19 in 20-21 academic year
- Institutions are actively researching BinaxNOW test effectiveness and classroom spread of COVID-19
- Institutions proactively planning campus safety this year and beyond



Internal DHEWD Safety Planning

- MO State Workforce COVID-19 Vaccination
- Internal DHEWD training (IDPRP)
- Foggers to clean offices
- Job Center appointment-only status extended to March 12
- Renewed efforts for in-office daily cleaning and disinfection



Questions or Discussion



TAB 2

Presidential Advisory Committee



Education Commission of the States: Missouri State Profile on Connecting Education and Work

Information Item

Gerren K. McHam Special Assistant for External Relations



PRESIDENTIAL ADVISORY COMMITTEE

Missouri State Profile on Connecting Education and Work



Damion PechotaPolicy Analyst
Education Commission of the States



Nichole Torpey-Saboe, Ph.D.

Director of Research

Strada Center for Education Consumer Insights



PRESIDENTAL ADVISORY COMMITTEE

Report on the 2021 Legislative Session

Information Item

Gerren K. McHam

Special Assistant for External Relations



PRESIDENTIAL ADVISORY COMMITTEE

TAB 3

The First Regular Session of the 101st General Assembly: Dates & Numbers

As of March 2, 2021:

- ✓ Number of bills filed: 2,261
- ✓ Number of bills the department is tracking: 83



Governor's Priority Legislation

Workforce Development in Elementary & Secondary Education

- SB 265 (Eslinger) & HB 101 (Pollitt)
- Would make FAFSA completion a requirement for high school graduation
- Would require CTE students at vo-tech schools to determine whether they are eligible for federal job training funds

	Referred to Committee	Voted out of committee	Passed 1 st Chamber	Referred to Committee	Voted Out of Committee	Passed 2 nd Chamber	Truly Agreed by Both
SB 265							
HB 101							

Updated March 2, 2021



PRESIDENTIAL ADVISORY COMMITTEE

Statewide Mission Legislative Highlights

- SB 376 (Hegeman) & HB 908 (Andrews):
 Northwest Missouri State University
- SB 397 (Rehder) & HB 297 (Wallingford): Southeast Missouri State University
- SCR 12 (Roberts) & HCR 29 (Riggs): Harris-Stowe State University

	Referred to Committee	Voted out of committee
HB 376		
HB 908		
SB 397		
HB 297		
SCR 12		
HCR 29		

PRESIDENTIAL ADVISORY COMMITTEE

Updated March 2, 2021



Firearms Legislation Highlights

- HB 568 (Basye/Schnelting/Toalson-Reisch): Authorizes concealed carry permit holders to carry firearms on campuses of higher education institutions
- HB 86 (Taylor/Billington/Chipman):
 Modifies and removes provisions related to concealed firearms
- SB 117 (Burlison): Modifies and removes provisions related to concealed firearms

	Referred to Committee	Voted out of committee
HB 568		
HB 86		
SB 117		

Updated March 2, 2021



IHE Funding Sources Legislation Highlights

- SB 24 (Eigel): Reduces the personal property assessment rate
- HB 856 (Richey): Suspends the HESFA for five years
- SB 601 (O'Laughlin): Relating to tuition at institutions of higher education
- HB 311 (Kelley): Allows public IHEs to charge differential tuition rates based on program of study
- HB 1346 (Henderson): Establishes
 procedures for determining funding
 allocations for institutions of higher
 education based on workforce readiness
 of students

	Referred to Committee	Voted out of committee
SB 24		
HB 856		
SB 601		
HB 311		
HB 1346		

Updated March 2, 2021



PRESIDENTIAL ADVISORY COMMITTEE

TAB 3

Financial Aid Legislation Highlights

- HB 98 (Sharp): Modifies residency requirements for the "A+ Schools Program"
- HB 884 (Windham): Modifies provisions relating to the "A+ Schools Program'
- HB 1141 (Buchheit-Courtway) & HB 1067 (Shaul): Protects certain students whose grade average is adversely affected by COVID-19
- SB 125 (Hough): Extends the expiration of the Fast Track Workforce Incentive Grant program by 5 years

	Referred to Committee	Voted out of committee
HB 98		
HB 884		
HB 1141		
HB 1067		
SB 125		

Updated March 2, 2021



Video Lottery Legislation Highlights

SB 319 (May): Establishes
 the Missouri
 Video
 Lottery
 SB 19 (Hoskins): Control Act

 HB 915 (Shaul): 	Modifies
	provisions
• SB 98 (Hoskins):	related to
³ 3b 36 (noskiiis).	gaming

	Referred to Committee	Voted out of committee
SB 319		
HB 1014		
SB 19		
HB 915		
SB 98		



Updated March 2, 2021

Athletics Legislation Highlights

- HB 498 (Schroer) & HB 614 (Rogers): Enacts provisions governing compensation for student athletes
- SB 263 (Crawford): Modifies provisions of the Uniform Athlete Agents Act
- HB 971 (Knight): Modifies provisions relating to athlete agents

	Referred to Committee	Voted out of committee	Passed 1 st Chamber	Referred to Committee	Voted Out of Committee	Passed 2 nd Chamber	Truly Agreed by Both
HB 498							
HB 614							
SB 263							
HB 971							

Updated March 2, 2021



PRESIDENTIAL ADVISORY COMMITTEE

TAB 3

Academics Legislation Highlights

- HB 192 (Ellebracht): Requires in-state public educational institutions to grant undergraduate course credit for students who score 3 or higher on advance placement examinations
- HB 1000 (West): Requires public institutions of higher education to accept certain course credits earned at a proprietary school
- HB 320 (Fitzwater): Changes provisions relating to computer science courses

	Referred to Committee	Voted out of committee	Passed 1 st Chamber	Referred to Committee	Voted Out of Committee	Passed 2 nd Chamber	Truly Agreed by Both
HB 192							
HB 1000							
HB 320							

Updated March 2, 2021



PRESIDENTIAL ADVISORY COMMITTEE

TAB 3

Workforce Development Highlights

- SB 139 (Bean) & HB 733 (Patterson): Establishes the "Workforce Diploma Program"
- SB 152 (Hoskins) & HB 478 (Christofanelli): Changes provisions relating to state education savings programs; aligns state's 529 code with changes in federal law

	Referred to Committee	Voted out of committee	Passed 1 st Chamber	Referred to Committee	Voted Out of Committee	Passed 2 nd Chamber	Truly Agreed by Both
SB 139							
HB 733							
SB 152							
HB 478							

Updated March 2, 2021



PRESIDENTIAL ADVISORY COMMITTEE

TAB 3

Other Topics

- SB 390 (Luetkemeyer): Modifies the boundaries of certain community college districts
- HB 355 (Baker): Establishes the "Informed Student Document" and "Students Right to Know" Acts
- HB 683 (Chipman): Prohibits public IHEs from enacting any policy or program using technology to track student locations
- SB 434 (Washington) & HB 480 (Christofanelli): Establishes the Cronkite New Voices Act

	Referred to Committee	Voted out of committee
SB 390		
HB 355		
HB 683		
SB 434		
HB 480		

Updated March 2, 2021



Questions or Discussion



TAB 3

Academic Affairs & Workforce Needs Committee

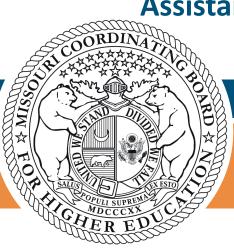


Academic Program Actions on Provisionally Approved Programs

Action Item

Dr. Mara Woody

Assistant Commissioner for Postsecondary Policy



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 4

Recommendation

Staff recommend the Coordinating Board approve the recommended actions listed in Table 1.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 4

Ozarks Technical Community College and St. Louis Community College Proposals to Offer a Bachelor's Degree in Respiratory Therapy

Action Item

Dr. Mara Woody

Assistant Commissioner for Postsecondary Policy



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 5

Comprehensive Review

- STLCC's Phase II proposal was submitted November 24, 2020, and posted for public comments the same day.
- OTC's Phase II proposal was submitted December 4, 2020, and posted for public comments the same day.



Comprehensive Review

- STLCC is proposing to offer a Bachelor of Science in Respiratory Care.
- OTC is proposing to offer a Bachelor of Science in Respiratory Therapy.
- Bachelor level proposals from community college require comprehensive review.



UM System:

- Supports both proposals since the data shows an unmet workforce need for RT.
- Recommends OTC and STLCC consider alternative pricing models since health care programs are so costly.
- OTC's proposal may consider updating its budget to a five-year projection.



MU School of Health Professions:

- Need to highlight how Florissant Valley and Forest Park campus facilities will be equivalent (CoARC accreditation standard).
- Research further clinical site availability.
- Consider rebalancing a semester with heavy core science courses.



Coalition for Baccalaureate and Graduate Respiratory Therapy Education – OTC:

- Supports OTC's proposal.
- Gives sources and information regarding why change to bachelor level is so important in the RT field.

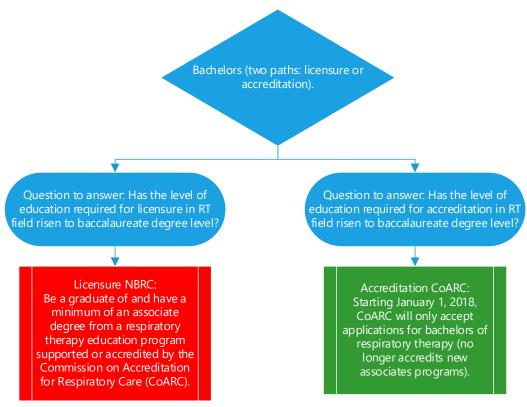


Missouri Society for Respiratory Care (MSRC):

- Supports the need for more respiratory care programs throughout the state.
- Provides data to highlight unmet workforce need.



Statutory Trigger



This criterion has been met for the field.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 5

Collaboration is Not an Option

Criteria	STLCC Submission	OTC Submission
The institution has made a good-faith effort to explore the feasibility of collaboration with other institutions whose mission and service region encompasses the proposed program and has provided documentation indicating that collaboration is not feasible or a viable means of meeting student and employer	Phase II application (page 35-36), letter from UM System (mission) not interested in collaboration, and (page 28-30), letter from 4-year institutions	Phase II application (page 24-31), letter from UM System (mission) and institutions in service region that collaboration not feasible
needs.	supporting Phase II application	

This criterion has been met for both proposals.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 5

The Program is Needed: Workforce Need

Criteria	STLCC Submission	OTC Submission
 Demonstrates Strong and Compelling Workforce Need: Data from a credible source, or An analysis of changing program requirements, or Current and future workforce, other needs of the state, or Letters of support from local or regional businesses indicating a genuine need for the program 	Phase II application (page 17-19), narrative description, and (page 68-82), Real- Time Intelligence Report	Phase II application (17-19), Rigorous analysis demonstrating strong and compelling workforce need, (page 56-67) BKD Market Analysis: Respiratory Therapy Program Report

This criterion has been met for both proposals.



Does Not Unnecessarily Duplicate

Criteria	STLCC Submission	OTC Submission
The institution has provided evidence that the proposed program would not unnecessarily duplicate an existing program in the applicable geographic area.	MU only entry to practice program in the state, is located in central Missouri; Phase II application (page 17), narrative description, (page 37-59), Market Analysis – Workforce Report Chmura	MU only entry to practice program in the state, is located in central Missouri; Phase II application (page 16-17), unnecessary duplication

This criterion has been met for both proposals.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 5

Quality: External Review Team

Criteria	STLCC Submission	OTC Submission
 The institution has capacity to offer the program: General Academic, including faculty resources that are appropriate for the program being proposed (e.g., faculty credentials, use of adjunct faculty, and faculty teaching workloads) Student 	Phase II application (page 11-13), Evidence of Institutional Capacity	Phase II Proposal (page 10-11), Evidence of Institutional Capacity

This criterion has been met for both proposals.



Quality: Cost/Revenue Analysis

Criteria	STLCC Submission	OTC Submission
A comprehensive cost/revenue analysis summarizing the actual costs of the program and information about how the institution intends to sustain the program (include five years' projected budget).	Phase II application (page 12-14) narrative explanation, and (page 98-99), budget	Phase II application (page 11-13), Comprehensive cost/revenue analysis

This criterion has been met for both proposals.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

Quality: Student Interest and Resources

Criteria	STLCC Submission	OTC Submission
 Evidence indicating there is sufficient student interest and capacity to support the program (include data and methodology). Evidence the institution has sufficient library resources, physical facilities, and instruction equipment. 	Phase II application (page 11), student resources, (page 14-16), application, enrollment and graduate numbers presented, and (page 23-24), explanation of external learning opportunities	Phase II application (page 13-15), Evidence indication there is sufficient student interest, (page 21) Academic and Student Support Services, (page 43-54), CoARC 2020 Report of Current Status

This criterion has been met for both proposals.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

Quality: Accreditation Requirements

Criteria	STLCC Submission	OTC Submission
Where applicable, a description of accreditation requirements for the new program and the institution's plan for seeking accreditation.	Phase II application (page 11-12), General information, and (page 16), Description of accreditation requirements.	Phase II application (page 3-4), State of Respiratory Therapy Education in the United States.

This criterion has been met for both proposals.



TAB 5

Clear Plan to Meet Workforce Needs

Criteria	STLCC Submission	OTC Submission
Aligning curriculum with specific knowledge and competencies needed to work in the field(s) or occupation(s) described in the workforce needs analysis (provide crosswalk of competencies to curriculum).	Phase II application (page 103-116), National Board Respiratory Care matrix cross-walked with OTC courses	Phase II application (page 69-82), Proposed BS in Respiratory Therapy Alignment with NBRC Matrix

This criterion has been met for both proposals.



Clear Plan to Meet Workforce Needs

Criteria	STLCC Submission	OTC Submission
Providing students with external learning experiences to increase the probability that they will remain in the applicable geographic area after graduation (letters from local employers stating will offer placement experiences for new program).	Phase II application (page 23-24), explanation of external learning opportunities	Phase I Proposal (page 11), Providing students with external learning opportunities. Phase II proposal (page 21), Providing students with external learning
,		opportunities

This criterion has been met for both proposals.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 5

Clear Plan to Meet Workforce Needs

Criteria	STLCC Submission	OTC Submission
A plan to assess the extent to which the new program meets the workforce need when implemented (where applicable, supply accreditation plan as required by accreditor).	Phase II application (page 24-26), assessment plan	Phase II application (page 21-22), a plan for assessing

This criterion has been met for both proposals.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

Contribute to CBHE's Blueprint

Criteria	STLCC Submission	OTC Submission
Explanation of how	Phase II application	Phase II application
substantially contributes to the	(page 6-10),	(page 5-10),
CBHE's Blueprint for Higher	Alignment with	Alignment with
Education goals.	Blueprint for Higher	Blueprint for Higher
	Education goals	Education Goals

This criterion has been met for both proposals.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 5

Questions or Discussion



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 5

Recommendation

Staff recommend the Coordinating Board approve Ozarks Technical Community College's Bachelor of Science in Respiratory Therapy proposal and St. Louis Community College's Bachelor of Science in Respiratory Care proposal.



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

Information Item

Dr. Mara Woody
Assistant Commissioner for Postsecondary Policy



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 6

- Metropolitan Community College will submit
 Phase II Bachelor of Applied Science in
 Respiratory Therapy proposal to be considered
 for the September coordinating board
 meeting.
- MCC request due to current COVID constraints.



Comprehensive process review, working with six institutions:

- Ozarks Technical Community College
- Southeast Missouri State University
- State Fair Community College
- St. Louis Community College
- Truman State University
- UM System



- Process needs to be reviewed by Council of Chief Academic Officers and all public Chief Academic Officers before being implemented.
- Plan to implement before July 1 this year so is in place for next round of comprehensive review proposals.



- Process consists of several forms that define steps and clarify expectations.
- Request institutions contact department by March 1 so collaboration feasibility can be determined before a comprehensive proposal is submitted.
- Will submit finalized process to coordinating board at a future meeting.



- May add optional collaborators.
- Institutions may indicate interest in collaboration with proposing institution.
- Proposing institution is not required to discuss feasibility of collaboration with optional collaborators.
- Optional collaborators not created to object to proposals based on lack of collaboration.



Questions or Discussion



TAB 6

Community College Redistricting Process

Information Item

Kristin Stokely
General Counsel



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 7

Office of Apprenticeships and Work-Based Learning Annual Report

Information Item

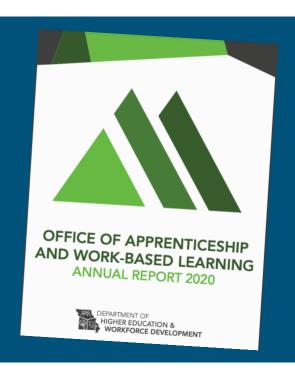
Dr. Mardy Leathers
Director of Workforce Development



TAB 8

OAWBL Annual Report

- 13,000+ active apprentices
- Ranked second in the nation in completed apprenticeships
- Increased Registered
 Apprenticeship programs to 489





ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

Coordinating Board for Higher EducationMarch 3, 2021

TAB 8

Job Centers of the Future Update

Information Item

Dr. Mardy Leathers Director of Workforce Development



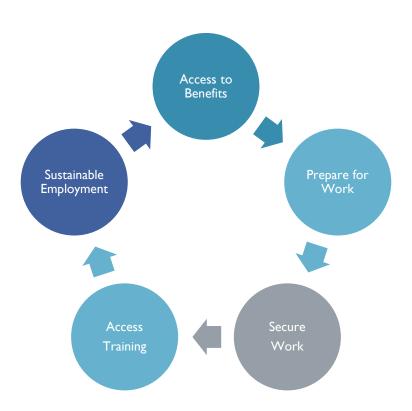
ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

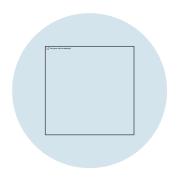
TAB 9



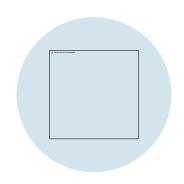


GUIDING PRINCIPLES FOR MISSOURI

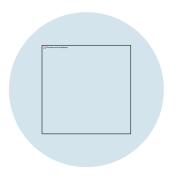








EMPLOYER ENGAGEMENT



TRAINING AND EDUCATION

MODEL FOR TRANSFORMATION (CHANGE MANAGEMENT)







Unfreezing

Moving/Changing

Refreezing

#MoWorkforce

PHASES OF JCF

3

Learn

July I, 2020 - June 30, 2021

Benchmarking Focus Groups Surveys & Mapping Policy Workshops Design

July 1, 2021 - December 31, 2021

Prioritizing
Resource Planning
Implementation
Planning
Staff Training

Do

January I, 2022 - December 31, 2025

Iterative Launch
Implement Change
Measure Impact
Continuously
Improve

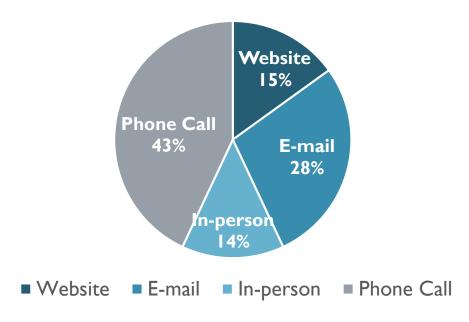
PROJECT TIMELINE

JULY					AUGUST					SEPTEMBER						OCTOBER							NOVEMBER							DECEMBER											
S	Μ	Т	W	Т	F	S	S	M	Т	W	Т	F	S	S	M	Т	W	Т	F	S	S	M	Т	W	Т	F	S	S	Μ	Т	W	Т	F	S	S	Μ	Т	W	Т	F	S
			1	2	3	4							1			1	2	3	4	5					1	2	3	1	2	3	4	5	6	7			1	2	3	4	5
5	6	7	8	9	10	11	2	3	4	5	6	7	8	6	7	8	9	10	11	12	4	5	6	7	8	9	10	8	9	10	11	12	13	14	6	7	8	9	10	11	12
12	13	14	15	16	17	18	9	10	11	12	13	14	15	13	14	15	16	17	18	19	11	12	13	14	15	16	17	15	16	17	18	19	20	21	13	14	15	16	17	18	19
19	20	21	22	23	24	25	16	17	18	19	20	21	22	20	21	22	23	24	25	26	18	19	20	21	22	23	24	22	23	24	25	26	27	28	20	21	22	23	24	25	26
26	27	28	29	30	31		23	24	25	26	27	28	29	27	28	29	30				25	26	27	28	29	30	31	29	30						27	28	29	30	31		
							30	31																																	
JΑ	JANUARY					FEBRUARY					MARCH						APRIL						MAY							JUNE											
S	W	Т	W	Т	F	S	S	W	Т	W	Т	F	S	S	W	Т	W	Т	F	S	S	M	Т	W	Т	F	S	S	M	Т	W	Т	F	S	S	Μ	Т	W	Т	F	S
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3	4	5	6	7	8	9	7	8	9	10	11	12	13	7	8	9	10	11	12	13	4	5	6	7	8	9	10	2	3	4	5	6	7	8	6	7	8	9	10	11	12
10	11	12	13	14	15	16	14	15	16	17	18	19	20	14	15	16	17	18	19	20	11	12	13	14	15	16	17	9	10	11	12	13	14	15	13	14	15	16	17	18	19
17	18	19	20	21	22	23	21	22	23	24	25	26	27	21	22	23	24	25	26	27	18	19	20	21	22	23	24	16	17	18	19	20	21	22	20	21	22	23	24	25	26
24	25	26	27	28	29	30	28							28	29	30	31				25	26	27	28	29	30		23	24	25	26	27	28	29	27	28	29	30			

PROJECT PHASE	STARTING	ENDING	PROJECT PHASE	STARTING	ENDING
FOUCUS GROUPS	9/17/2020	1/15/2021	TASK FORCE MEETINGS	8/25/2021	3/23/2021
BENCHMARKING RESEARCH	9/1/2020	12/30/2020	ANALYSIS & POLICY REPORTS	1/4/2021	3/22/2021
POLICY WORKSHOPS	1/7/2021	3/9/2021	PHASE 1 - CLOSE OUT	5/18/2021	5/20/2021
MARKETING & OUTREACH PLAN	3/29/2021	4/30/2031	PHASE 1 - START/END	8/3/2020	6/30/2021

JOB SEEKER INTERVIEWS

How did you access the Missouri Job Center?



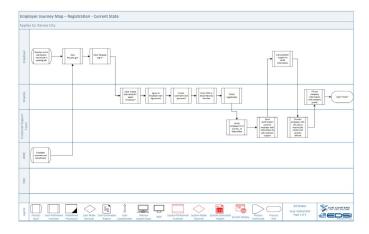
91,680 customers that accessed services Between Jan - Dec 2020.

Note: includes job seeker customers that accessed services between 1/1/2020-12/31/2020.



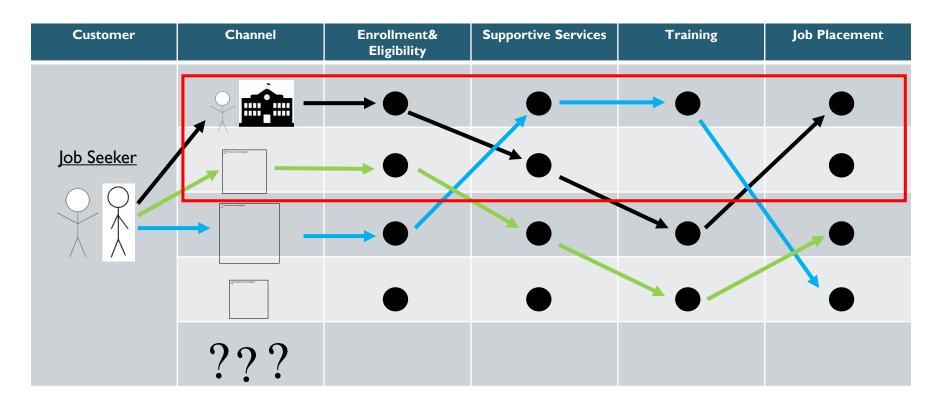
JOURNEY MAP HIGHLIGHTS

- Created more than 70 Journey Maps
- Synthesizing into 1 Standard Journey Map
- Describes current job seeker and employer journeys through the job center
 - Self service
 - Staff assisted
- Includes current "omnichannel" applications





CUSTOMER JOURNEY – OMNICHANNEL

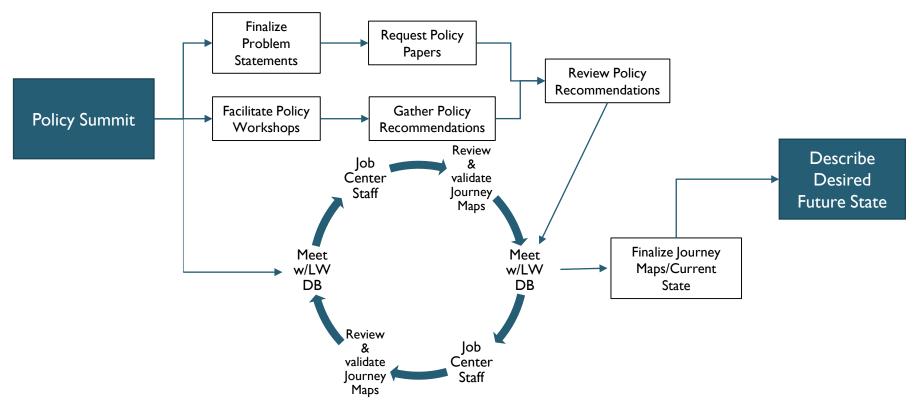


CUSTOMER FOCUSED

Job Seekers • Job Search • Training Employers • Candidate Search • Training

#MoWorkforce

OPERATIONALIZING JCF



#MoWorkforce

QUESTIONS?

Report on High School Graduates Performance

Information Item

Veronica Gielazauskas

Assistant Commissioner for Performance & Strategy

Jeremy Kintzel
Director of Education
Research



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

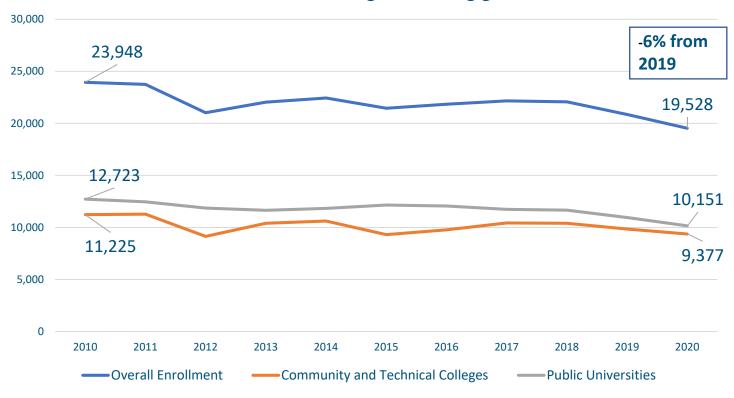
Background

- Missouri High School Graduates Report tracks incoming public high school graduates enrolled in public Missouri colleges and universities
- First-time, full-time, degree-seeking students
- Required by statute and reported since 1996



Enrollment Trend

First-time, full-time, degree-seeking graduates



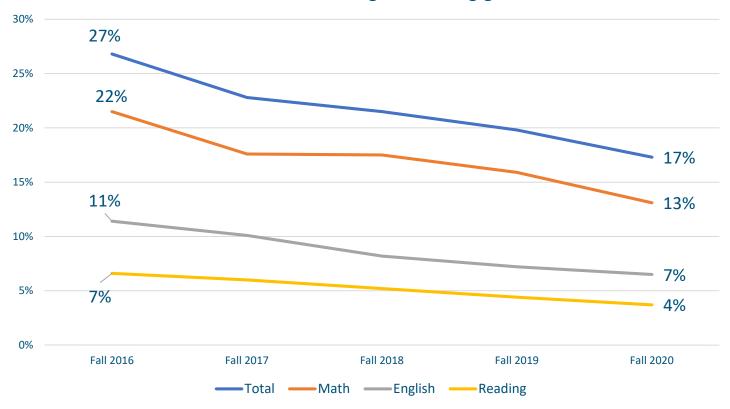
Represents public high school graduates enrolled in public Missouri colleges and universities. Source: Enhanced Missouri Student Achievement Study (EMSAS)

ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

Enrollment in Remediation

First-time, full-time, degree-seeking graduates



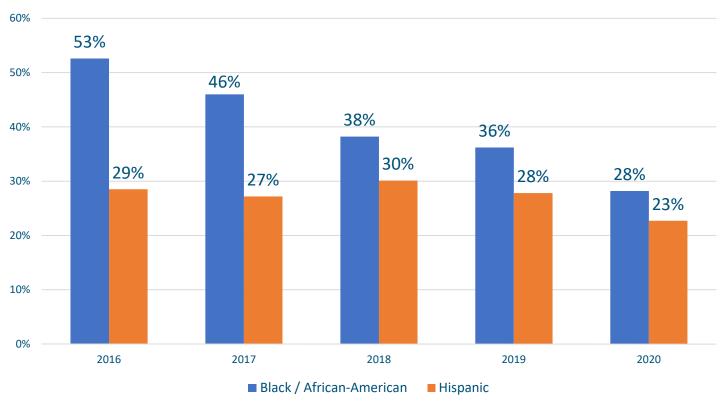
Students enrolled in a remedial (non-credit) course.
Source: Enhanced Missouri Student Achievement Study (EMSAS)

ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

Overall Remediation

African-American and Hispanic graduates



Students enrolled in any remedial (non-credit) course. Source: Enhanced Missouri Student Achievement Study (EMSAS)

ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

Fall-to-Fall Persistence

Entering first-time, full-time, degree-seeking graduates Fall 2015 to Fall 2019



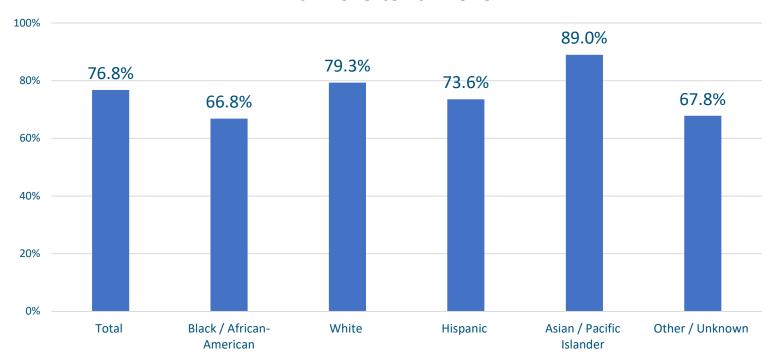
Students who re-enrolled at any public institution the next fall. Source: Enhanced Missouri Student Achievement Study (EMSAS)

ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

Fall-to-Fall Persistence

Fall 2019 to Fall 2020



Students who re-enrolled at any public institution in fall 2020. Source: Enhanced Missouri Student Achievement Study (EMSAS)

ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

Six-Year Degree Completion



Based on public high school students who entered the fall semester at a public college or university as a first-time full-time degree-seeking undergraduate.

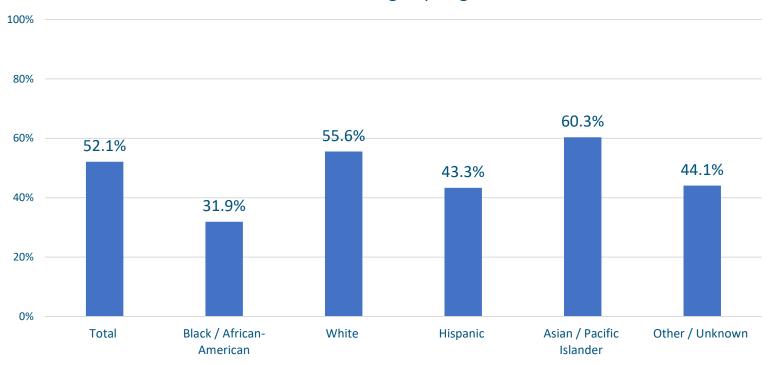
Source: Enhanced Missouri Student Achievement Study (EMSAS)

ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

Six-Year Degree Completion

Fall 2014 through Spring 2020



Based on public high school students who entered the fall semester at a public college or university as a first-time full-time degree-seeking undergraduate.

Source: Enhanced Missouri Student Achievement Study (EMSAS)

ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

Next Steps

- Continued research on equity and on best practices in remedial education
- Outreach to support increased FAFSA filing
- Studying math alignment
- English / writing co-requisites



Questions or Discussion



ACADEMIC AFFAIRS & WORKFORCE NEEDS COMMITTEE

TAB 10

Strategic Planning & External Affairs Committee



2021 Department Placemat Update

Information Item

Becky Dunn Chief of Staff



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

TAB 14

Background

- The board approved the 2021 placemat in September 2020
- The 12 initiatives have been broken down into action items and each one has been assigned an owner



Current Status

- In January, the Placemat SteerCo began meeting monthly to monitor progress toward initiative implementation
- Staff are completing initiative contracts and building out their projects in Asana
- The new director of operational excellence is guiding staff through the process





2021 PLACEMATDetails of Work

ASPIRATION

EVERY MISSOURIAN EMPOWERED WITH THE SKILLS AND EDUCATION NEEDED FOR SUCCESS.

THEMES

RAISE AWARENESS OF OPTIONS

MORE MISSOURIANS ON A PATH TO SUCCESS

INCREASE QUALITY ATTAINMENT

MAKE DHEWD THE BEST PLACE TO WORK

DRIVE PERFORMANCE AND OUTCOMES

INITIATIVES

6.1 Increase the diversity of

The goal of this initiative is to transform workforce services and postsecondary education into an action of increasing diversity, equity, and inclusion.

(1) Promote the value of postsecondary education and the 60% education attainment goal (OC)

- 1.1 Gather and disseminate information about best practices in increasing college completion rates (Becky D.)
- 1.2 Promote postsecondary education in public remarks (Becky D.)

(2) Make it easier for citizens and staff to find information on the department's websites (OC&O)

2.1 Convert the
http://dibs.mo.gov and
http://dhewd.mo.gov websites to
Drupal version 8 and integrate
content (Jessica D.)

(3) Use data disaggregated to tell Missouri's postsecondary education and workforce story and inform decision-making (OP&S)

- 3.1 Internal education on data availability and capabilities (Veronica G.)
- 3.2 Improve process for distributing products and research (provide the "so what" talking points with product releases) (Veronica G.)

(4) Reengineer the customer delivery model for Job Centers (OWD)

- 4.1 Launch comprehensive marketing plan to promote services of public workforce system (Jessica D.)
- 4.2 Develop policy proposals to improve the performance of our public workforce system (Becky

(5) Increase the affordability and accessibility of postsecondary education options (Ops)

- 5.1 Automate the administration of Fast Track Workforce Initiative Grant (Kelli R.)
- **5.2** Improve communications of Fast Track program and

(6) Serve more diverse Missourians in postsecondary and workforce programs to advance equity (OPP, OWD)

- 6.1 Increase diversity of apprentices (Jeanna C.)
- communities focused on best practices in equity (Samantha D.)

(7) Increase quantity and improve quality of postsecondary education data (OPP, OP&S)

- 7.1 Increase data transparency and analytics of certified school sector (Laura V.)
- 7.2 Create an education data portal (Jeremy K.)
- 7.3 Develop attractive and user friendly way to share equity information (Jeremy K.)
- 7.4 Improve the academic program comprehensive review process (Mara W.)

(8) Lead a discussion about the value of higher education, opportunities, & challenges facing Missouri colleges and universities (OC)

 8.1 Coordinate panels of higher education leaders to present issues to CBHE (Gerren M.)

(9) Increase alignment of postsecondary education with workforce needs (OWD)

- 9.1 Obtain Standards
 Recognizing Entity certification (Mark B.)
- 9.2 Map short-term credentialing programs (Leanna
- 9.3 Establish pre-apprenticeship framework (Jeanna C.)

(10) Increase staff engagement in department-wide activities and understanding of office roles (OC)

- 10.1 Establish an advisory council (Becky D.)
- 10.2 Showcase dept values on the intranet and connect to current policies, practices, and procedures (Becky D.)
- 10.3 Increase our culture of diversity and inclusion within the department (Becky D.)
- 10.4 Create a strategic training plan for priority KSAs (Laura H.)

(11) Make the work easier and more efficient by creating digital processes (Ops)

- 11.1 Document imaging (Jeff B.)
- 11.2 Electronic Payments (Leroy W.)
- 11.3 Contract and Grants
 Management System (Rachel H.)

(12) Improve the management of financial resources through implementation of the enterprise resource planning

 12.1 Assess all current SAM II interfaces and document those needs (Jamie P.)

system (Ops)

- 12.2 Assess the Grant
 Management systems (MIP &
 FRS) to determine if current
 separate systems can be
 eliminated. (Tracey B.)
- 12.3 Determine the budgetary processes and internal control options for the new ERP system. (Jeff B.)



apprentices.

STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

TAB 14

Next Steps

- Professional development will be offered to action item owners
- Staff will continue to move forward with 2021 priorities and update the board on progress



Strategic Planning Update

Information Item

Becky Dunn Chief of Staff



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

TAB 15

Background

 In 2008, the board adopted a plan called Imperatives for Change: Building a Higher Education System for the 21st Century

 In 2015, the board adopted a framework of five goals outlined in *Preparing Missourians* to Succeed: A Blueprint for Higher Education



Current Status

 In January, staff completed best practice research into the strategic plans of other state higher education agencies.

 In February, department staff met with the Lumina Foundation to explore partnership opportunities.



Next Steps

SPRING 2021

- Joint board meeting
- Finalize steering committee
- Develop a plan for data collection
- Compile information about related work that is already underway
- Identify consultants

SUMMER 2021

- Kickoff strategic planning process
- Present data and current work already underway
- Present timeline for planning process
- Hold summer sessions to engage stakeholders

FALL 2021

- Joint board meeting
- Prepare preliminary report on best practices
- Conduct outreach to potential implementation partners
- Build out the 2022 strategic placemat



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

TAB 15

June CBHE Retreat Agenda & Goals

Information Item

Becky Dunn Chief of Staff



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

TAB 16

Retreat Dates and Goals

- Retreat will be held virtually June 15-16, 2021, in conjunction with the regularly scheduled meeting
- The goal of the retreat is to kick off the strategic planning process



TAB 16

Tentative Agenda

- Overview of DHEWD's approach to strategic planning
- Presentation of data
- Review timeline for planning process
- Describe the work already underway
- Update on Job Centers of the Future initiative



Next Steps

- Finalize the retreat agenda
- Send out calendar invitations



Budget & Financial Aid Committee



Fast Track Program Approval

Action Item

Leroy Wade
Deputy Commissioner for Operations



BUDGET & FINANCIAL AID COMMITTEE

TAB 18

Background

- Statutory responsibility of CBHE to designate eligible programs
- June 2019 Designation of initial eligible program areas
- March 2020 Designation of additional eligible programs



Program Selection Process

- Reviewed long-term occupational projections on state and regional level
- Identified list of in-demand occupations
- Crosswalked occupations with instructional program classification (CIP) system
- Primary focus on STEM, STEM-related, teacher education and agriculture



Change Process

- Solicited suggestions for changes and additions from college and university presidents/chancellors
- Requests evaluated based on selection process
- Detailed summary of feedback attached to agenda item
- Three categories of program areas follow



Table 1 Currently Approved & Funded Programs

CIP Code	Program Area
01.83	Veterinary/Animal Health Technologies/Technicians.
11.07	Computer Science.
11.10	Computer/Information Technology Administration and
	Management.
13.02	Bilingual, Multilingual, and Multicultural Education.
13.10	Special Education and Teaching.
47.03	Heavy/Industrial Equipment Maintenance Technologies.
47.06	Vehicle Maintenance and Repair Technologies.
48.05	Precision Metal Working.



BUDGET & FINANCIAL AID COMMITTEE

TAB 18

Table 2 Recommended for Approval

CIP Code	Program Area
51.22	Public Health



TAB 18

Table 3 Not Recommended for Approval

CIP Code	Program Area
26.01	Biology, General
49.01	Air Transportation



BUDGET & FINANCIAL AID COMMITTEE

TAB 18

Next Steps

- Update institutional program listings and verify completeness and accuracy (April 15)
- Update application, located in Student Portal (June 1)
- Update website program listing (June 1)



Questions or Discussion



TAB 18

Recommendation

Staff recommends that the Coordinating Board designate the instructional programs classified within the program areas listed in Table 2 as additional programs eligible for the Fast Track Workforce Incentive Program beginning with the 2021-2022 academic year.



BUDGET & FINANCIAL AID COMMITTEE

TAB 18

FY 2023 Draft Budget Instructions

Information Item

Leroy Wade
Deputy Commissioner for Operations



BUDGET & FINANCIAL AID COMMITTEE

TAB 19

Background

Statutory responsibility

- 173.1540 Review and prepare appropriation recommendation for public universities
- 163.191 Review and prepare appropriation recommendation for community colleges
- 178.638 Include funds for State Technical College in unified budget request



Proposed Plan

1. Institutional Operating Core

Percent increase linked to the rate of inflation

2. Maintenance and Repair

Percent increase based on historic pro-rata model

3. MoExcels

 Institutional proposals for one-time funds to establish or expand high demand programs



Proposed Plan (cont.)

4. Missouri Returning Heroes

Reimbursement for tuition waived under statutory mandate in the prior year

5. New Decision Items

Additional institutional funding requests



Next Steps

- Discussion item today
- Solicit input from stakeholders
 - Presidents/Chancellors
 - CFOs
 - Legislators
 - Others
- June CBHE Meeting
 - Updated prioritization plan, as needed
 - Budget instructions
 - Timeline



TAB 19

Questions or Discussion



Adjourn Public Session



Coordinating Board for Higher Education Public Meeting

To request a copy of this presentation, contact Alyssa McLeod at alyssa.mcleod@dhewd.mo.gov

