

Missouri Workforce Development Board State & Local Board Engagement Subcommittee March 2, 2021 from 3 p.m. to 4:30 p.m. Conference Call Meeting Minutes

Members Present: Garland Barton, Tony Bryan, Celeste Cramer, Stephanie Garrett, and Gregg Roberts

SWDB Staff: Mark Bauer, Allyssa Johnson, and Dr. Mardy Leathers

CALL TO ORDER & WELCOME: Allyssa Johnson welcomed the subcommittee to the first meeting and thanked the State Workforce Development (SWDB) members for participating in this new subcommittee to enhance engagement with the local boards across the state.

ROLL CALL: Allyssa Johnson conducted roll call and guorum was declared.

VISION AND MISSION OF THE SUBCOMMITTEE DISCUSSION: Ken Mall expressed the importance of sharing SWDB experience with the local board chairs, including the vision of the subcommittee. Ken asked what the subcommittee seeks to accomplish in the next 7-8 months. On the January 28th SWDB meeting the Local Workforce Development Board (LWDB) Directors requested support from the SWDB including: seeking input from the local boards to understand challenges and practices, advocate and champion the public workforce system meeting the needs of Missourians, and offer ideas, thoughtful questions, resources and encouragement to ensure Missouri's public workforce system achieves the best results. The development of this subcommittee was discussed during the October 2020 SWDB Retreat and was a directly outcome of the retreat.

Tony Bryan commented that the lack of automation and the amount of labor that is needed to support the public workforce system is concerning. Gregg Roberts stated as a business his company is looking at technology and how technology is leveraged. Gregg also stated that as the public workforce system its required to provide good service at a low cost and this does not always require to have a brick and mortar location.

Ken Mall suggested working through the local boards to identify the gaps, help understand and clarify some of the issues. Subcommittee members should consider the local plan, and if the local plan connects with the state plan. Tony Bryan asked one year later, what does success look like for this subcommittee?

Ken Mall responded that a great relationship with the local boards and better understanding of the local board's needs. Mark Bauer replied attending a local board meeting in an informal way because the board meetings are open to the public. Garland Barton added from a local board's perspective, getting feedback from the SWDB and not just a report card would be a valuable asset.

Allyssa Johnson added that this subcommittee will engage beyond Job Centers of the Future and this is an aspect of the Workforce Innovation and Opportunity Act (WIOA). WIOA requires the engagement and support from State Board to Local Board.

Ken Mall added that there is a lot of learning that can be done here by sharing across the state. There appears to be competition between regions and there is no reason for competition.

Stephanie Garrett requested an updated contact list of the Local Workforce Development Board (LWDB) Directors and a list of questions the subcommittee members should be asking to collect the same information. The following regions were assigned:

Tony Bryan

Celeste Cramer Garland Barton Stephanie Garrett Gregg Roberts St. Charles, Central, St. Louis City, Kansas City Vicinity Ozark, South Central South East, Northwest, Northeast, Jefferson/Franklin West Central, East Jackson St. Louis County, Southwest

Ken Mall asked how often would you like to meeting and how can the Office of Workforce Development staff support you. Tony Bryan added the meeting cadence will depend on if the subcommittee members have content to share.

Allyssa Johnson asked if any of the subcommittee members would be willing to lead this subcommittee, which includes welcoming the members at each meeting, closing the meeting and report back to the SWDB. Tony Bryan agreed to lead the group.

Allyssa Johnson thanked the members for attending the meeting today and committed to sending out further information.

Garland Barton moved to adjourn and Tony Bryan seconded.

The meeting ended at 4:17 P.M.